

Waterman Village Directory – March 2026

(In case of emergency, please push your Lifeline Button or call 911.)

To access Waterman Village services, please dial (352) 383-0051 and enter the extension.

Gatehouse – Security – Campus Transportation: Oaks 382; Lakeside 383

For emergencies only: If inbound/outbound Waterman Village phones are down, call Oaks Security at (352) 267-3349 and Lakeside at (352) 360-3425.

	Extension
Administration & Accounting	
Andrew Dujon, President/CEO	adujon@watermanvillage.com 296
Emma Stockman, Senior Executive Asst.	estockman@watermanvillage.com 239
David Larson, VP/CFO	dlarson@watermanvillage.com 224
Zorilyn Cheverez, Controller	zcheverez@watermanvillage.com 254
Poncho McGee, Accountant	fmcgee@watermanvillage.com 282
David Nwogu, VP/COO	dnwogu@watermanvillage.com 299
Activities (Residential Living)	
Sue Gratzer, Director	wvactivities@watermanvillage.com 223
Lisa Anders/Clay	landers@watermanvillage.com , lclay@watermanvillage.com 354
Kathy Reynolds, Bridgewater	267
Esther Alejandro, Edgewater	ewactivitydir@watermanvillage.com 290
Beauty Salons: Bridgewater; Edgewater; Lakeside	286; 298; 510
Bistro (Closed Sundays & Mondays)	353
Bridgewater – Administrative Assistant/Front Desk	bwreception@watermanvillage.com 262
Ingrid Piedrahita, Administrator	ipiedrahita@watermanvillage.com 276
Community Relations Director	bwcrd@watermanvillage.com 264
Chaplain/Foundation – Fred Boone	pastorfred@watermanvillage.com 229
Clinical Liaison – Maggie Walsh	mwalsh@watermanvillage.com (407) 782-8092
Corporate Compliance – Regina Sullo, Risk Mgmt	rsullo@watermanvillage.com 291
Culinary Services	
Lodge GM	257
Akalia Joseph, Oaks Operations Mgr.	culinaryteam@watermanvillage.com 255
Culinary General Mgr.	506
Oaks & Lakeside Exec Chef	execchef@watermanvillage.com 243
Wiggins, Jasmine, Lakeside Operations Mgr	jwiggins@watermanvillage.com 501
Food Order & Meal Delivery (The Oaks)	258
<i>Lunch (Call between 9:30 a.m. – 10:30 a.m.; Dinner (Call between 2:30 p.m. – 3:30 p.m.)</i>	
Bistro Reservations Lunch, Wed – Fri 11:30a – 1p	353
<i>Dinner, Tue – Sat 4:45p – 7p</i>	
Waterman Café (Open 8 a.m. – 2 p.m. Mon-Fri)	317
Lakeside - Brew Bar; Savor; Sports Bar; To-Go Orders	506; 500; 504; 500
Edgewater	
Dylan Barr, NHA	dbarr@watermanvillage.com 289
Admin Assistant	ewadministration@watermanvillage.com 287
Home and Community-Based Services (HCBS) (Wellness, Outpatient, Home Health)	
Kendra Criss, Director of HCBS	kcriss@watermanvillage.com 301

Home Health – 24 Hr. Direct Line (352) 385-1138	
Jenni Gibson, Director of Nursing/ Administrator	hhadministrator@watermanvillage.com 271
Front Desk	231
Private Duty Services	381
Human Resources – (Info re: gate entry window decals for vehicles)	
Tito Ardines, Dir of Human Resources	tardines@watermanvillage.com 241
Jose Cruz, Employment Specialist	jcruz@watermanvillage.com 328
Katuska Preciado, HR Assistant	kpreciado@watermanvillage.com 240
Drew Nelson, HR Assistant	dnelson@watermanvillage.com 252
Lakeside Concierge Desk – Deborah Blackwell – M-F	lsreception@watermanvillage.com 508
Lodge Concierge Desk – Ashley Morris - M-F	wvconcierge@watermanvillage.com 221 or 0
Marketing & Sales	
Jeff Bassett, Director (The Oaks & Lakeside)	jbassett@watermanvillage.com 230
Alondra Salinas (Front Desk)	asalinas@watermanvillage.com 330
Amanda Meurer, Move-in Coordinator	ameurer@watermanvillage.com 332
Cheryl Crisp, IL Advisor	ccrisp@watermanvillage.com 278
Coleen Connolly, IL Advisor	cconnolly@watermanvillage.com 331
Notaries Public	
Rosa Lesperance, Resident Relations Administrator	294
Kathy Reynolds, ALF Activities Director	267
Emma Stockman, Senior Executive Assistant	239
Plant Ops/ Housekeeping (Office Hours: Mon-Fri, 7 a.m. – 4:30 p.m.)	
<i>*For after-hour and weekend maintenance emergencies, call Oaks/Lakeside Security.*</i>	
Alvin Smith, Dir of Facility Services	asmith@watermanvillage.com 250
Mary Ransom, Ops Mgr of Facilities Svcs	mransom@watermanvillage.com 269
Alejandro Mercedes, Environmental Svcs Mgr	260
Wendy Craven – Admin. Asst.	plantops@watermanvillage.com 251
Griselle Cruz – Housekeeping	evssupervisor@watermanvillage.com 404
Amy Railing, Move-in Coordinator	arailing@watermanvillage.com 401
Resident Relations/Lifeline	
Rosa Lesperance, Administrator	rlesperance@watermanvillage.com 294
Ubi Gutierrez	residentrelations@watermanvillage.com 387
Marianna Rodriguez	rassistant@watermanvillage.com 387
Resident Technical Support – Brady Sturgill	help@watermanvillage.com 268
Springwater Memory Care	
Ingrid Piedrahita - Director	512
Dawnise Ferranda, Receptionist	swreception@watermanvillage.com 511
Therapy (Outpatient) – 130 Waterman Avenue	outpatienttherapy@watermanvillage.com 303
Transportation - A minimum 24-hour notice is required for off-campus medical appointments.	222
Wellness Center	
Tracy Harris, Director – Oaks; Lakeside	wellness@watermanvillage.com 304; 509
Kelly Wade– Assistant	wellness2@watermanvillage.com 304; 509