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MEMORANDUM

To: ALL RESIDENTS & STAFF
From: ANDREW DUJON, President/Chief Executive Officer
RE: Home Upgrades, New Transportation Vehicles, & More
Date: May 14, 2026

Good afternoon,

I hope this finds you all doing well!

I want to remind everyone that residents may not make changes or modifications to their units without approval from Facility Services. You can submit a request to Amy Railing, Construction Coordinator, at arailing@watermanvillage.com for review and approval. Changes or modifications made without approval may result in a charge to the resident.

We finally received the remaining trees for the Essex project and can now get on our fencing contractor's schedule. This project is drawing to a close.

The Lodge is moving forward now that the recent inspections are complete. We are anticipating a large delivery next week. The area is already crowded with building materials and supplies, so please do not try to enter the construction space. I know everyone is interested in seeing what is going on; however, it is more important to keep everyone safe.

Please be cautious of scam emails pretending to be from trusted companies, such as Carnival Cruise Corporation. A recent scam claimed an individual clicked a harmful link and needed to "fix the issue" by clicking another link — the email itself was the scam. Common signs of scam emails include urgent timeframes demanding immediate action, fear tactics involving payments, hacked accounts, or legal threats, and offers that seem too good to be true, such as prizes. When in doubt, do not click links or attachments and contact the Resident Helpdesk or Resident Relations Department for assistance.

Due to an excessive number of last-minute cancellations at our Outpatient Rehab Facility, we will implement a \$10 cancellation fee for cancellations without a 24-hour notice.

I am excited to share that we have purchased new, smaller transportation buses to replace the two vans that have reached the end of their useful life. These vehicles will allow us to transport several residents at a time, including those in wheelchairs, and will not require a CDL-certified driver.

Have a wonderful day!

A handwritten signature in black ink, appearing to read "Andrew Dujon".