



MEMORANDUM

To: ALL RESIDENTS & STAFF
From: ANDREW DUJON, President/Chief Executive Officer
RE: WV Committees, Spectrum, Rate Inc., & More
Date: August 28, 2025

Good afternoon,

I hope this finds you all doing well.

For those of you who may be acting as the primary caregiver for a significant other, please keep in mind that when an emergency happens to you, what is the plan for your loved one? Maggie Walsh, Clinical Liaison at extension 265, and Rosa Lesperance, Resident Relations Administrator at extension 294, are here to help you not only navigate through the emergency but also develop a plan ahead of time in case of an emergency. It is always better to be proactive when planning for the "what ifs."

Join us for "Conversation with Committees" Coffee on Tuesday, September 10, at 9:30 a.m. at Lakeside Sports Bar. This is an excellent opportunity to learn about the various committees at Waterman and explore ways to get involved.

This is to inform you that in accordance with safety regulations, TNT is required to trim shrubbery so that it remains even with or below the window sills of your homes.

The Spectrum contract negotiations are taking longer than anticipated; however, we remain in a strong position, given that our Sentric's contract doesn't expire until March 2026, and we have renewed our Comcast contract until August 2026. We are all anxious to see the positive changes coming, and I assure you, we will get there.

As I mentioned last week, the Lodge's final scope of work is now out for bid, and we expect to receive those bids by September 1, with plans to begin work on September 8.

David Larson, CFO, shared earlier this week that we have settled on a rate increase of 6% (a net 5% by signing up for electronic billing and payment) for Fiscal Year 2026. This represents a 6.75% decrease compared to last year. I am proud to say we have made tremendous strides over the previous two years. Our goal for FY2026 is to focus on growing resident engagement and further increasing operating efficiency.

Have a wonderful day!

A handwritten signature in dark ink, appearing to read 'Andrew Dujon', is written over the closing text.