



LIVING YOUR BEST LIFE™

MEMORANDUM

**To: ALL RESIDENTS & EMPLOYEES**  
**From: ANDREW DUJON, President/Chief Executive Officer**  
**RE: Pricing Sheet, Resident Meeting, Volunteerism, & More**  
**Date: August 22, 2024**

Good afternoon,

I hope this finds you all doing well. There has been a lot of chatter about the menu at Savor. We have heard your concerns and will roll out a new menu on October 1. You will also receive a new pricing sheet for certain transportation, culinary, and homemaker services, as well as the housekeeping services sheet, before the end of August. The objective going forward is to focus on charging the end user and not the masses for the use of certain services.

A recent survey by Alignment Health, a Medicare Advantage company, and Ipsos, a market research and polling company, piqued my interest. The survey looked at eight key social and environmental factors that could prevent older adults from living healthy lives in their later years. The factors listed in the survey in order of importance were: Aging in Place, Lack of Transportation, Economic Challenges, Lack of Support, Mental Health Issues, Loneliness, Cultural Barriers, and Food Insecurity. I am proud to say Waterman Village focuses on providing support for every one of these potential factors. If you are struggling with any of these things or something else, please do not hesitate to contact me, and I will connect you with a team member who can help navigate the challenge with you. A litany of resources are available to our residents, and they are here to help you live your best life.

Seacoast Bank will visit our campus during the Resident Meeting on August 28th at 3 PM in the Chapel. They will share valuable insights on Direct Deposit ACH Safety, so be sure to mark your calendars!

Are you interested in volunteering your time on campus? We have an exciting opportunity available at the Lakeside and Oaks concierge desks. If interested, please contact Emma Stockman at extension 239 or [estockman@watermanvillage.com](mailto:estockman@watermanvillage.com).

Have a wonderful day!

A handwritten signature in black ink, appearing to read "Andrew Dujon".