

Waterman Village Directory – July 2026

(In case of emergency, please push your Lifeline Button or call 911.)

To access Waterman Village services, please dial (352) 383-0051 and enter the extension.

Gatehouse – Security – Campus Transportation: Oaks 382; Lakeside 383

For emergencies only: If inbound/outbound Waterman Village phones are down, call Oaks Security at (352) 267-3349 and Lakeside at (352) 360-3425.

Administration & Accounting		<u>Extension</u>
Andrew Dujon, President/CEO	adujon@watermanvillage.com	296
Emma Stockman, Senior Executive Asst.	estockman@watermanvillage.com	239
David Larson, VP/CFO	dlarson@watermanvillage.com	224
Zorilyn Cheverez, Controller	zcheverez@watermanvillage.com	254
Pancho McGee, Accountant	fmcgee@watermanvillage.com	282
Pamela Ramer, Accountant Assistant	pramer@watermanvillage.com	236
David Nwogu, VP/COO	dnwogu@watermanvillage.com	299
Activities (Residential Living)		
Sue Gratzer, Director	wwactivities@watermanvillage.com	223
Lisa Anders/Clay	landers@watermanvillage.com , lclay@watermanvillage.com	354
Kathy Reynolds, Bridgewater		267
Esther Alejandro, Edgewater	ewactivitydir@watermanvillage.com	290
Beauty Salons: Bridgewater; Edgewater; Lakeside		286; 298; 510
Bistro (Closed Sundays & Mondays)		353
Bridgewater – Administrative Assistant/Front Desk	bwreception@watermanvillage.com	262
Ingrid Piedrahita, Administrator	ipiedrahita@watermanvillage.com	276
Community Relations Director	bwcrd@watermanvillage.com	264
Chaplain/Foundation – Fred Boone	pastorfred@watermanvillage.com	229
Clinical Liaison – Maggie Walsh	mwalsh@watermanvillage.com	(407) 782-8092
Corporate Compliance – Regina Sullo, Risk Mgmt	rsullo@watermanvillage.com	291
Culinary Services		
Lodge GM		257
Akalia Joseph, Oaks Operations Mgr.	culinaryteam@watermanvillage.com	255
Jasmine Wiggins, Culinary General Mgr.	jwiggins@watermanvillage.com	506
Oaks & Lakeside Exec Chef	execchef@watermanvillage.com	243
Lakeside Operations Mgr		501
Food Order & Meal Delivery (The Oaks)		258
<i>Lunch (Call between 9:30 a.m. – 10:30 a.m.; Dinner (Call between 2:30 p.m. – 3:30 p.m.)</i>		
Bistro Reservations		353
Waterman Café (Open 8 a.m. – 2 p.m. Mon-Fri)		317
Lakeside - Brew Bar; Savor; Sports Bar; To-Go Orders		506; 500; 504; 500
Edgewater		
Dylan Barr, NHA	dbarr@watermanvillage.com	289
Admin Assistant	ewadministration@watermanvillage.com	287
Home and Community-Based Services (HCBS) (Wellness, Outpatient, Home Health)		
Kendra Criss, Director of HCBS	kcriss@watermanvillage.com	301

Home Health – 24 Hr. Direct Line (352) 385-1138
Jenni Gibson, Director of Nursing/ Administrator hadministrator@watermanvillage.com 271
Front Desk/ Private Duty Services 231/381

Human Resources – (Info re: gate entry window decals for vehicles)
Tito Ardines, Dir of Human Resources tardines@watermanvillage.com 241
Katuska Preciado, HR Assistant kpreciado@watermanvillage.com 240
Drew Nelson, HR Assistant dnelson@watermanvillage.com 252

Lakeside Concierge Desk – Deborah Blackwell – M-F lsreception@watermanvillage.com 508

Lodge Concierge Desk – Ashley Morris - M-F wvconcierge@watermanvillage.com 221 or 0

Marketing & Sales

Jeff Bassett, Director (The Oaks & Lakeside) jbassett@watermanvillage.com 230
Erin Delaney (Front Desk) edlaney@watermanvillage.com 238
Alondra Salinas asalinas@watermanvillage.com 330
Amanda Muerer, Move-in Coordinator ameurer@watermanvillage.com 332
Cheryl Crisp, IL Advisor ccrisp@watermanvillage.com 278
Coleen Connolly, IL Advisor cconnolly@watermanvillage.com 331

Notaries Public

Rosa Lesperance, Resident Relations Administrator 294
Kathy Reynolds, ALF Activities Director 267
Emma Stockman, Senior Executive Assistant 239

Plant Ops/ Housekeeping (Office Hours: Mon-Fri, 7 a.m. – 4:30 p.m.)

For after-hours and weekend maintenance emergencies, call Oaks/Lakeside Security.

Alvin Smith, Dir of Facility Services asmith@watermanvillage.com 250
Mary Ransom, Ops Mgr (Maintenance) mransom@watermanvillage.com 269
Alejandro Mercedes, EVS Mgr amercedes@watermanvillage.com 260
Wendy Craven – Admin. Asst. plantops@watermanvillage.com 251
Griselle Cruz – Housekeeping evssupervisor@watermanvillage.com 404
Amy Railing, Move-in Coordinator arailing@watermanvillage.com 401

Resident Relations/Lifeline

Rosa Lesperance, Administrator rlesperance@watermanvillage.com 294
Eddie Santiago residentrelations@watermanvillage.com 387
Marianna Rodriguez rassistant@watermanvillage.com 387
Jim Luczycki – Security Manager jluczycki@watermanvillage.com 382/383

Resident Technical Support – Brady Sturgill help@watermanvillage.com 268

Springwater Memory Care

Ingrid Piedrahita - Director 512
Dawnise Ferranda, Receptionist swreception@watermanvillage.com 511

Therapy (Outpatient) – 130 Waterman Avenue outpatienttherapy@watermanvillage.com 303

Transportation - A minimum 24-hour notice is required for off-campus medical appointments. 222

Wellness Center

Tracy Harris, Director – Oaks; Lakeside wellness@watermanvillage.com 304; 509
Kelly Wade– Assistant wellness2@watermanvillage.com 304; 509