



LIVING YOUR BEST LIFE™

## MEMORANDUM

**To: ALL RESIDENTS & EMPLOYEES**  
**From: ANDREW DUJON, President/Chief Executive Officer**  
**RE: Oktoberfest, Water Boil Advisory, & More**  
**Date: September 12, 2024**

Good afternoon,

I hope this finds you all doing well! I have a lot of information to share this week so thank you for your patience with the lengthiness of this memo.

There have been quite a few changes and new information thrown at you over the last several weeks, and I appreciate all of you who have reached out with questions. Please know I am here to answer any questions, so do not hesitate to reach out.

Our Oktoberfest celebration is just around the corner, and once again, our Waterman Communities Foundation will offer a 50/50 raffle. They are also seeking a few auction items to be donated to raise additional funds. Examples of items received in the past are quilts, paintings, and handmade wooden bowls. Please contact Alayne Lacy if you have something you would like to donate.

Election time is upon us for the Resident Council and various Resident Committees offered. Resident Council Chairperson Jim Peltzer will be at the September 17 Coffee Social in the Lodge to discuss the options available and the most recent change in term limits from three to two years.

As you may know, we have been battling an outbreak of COVID in the Edgewater. Last week, there were over 25 cases within the building; today, we are down to six. We asked the Health Department to come in and assess our situation and seek recommendations from them on how we were handling the situation. I am pleased to say they were very impressed with our protocols and had no additional recommendations. I am also excited to report that there are zero employees with COVID right now. If you are an Independent Living resident and test positive for COVID, please contact Sandi Van Syckel at extension 225, and she will assist you.

We are exploring bringing a physician practice on campus; however, nothing definitive has been decided. Our Outpatient Therapy program is also exploring providing Aquatic Therapy in 2025, so stay tuned for more information on both subjects.

The recent boil water notice has highlighted the need to disseminate information more effectively. The first thing everyone needs to do is save the following number to their contact list: 800-679-0847. This is the Waterman Village Information Line, one way we send recorded messages to your phones. However, sometimes, when you see an 800 number, you delete it, thinking it is spam. We will also be sending email blasts with information and posting notices on doors, desks, and other areas of high traffic. Communication remains a work in process, and we are committed to improving it.

Waterman Village Home Care continues to add new insurance plans to its network. If you have a question about your insurance plan, please contact Jennifer Gibson at extension 271 for more information.

Kindly adhere to the prescribed speed limits and observe all stop signs; additionally, I must emphasize that entering through the exit side of the gatehouse will not be permitted. Thank you for your cooperation.

I commend our community for coming together during this water boiling advisory. Many residents have been collecting water for neighbors who, due to mobility constraints, may not have the luxury of venturing out as readily. Thank you all for your kindness and compassion!

Have a wonderful day!

A handwritten signature in black ink, appearing to be 'A. Z.' or similar, written in a cursive style.