



LIVING YOUR BEST LIFE™

MEMORANDUM

To: ALL RESIDENTS & EMPLOYEES
From: ANDREW DUJON, President/Chief Executive Officer
RE: Weekly Memo
Date: July 25, 2024

Good afternoon,

I hope this finds you all doing well.

Yesterday I shared the rate increase information for FY2025. To clarify the effective date for IL Residents, it will be when your current lease renews. As an example, if your lease renewed June of 2024 then the new rate for FY2025 will take effect June 2025. If you have questions about when the increase will affect your particular situation please contact Janine Lester or Zorilyn Cheverez in the Accounting Department.

A hot topic of conversation yesterday was also about residents taking food home from the Lodge Main Dining Room. Buffet restaurants out in the public DO NOT allow leftovers to be taken home. Waterman has been very gracious with allowing a piece of fruit and soup, as well as any leftovers on your plate to go home. Sadly, there are those who abuse this generosity and quite frankly, your neighbors are tired of supporting this selfish behavior. I was asked yesterday to solve the problem so that is what we are going to do. Effective immediately, **NO OUTSIDE CONTAINERS or BAGS** may be used for taking leftover food home. Your server will provide you with a To Go container. The wait staff will not confront an offender, however, we will log your information and someone from management will follow up with you directly with a cease and desist request. If the staff confirms you have returned to the buffet line only to request a To Go box for your leftovers, you will be charged a second meal. It is unfortunate that we have to take these actions for the inconsiderate behavior of the few.

We will begin the new garbage collection schedule next week. Pickup will be every Tuesday and Friday.

I am excited to share that we received a \$98,000 contribution for the benefit of improvements to the Chapel/Community Life Center. This generous gift will go into the Waterman Village Foundation.

Have a wonderful day!

A handwritten signature in black ink, appearing to read "Andrew Dujon".