



LIVING YOUR BEST LIFE™

MEMORANDUM

To: ALL RESIDENTS & STAFF
From: ANDREW DUJON, President/Chief Executive Officer
RE: Spectrum, WV Services, & More
Date: March 5, 2026

Good afternoon,

I hope this finds you all doing well!

After months of challenges and negotiations, Spectrum has begun the fiber infrastructure work at the Oaks. They will begin at Lakeside shortly as well. This process will take several months to complete. As they draw closer to completing this first phase, we will explain the transition from Comcast and Sentric in more detail.

The new lamfine check-in system will go into effect on March 9. If you have any questions about this system, please contact Resident Relations at extensions 387 or 294.

A Health Fair is coming up on April 2. Over 20 service providers from the community will participate. Stay tuned for more information.

It amazes me that people living in Waterman Village did not know we have Home Health or Outpatient Services. Just as a reminder to everyone, Waterman is a multi-service level community offering the following services:

- Home Health
- Outpatient Rehab
- Assisted Living - Bridgewater
- Memory Support - Springwater
- Skilled Nursing - Edgewater

When you need any of these services, it is your choice to elect who you want to use and where you want to go. You simply need to say, "I want the services offered at Waterman Village, my home."

Several of our Resident Committees are currently looking for additional members! Committees include Wellness, Activities, Dining Services, Library, Hospitality, Spiritual Life, Marketing, Home & Grounds, and Sunshine. If you are interested in getting more involved on campus and helping shape these areas of community life, we encourage you to consider joining a committee. You can get more information from the IL Activities Department.

I heard the following expression this week and thought it would be good to share with everyone: If glasses and hearing aids help make your life better, imagine what a positive attitude can do.

Have a wonderful day!

A handwritten signature in black ink, appearing to read "Andrew Dujon".