



MEMORANDUM

To: ALL RESIDENTS & STAFF
From: ANDREW DUJON, President/Chief Executive Officer
RE: Support Groups, Town Hall Reminder, & More
Date: July 16, 2026

Good afternoon,

I hope this finds you all doing well.

Last week was filled with frustration for many of you as we worked to resolve phone and internet issues caused by a tornado in Ocala. I want to thank our IT partner, i-Tech, for staying on top of the situation and working directly with Lumen to resolve the problem. I also commend everyone for being patient during this aggravating time. We quickly realize how much we depend on technology when it stops working. As we move forward with the changeover to Spectrum, we will use this situation as a guide to better prepare ourselves for potential issues in the future.

I want to recognize Ingrid Piedrahita, Executive Director of the Bridgewater and Springwater, for having an article published in the Elder Care Review recently. Ingrid was selected to share her experiences and leadership perspectives on building a strong foundation of care for seniors and preparing for the next generation of care in senior living. You can find the article here:

<https://www.eldercarereview.com/leadership-perspective/ingrid-piedrahita-nwid-1059.html>.

You may have heard about the concern for Cyclospora (a parasite causing intestinal infection) recently on the news. There has not been a single food source linked to the current outbreak. Sodexo is closely monitoring guidance from the CDC, FDA, and public health agencies and keeping us informed. We source our products from approved suppliers and follow established receiving and inspection procedures. As part of our standard operating procedures, we follow rigorous produce washing, food-handling, sanitation, and personal hygiene requirements.

We offer a variety of on-campus support groups designed to provide encouragement, education, and connection for our residents. These groups are a wonderful opportunity to share experiences, gain support, and focus on personal well-being. Available support groups include Heart Disease, Meditation, Lymphedema, Parkinson's, Caregiver Support, Grief, Veterans, Alzheimer's, Cancer, Visually Impaired Persons (VIP), and Let's Talk About It, a group where residents can openly express their thoughts and feelings on topics of their choice in a welcoming environment. If you are interested in participating, we encourage you to join a group that meets your needs and interests.

Town Hall is scheduled for July 22 at 3 pm in the Chapel. If you have any questions, please start submitting them to Emma at estockman@watermanvillage.com or extension 239.

Have a wonderful day!