Exciting News for Our Community

Introducing the Voyager Senior Housing System by Yardi

We are excited to announce a new step forward at Waterman Village - the implementation of the Voyager Senior Housing System by Yardi. This enhancement reflects our mission to serve with care, empower independence, and foster connection. As a resident-centered, not-for-profit community, Waterman Village is committed to creating an environment that supports well-being, transparency, and quality of life. This new system is designed to make daily life smoother, more accessible, and more connected for you.

What Is Voyager Senior Housing?

Voyager brings together everything our team does - from billing and maintenance to resident services - into one secure, easy-to-use system. It helps us work more efficiently while keeping you better informed and supported.

- Faster communication and responses
- Clearer information about your services
- Streamlined daily operations

How It Will Help You

Greater Transparency: Clear, accurate billing and account info - no more guesswork.

Faster Service Requests: Maintenance and service requests are tracked digitally for quicker response.

Easier Communication: Our team can access all resident information in one place for smoother coordination.

Reliable Access: The system works across devices, helping us assist you anytime, anywhere.

What to Expect

- The rollout will happen gradually to minimize disruption.
- You may notice small updates in how bills or communications appear.
- Staff are receiving training to ensure a smooth transition.
- We will share updates if new resident portal features become available.

This change is part of our continued investment in you - our residents. We are confident Voyager will help Waterman Village deliver even more responsive, transparent, and caring service. Thank you for your support as we take this exciting step together toward a smarter, more connected community.