

INTRODUCTORY INFORMATION TO WELCOME YOU TO THE OAKS AT WATERMAN VILLAGE

- Hello from the Waterman Village Hospitality Committee. We will be contacting you soon as a kind of “Welcome Wagon” to answer questions and point out tips to make settling in easier.
- In the big binder provided by Marketing at your closing, there is a yellow sheet – the Waterman Village Directory. Put that up on your fridge, along with this page, as you will turn to them often, especially in your first days here!

READ THE BIG BINDER.....IT IS YOUR BIBLE!!

Information is distributed to residents by email. The most important source of information is the **Resident Portal**. Go to www.watermanvillage.com/wvresidents. The password is **gardenoflife**.

WIFI Information: MODEM NAME _____ MODEM PASSWORD _____

<u>OAKS</u>		<u>LAKESIDE</u>	
Café:	8:00-2:00 M-F Breakfast 8-10 Lunch 11:30-2:00	Brew Bar	8:00-2:00 M-F Breakfast 8-10 Lunch 11:30-2:00
Lodge Lunch	11:30-1:00 M-Sat. Dinner 4:30-6:30 M-Sat.	Sunday Breakfast Club:	8:30-12:00
Sun. Brunch	11:00-2:00 & 3:00-5:00	Savor Lunch:	11:30-1:00 M-Sat.
Bistro	4:45-7:00 M-Sat.	Savor Dinner:	4:00-7:30 M-Sat.
Reservations:	Ext. 353 (Closed Sun.)	Savor CLOSED	on Sunday.
		Sports Bar	11:30-1:30 and 4:00-7:30 M-Sat. 1:00 - 7:30 Sun.
<u>PICK UP ORDERS EXT. 258</u>		<u>PICKUP ORDERS Ext. 500</u>	
Lunch Call in from 9:30-10:30		Lunch Call in from 9:30-10:30	
Dinner Call in from 2:30-3:30		Dinner call in from 2:30-3:30	
Meal Delivery Request delivery at Ext. 258 when placing order. \$2.50 charge.		Meal Delivery - Pending	

WORK ORDERS: If you need something repaired or replaced, go to the Portal and at the very bottom of the page click on “Resident Work Order”, Fill out and submit. Someone will contact you for an appointment.

MEALS: Call the Main WV number (352) 383-0051 and dial the appropriate Extension. Refer to Resident Portal under CULINARY for **DRESS CODE**. **You must** inform Guests of Dress Code – **NO** short shorts ever.

KEY CARDS – Used for ALL Dining billing and ALL Lakeside Building Doors.

TRASH – Put out at end of driveway M, W, F – Before 8:00 AM - NOT the night before.

TV CHANNEL 998 – Waterman’s own 24-hour TV channel (known as WVCC TV - **Waterman Village Community Cable**), provides important information, live daily events, interviews, menus and other items of interest.

TRANSPORTATION FREE Shuttle anywhere on property. FREE weekly shopping trips. Signup at Concierge’s Desk at Lodge for locations & times. **NO** tipping. For off property appointments (within a reasonable distance) please schedule at least 24 hours ahead. Call Transportation at The Oaks Security Ext. 382 for ride to Lakeside. Call Lakeside Security for return ride to Oaks. **MEDICAL**-Call 24 Hours in advance for off Campus medical appointments Ext. 222.

POSTAL MAILBOX FLAG UP – Means Mail DELIVERED. Large packages are delivered to your home or left in larger boxes with a key left in your mailbox. In-house mail delivered to resident mailboxes in LODGE.