

## Waterman Village Directory – April 2026

**(In case of emergency, please push your Lifeline Button or call 911.)**

To access Waterman Village services, please dial (352) 383-0051 and enter the extension.

**Gatehouse – Security – Campus Transportation: Oaks 382; Lakeside 383**

**For emergencies only: If inbound/outbound Waterman Village phones are down, call Oaks Security at (352) 267-3349 and Lakeside at (352) 360-3425.**

	<b>Extension</b>
<b>Administration &amp; Accounting</b>	
Andrew Dujon, President/CEO	<a href="mailto:adujon@watermanvillage.com">adujon@watermanvillage.com</a> 296
Emma Stockman, Senior Executive Asst.	<a href="mailto:estockman@watermanvillage.com">estockman@watermanvillage.com</a> 239
David Larson, VP/CFO	<a href="mailto:dlarson@watermanvillage.com">dlarson@watermanvillage.com</a> 224
Zorilyn Cheverez, Controller	<a href="mailto:zcheverez@watermanvillage.com">zcheverez@watermanvillage.com</a> 254
Poncho McGee, Accountant	<a href="mailto:fmcgee@watermanvillage.com">fmcgee@watermanvillage.com</a> 282
David Nwogu, VP/COO	<a href="mailto:dnwogu@watermanvillage.com">dnwogu@watermanvillage.com</a> 299
<b>Activities (Residential Living)</b>	
Sue Gratzer, Director	<a href="mailto:wvactivities@watermanvillage.com">wvactivities@watermanvillage.com</a> 223
Lisa Anders/Clay	<a href="mailto:landers@watermanvillage.com">landers@watermanvillage.com</a> , <a href="mailto:lclay@watermanvillage.com">lclay@watermanvillage.com</a> 354
Kathy Reynolds, Bridgewater	267
Esther Alejandro, Edgewater	<a href="mailto:ewactivitydir@watermanvillage.com">ewactivitydir@watermanvillage.com</a> 290
<b>Beauty Salons:</b> Bridgewater; Edgewater; Lakeside	<b>286; 298; 510</b>
<b>Bistro</b> (Closed Sundays & Mondays)	<b>353</b>
<b>Bridgewater</b> – Administrative Assistant/Front Desk	<a href="mailto:bwreception@watermanvillage.com">bwreception@watermanvillage.com</a> 262
Ingrid Piedrahita, Administrator	<a href="mailto:ipiedrahita@watermanvillage.com">ipiedrahita@watermanvillage.com</a> 276
Community Relations Director	<a href="mailto:bwcrd@watermanvillage.com">bwcrd@watermanvillage.com</a> 264
<b>Chaplain/Foundation</b> – Fred Boone	<a href="mailto:pastorfred@watermanvillage.com">pastorfred@watermanvillage.com</a> 229
<b>Clinical Liaison</b> – Maggie Walsh	<a href="mailto:mwalsh@watermanvillage.com">mwalsh@watermanvillage.com</a> (407) 782-8092
<b>Corporate Compliance</b> – Regina Sullo, Risk Mgmt	<a href="mailto:rsullo@watermanvillage.com">rsullo@watermanvillage.com</a> 291
<b>Culinary Services</b>	
Lodge GM	257
Akalia Joseph, Oaks Operations Mgr.	<a href="mailto:culinaryteam@watermanvillage.com">culinaryteam@watermanvillage.com</a> 255
Jasmine Wiggins, Culinary General Mgr.	<a href="mailto:jwiggins@watermanvillage.com">jwiggins@watermanvillage.com</a> 506
Oaks & Lakeside Exec Chef	<a href="mailto:execchef@watermanvillage.com">execchef@watermanvillage.com</a> 243
Lakeside Operations Mgr	501
Food Order & Meal Delivery (The Oaks)	258
<i>Lunch (Call between 9:30 a.m. – 10:30 a.m.; Dinner (Call between 2:30 p.m. – 3:30 p.m.)</i>	
Bistro Reservations Lunch, Wed – Fri 11:30a – 1p	353
<i>Dinner, Tue – Sat 4:45p – 7p</i>	
Waterman Café (Open 8 a.m. – 2 p.m. Mon-Fri)	317
Lakeside - Brew Bar; Savor; Sports Bar; To-Go Orders	<b>506; 500; 504; 500</b>
<b>Edgewater</b>	
Dylan Barr, NHA	<a href="mailto:dbarr@watermanvillage.com">dbarr@watermanvillage.com</a> 289
Admin Assistant	<a href="mailto:ewadministration@watermanvillage.com">ewadministration@watermanvillage.com</a> 287
<b>Home and Community-Based Services (HCBS)</b> (Wellness, Outpatient, Home Health)	
Kendra Criss, Director of HCBS	<a href="mailto:kcriss@watermanvillage.com">kcriss@watermanvillage.com</a> 301

<b>Home Health – 24 Hr. Direct Line (352) 385-1138</b>	
Jenni Gibson, Director of Nursing/ Administrator	<a href="mailto:hadministrator@watermanvillage.com">hadministrator@watermanvillage.com</a> 271
Front Desk/ Private Duty Services	231/381
<b>Human Resources – (Info re: gate entry window decals for vehicles)</b>	
Tito Ardines, Dir of Human Resources	<a href="mailto:tardines@watermanvillage.com">tardines@watermanvillage.com</a> 241
Jose Cruz, Employment Specialist	<a href="mailto:jcruz@watermanvillage.com">jcruz@watermanvillage.com</a> 328
Katuska Preciado, HR Assistant	<a href="mailto:kpreciado@watermanvillage.com">kpreciado@watermanvillage.com</a> 240
Drew Nelson, HR Assistant	<a href="mailto:dnelson@watermanvillage.com">dnelson@watermanvillage.com</a> 252
<b>Lakeside Concierge Desk – Deborah Blackwell – M-F</b>	<a href="mailto:lsreception@watermanvillage.com">lsreception@watermanvillage.com</a> 508
<b>Lodge Concierge Desk – Ashley Morris - M-F</b>	<a href="mailto:wvconciierge@watermanvillage.com">wvconciierge@watermanvillage.com</a> 221 or 0
<b>Marketing &amp; Sales</b>	
Jeff Bassett, Director (The Oaks & Lakeside)	<a href="mailto:jbassett@watermanvillage.com">jbassett@watermanvillage.com</a> 230
Alondra Salinas (Front Desk)	<a href="mailto:asalinas@watermanvillage.com">asalinas@watermanvillage.com</a> 330
Amanda Meurer, Move-in Coordinator	<a href="mailto:ameurer@watermanvillage.com">ameurer@watermanvillage.com</a> 332
Cheryl Crisp, IL Advisor	<a href="mailto:ccrisp@watermanvillage.com">ccrisp@watermanvillage.com</a> 278
Coleen Connolly, IL Advisor	<a href="mailto:cconnolly@watermanvillage.com">cconnolly@watermanvillage.com</a> 331
<b>Notaries Public</b>	
Rosa Lesperance, Resident Relations Administrator	294
Kathy Reynolds, ALF Activities Director	267
Emma Stockman, Senior Executive Assistant	239
<b>Plant Ops/ Housekeeping (Office Hours: Mon-Fri, 7 a.m. – 4:30 p.m.)</b>	
<i>*For after-hour and weekend maintenance emergencies, call Oaks/Lakeside Security.*</i>	
Alvin Smith, Dir of Facility Services	<a href="mailto:asmith@watermanvillage.com">asmith@watermanvillage.com</a> 250
Mary Ransom, Ops Mgr of Facilities Svcs	<a href="mailto:mransom@watermanvillage.com">mransom@watermanvillage.com</a> 269
Alejandro Mercedes, Environmental Svcs Mgr	260
Wendy Craven – Admin. Asst.	<a href="mailto:plantops@watermanvillage.com">plantops@watermanvillage.com</a> 251
Griselle Cruz – Housekeeping	<a href="mailto:evssupervisor@watermanvillage.com">evssupervisor@watermanvillage.com</a> 404
Amy Railing, Move-in Coordinator	<a href="mailto:arailing@watermanvillage.com">arailing@watermanvillage.com</a> 401
<b>Resident Relations/Lifeline</b>	
Rosa Lesperance, Administrator	<a href="mailto:rlesperance@watermanvillage.com">rlesperance@watermanvillage.com</a> 294
Ubi Gutierrez	<a href="mailto:residentrelations@watermanvillage.com">residentrelations@watermanvillage.com</a> 387
Marianna Rodriguez	<a href="mailto:rassistant@watermanvillage.com">rassistant@watermanvillage.com</a> 387
Jim Luczycki – Security Manager	<a href="mailto:jluczycki@watermanvillage.com">jluczycki@watermanvillage.com</a> 382/383
<b>Resident Technical Support – Brady Sturgill</b>	<a href="mailto:help@watermanvillage.com">help@watermanvillage.com</a> 268
<b>Springwater Memory Care</b>	
Ingrid Piedrahita - Director	512
Dawnise Ferranda, Receptionist	<a href="mailto:swreception@watermanvillage.com">swreception@watermanvillage.com</a> 511
<b>Therapy (Outpatient) – 130 Waterman Avenue</b>	<a href="mailto:outpatienttherapy@watermanvillage.com">outpatienttherapy@watermanvillage.com</a> 303
<b>Transportation - A minimum 24-hour notice is required for off-campus medical appointments.</b>	222
<b>Wellness Center</b>	
Tracy Harris, Director – Oaks; Lakeside	<a href="mailto:wellness@watermanvillage.com">wellness@watermanvillage.com</a> 304; 509
Kelly Wade– Assistant	<a href="mailto:wellness2@watermanvillage.com">wellness2@watermanvillage.com</a> 304; 509