



Resident Phone Service Information

Available Features	Star (*) Code	Description
Anonymous Call Rejection – Enable	*77#	Automatically rejects all calls from callers who have withheld their number.
Anonymous Call Rejection – Disable	*87#	Allows callers who have withheld their number to come through.
Automatic Recall – Per Call	*69#	Allows subscriber to return the most recent incoming call.
Cancel Call Waiting	*70	Allows you to cancel call waiting before getting on a call.
Voicemail Access	*86#	Allows you to check voicemail, change your access code, and update your greeting.

Call Waiting Instructions

Call waiting is available on all lines, if requested. While on the phone, you will hear a tone if someone else calls you. To answer the new call, simply push the flash hook (this is the button that hangs up your phone). When finished with the call, hang up and your phone will ring with the first person you were talking to. You may also press the same flash hook button to return to your first call. If you ignore the tone, whoever is calling you will not reach your answering machine since you will be on the phone and they will hear continuous ringing.

If you do not wish to be disturbed while on a particular call, you may disable it by pressing *70 before dialing the telephone number. This will cause other people calling you to receive a busy signal on their end.

Voicemail Setup Instructions, approximately 2 minute set up.

1. Dial *86 from your phone.
2. Select and enter your own PIN 2580, press #.
3. Record your name for the directory, press #.
4. Record your personal greeting or select from pre-recorded greetings, press #.
5. Voicemail box will be set up!
6. To access your voicemail, dial *86 from your phone, enter your PIN when prompted, press #.
7. If you are not at home, dial your telephone number, when voicemail picks up, press *.
Enter your PIN when prompted, press #.

Please dial *123 from your home phone for assistance or 1-877-888-2595.

Using Voicemail

To listen to your voice messages from the main menu:	Press 1
To listen to your other messages from the main menu:	Press 1 1
To save a message once you've listened to it:	Press 2
To delete a message once you've listened to it:	Press 3
To change your mailbox settings from the main menu:	Press 4
To cancel the current operation:	Press *
To go back to the previous menu:	Press *
To finish entering digits, or recording an announcement:	Press #

Resident Internet Service Information

User Name: _____

Password: _____