



LIVING YOUR BEST LIFE™

MEMORANDUM

To: ALL RESIDENTS & STAFF
From: ANDREW DUJON, President/Chief Executive Officer
RE: WV Home Health, Pressure Washing, & More
Date: May 28, 2026

Good afternoon,

I hope this finds you all doing well!

I want to reiterate a few things from yesterday's Resident Meeting. The first pertains to the Lodge remodel. Dave Larson, CFO, shared how, during the remodel of his church, they wrote scripture and words of inspiration on the floors. Even though it was going to be covered up, the idea of having these words of inspiration felt inspiring. I thought this was a nice idea for the Lodge. If you have words of inspiration or encouragement you would like to share, please email Emma Stockman, estockman@watermanvillage.com, and we will get them recorded.

Jennifer Gibson, Director of Home Health, also shared that if you have received skilled services from Waterman Village Home Care, you might receive a phone call from Axxess Survey Vendor asking you to answer three questions. Your positive feedback can help improve our reimbursement. The more revenue we can drive to the organization from third-party sources, the better positioned we are to keep annual increases lower.

The results of the Dog Park survey reflected that 59% of respondents felt that the Dog Park at the Oaks was sufficient. Given this response and the feedback from folks who did not like where we were planning to put the proposed Dog Park at Lakeside, we are going to table this subject for the time being.

We are interviewing companies to pressure-wash the entire community. The goal is to have sidewalks, homes, public buildings, carports, etc., all cleaned up, and then use our team to maintain them going forward. We should have a company locked up within the next few weeks.

Please remain cautious of scam calls, emails, and text messages. Do not provide personal, financial, account, or sensitive information. If you are unsure whether a communication is authentic, contact the company or organization directly using a trusted phone number or website. When in doubt, someone in Resident Relations can assist you.

I want to remind everyone again, now that Donnelly St. is back open, please be extra cautious when exiting the community. Traffic has definitely increased dramatically in the last week, and we want everyone to remain safe.

Have a wonderful day!

A handwritten signature in black ink, appearing to read "Andrew Dujon".