

MEMORANDUM

To: ALL RESIDENTS & STAFF

From: ANDREW DUJON, President/Chief Executive Officer

RE: Spectrum, Al Scam, & More

Date: June 26, 2025

Good afternoon,

I hope this finds you all doing well.

Last week, I mentioned how there are opportunities for you to join a committee and contribute to the betterment of the community. I also want to acknowledge those of you who may not be part of an organized committee, yet you are still contributing to the betterment of the community by doing acts of kindness for your neighbors. Making Waterman Village a better place begins with the simple act of giving our time and care to support one another.

Since the process of switching to Spectrum as our primary provider for TV and Internet is expected to take approximately 6-8 months, we felt it prudent to secure Comcast services for an additional one-year term. By doing so, we were able to maintain the bulk service agreement rates, which is the most cost-effective way to move forward. Our Sentrics agreement does not expire until March 2026, so it should fall within the projected time frame by Spectrum.

We will begin ceiling grid work next in the Lodge renovation process. We will be installing new tiles, insulation, and, in some areas, gridwork.

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Please take a moment to visit the Resident Portal and view the video posted under the Administration tab, near Andrew's memos. The video addresses essential safety concerns related to AI impersonation. It also highlights how AI technology can be used in scams and hacking attempts, and offers tips on how to stay protected.

Have a wonderful day!