



LIVING YOUR BEST LIFE™

MEMORANDUM

To: ALL RESIDENTS AND EMPLOYEES
From: ANDREW DUJON, President/Chief Executive Officer
RE: Home Health & More
Date: May 2, 2024

Good afternoon,

I hope this finds you all doing well. I want to clear something up first thing today. Our Home Health division is very much still open for business. Yes, our former Administrator retired, and yes, our current Director of Nursing has turned in her resignation. However, we have a third-party expert on retainer to support the team. Additionally, David Nwogu, VP/COO, and Kendra Criss, Executive Director of Community and Home Based Services, are devoting their time and energy to support the team. We are still seeking the best candidate and will employ the use of a headhunter if we do not receive any qualified candidates in the next two weeks. The field team is still in place and ready to help serve your needs.

The minutes from the Town Hall last week were posted on the resident portal. Feel free to review them and let me know if you have any questions. To access them, go to the resident portal, click "Resident Meeting Minutes," and then open the "April 2024 Town Hall Minutes".

We are continuously reviewing our pricing structure for the amenities available to everyone, but sometimes only used by a few. Some price changes will come up within the next 30 days regarding Transportation, Culinary, and Wellness. A letter detailing those changes should be released today or tomorrow.

As we get closer to the 2024 Atlantic Hurricane season, we encourage you to attend the Resident Relations Hurricane Disaster Preparedness meeting on Monday, May 20, at 2 pm in the Chapel.

Don't forget that the Waterman Village Foundation is in place strictly to help improve the lives of our residents. Contributions are tax deductible and you will know that you're giving something to help your neighbors live a better life!

Have a wonderful day!

A handwritten signature in black ink, appearing to read "Andrew Dujon".