

RESIDENT RELATIONS DEPARTMENT

NEWSLETTER



February 10 / Issue #5

WELCOME HOME TO OUR DISPLACED RESIDENTS WHO ARE BACK ON CAMPUS!

We are so happy to have everyone back with us. After time away, it seems good to see familiar faces, reconnect with neighbors, and return to the place you call home. Now that we're back together, we invite you to relax, reconnect and, begin enjoying all that Waterman Village has to offer once again.

With everyone back on campus, please remember to wear your name tag! It helps our team and fellow residents recognize one another and, makes reconnecting with neighbors that much easier.

Thank you for helping keep Waterman Village a friendly, familiar place.



As tax season approaches, scam and phone fraud becomes more common.

We invite you to join us for an informative presentation with Sergeant Nate Warford on February 11 at 2pm at the Chapel, who will be on campus to discuss how to recognize and avoid these threats. This session will provide valuable tips to keep you safe.

We hope you can attend!



RESIDENT ORIENTATION

February 26, 2026

This is the time where you get to meet our Department Heads, reconnect with our team, and ask questions or talk about any concerns you may have.

This orientation will be held on the Chapel from 9 am to 11 am.

We look forward to seeing you there!

OUR TEAM MEMBERS



Marie Rodriguez

Resident Relations Assistant
Ext. 297



Rosa Lesperance

Resident Relations Administrator
Ext. 294



Ubi Gutierrez

Resident Relations Coordinator
Ext. 387



JULIANA WRIGHT

Outpatient Therapy Manager

If you've visited Waterman Village's Outpatient Therapy Department, you've likely noticed the warm, uplifting energy the moment you walk through the door. Much of that atmosphere can be traced back to Juliana Wright, our dedicated Outpatient Therapy Manager, who has been a vital part of the team for nearly four years.

Juliana leads a compassionate team of therapists dedicated to provide exceptional, individualized one-on-one care focused on meaningful outcomes and personalized treatment. A Lake County native, her passion for healthcare was inspired by her grandmother's experience at Waterman Village who lived at Edgewater Skilled Nursing Facility, leading her to earn a Bachelor's degree in Health Science from the University of South Florida.

In her role, Juliana oversees referrals, insurance verification, scheduling, and daily operations, ensuring seamless care delivery. Valued for her collaborative spirit and genuine compassion, she exemplifies Waterman Village's commitment to resident-centered, high-quality care.

OUTPATIENT THERAPY DEPARTMENT

Our Outpatient Therapy Clinic here at Waterman Village truly stands apart. We focus on ongoing reassessment and individualized adjustments to ensure each client's goals are met. In one convenient location, we offer Physical, Occupational, and Speech Therapy; accept most major insurance plans; provide multiple private treatment rooms; and deliver personalized one-on-one care.

Our highly skilled clinicians specialize in lymphedema, vestibular rehabilitation, Parkinson's care, pain management, and more—so every client receives expert, compassionate treatment tailored to their needs. Please reach out to Juliana at x303 if you have any questions or would like to schedule a FREE screening to see if one of our therapists can help!



***One-on-One Treatments**

***PT, OT, and ST**

***Most Major Insurances Accepted**

Vertigo/Vestibular Therapy

Cervical/Neck Pain

Neuropathy

Weakness in Legs and Arms

Lymphedema Therapy

Balance/ Fall Prevention

Urinary Incontinence

Hand Therapy

Pain Management

Arthritis

Pre-Hab before Surgery

Aquatic Therapy: Coming Soon

Parkinsons Rehab

and so much more

Call today for a FREE Screening: (352) 383-0051 x303

