

Move Managers & Helpful phone numbers

Professional Senior Move Managers

(Some Senior Move Managers have their own moving truck and help eliminate/downsize, pack, move, and unpack)

Settled In by Tina

Tina Legar

Area of service: Central, FL
407-575-0531

Tina@SettledInByTina.com
www.SettledInByTina.com

Transitional Care

Joanna Spornhauer

Area of service: The Villages, Summerfield,
Ocala, Mount Dora, Tavares, Leesburg, &
Marion County

352-561-3330
joanna@transitionalcaremovers.com
www.transitionalcaremovers.com

For all other areas, please visit
www.nasmm.org

Professional Movers

Quality Moving Services

Travis Long

352-430-7393

www.qualitymovingservicesllc.com

Nelan Relocation Service

Lea Ann Nelson

352-483-3000

nelanrelocationa@yahoo.com

Village Mover

Mike Collop

352-751-2750

mike@villagemover.com
www.villagemover.com

Local Furniture Auctioneer

Berner's Auction, Inc.

1492 Jacobs Rd, Deland, FL 32724

386-738-8848

info@bernrsauction.com
www.bernrsauction.com

SERVICES: Will remove items from any home or apartment (sometimes everything), take to the auction house, sell items, the family receives a percentage

Local Climate Controlled Storage

Morningstar Storage

19400 E, FL-44, Eustis, FL 32736

-352-388-1940

www.morningstarstorage.com

Junk Removal

Platinum Trash Out Service, Inc.

Shawn Griffith

32046 Pike St, Tavares, FL 32778

352-455-0694

seangriffith747@hotmail.com
www.platinumtrashoutservice.com

Move Managers & Helpful phone numbers

Real Estate
The Corcoran Connection
141 Waterman Ave, Mt Dora, FL 32757
www.thecorcoranconnection.com

Jennifer Garrison
Office Manager Realtor
Cell: 352-805-5550
Office: -407-953-9118
jen@jenmoves.com

Nancy Simpson Eccles
Realtor
Cell: 352-735-7777
Office: 407-953-9118
nancyecclesrealtor@gmail.com

Real Estate God's Way LLC
Maria Parker
BrokermariaREGW@gmail.com
407-929-6224
(Serves all of Central Florida)

Elder Law Attorney
Wills, Trusts, Probate, and Medicaid planning

Mazenko Law Firm
1502 N Donnelly St. Suite 106, Mt Dora,
32757
Todd Mazenko, Attorney
352-565-7737
todd@mazenkolaw.com
www.mazenkolaw.com

Local Renter Insurance Providers

CC Insurance Agency
354 N Highland St. Suite 3
Mount Dora, FL 32757
Christina Carter, Principle Agent
352-455-9920
christina@ccinsurancefl.com
www.ccinsurancefl.com

Hillcrest Insurance
18500 U.S. Hwy. 441
Mount Dora, FL 32757
352-383-8164
www.hillcrestinsurance.com

Primary Care Physicians

Dr. Robert Eagle (adjacent to Waterman Village)
18540 US-441, Mt Dora, FL 32757 (352)383-1667

Dr. Ajay Bisht (adjacent to Waterman Village)
85550 US-441, Mt Dora, FL 32757 (352)735-3755

Move Managers & Helpful phone numbers

1. **Medicare Questions**.....1-800-633-4227
 2. **Internal Revenue Service**.....1-800-829-1040
 3. **Social Security Administration**.....1-866-836-3623
- 900 North 14th Street, Leesburg, FL 34748

4. **Driver's License to change address:**

David Jorden Lake County Tax Collector's Office (352)343-9602
1800 David Walker Drive, Tavares, FL 32778
The following documents are needed if you go down to the office.
(\$25.00 charge for changing address)

Identification to Bring to the License Bureau:

Copy of Waterman Village Lease Agreement (REQUIRED) along with one of the following:

- Certified U.S birth certificate
- Valid U.S. passport
- Certificate of naturalization
- Consular proof of birth abroad
- Alien registration receipt card (green card, form 1-551)

Name Change (if applicable):

Original or certified copy of all marriage certificates or court orders that show your name change(s) (Uncertified photocopies are not valid.)

Social Security Number

Bring one :

- Social Security card
- W-2 form
- Pay check showing numbers
- any 1099 form

Residential Address

(Not post office box)

Bring two:

- Deed, Mortgage, Payment booklet, or Rental agreement
- Florida vehicle registration or title
- Utility bill or hookup/work order
- Statement from the person you live with, along with two address documents in that person's name.

5. **Auto Tag Agency/Voter Registration**

David Jorden Lake County Tax Collector's Office (352)343-9602
1800 David Walker Drive, Tavares, FL 32778

6. **Newspaper Delivery:**

- a. Orlando/Lake Sentinel - 1-800-359-5353
- b. Daily Commercial - (352)787-0600



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General Orientation

Keys: You will receive two sets of keys: a house key, a mailbox key, and a garage opener key. Each resident will also receive a key card.

The Oaks/Lakeside Residents: Keys and garage Openers will be available for pickup on commencement day.

U.S. Post Office Mail Box:

All Residents: The Postal Service does not maintain a key; therefore, it is imperative that you safeguard these keys. **If you lose your keys, please call the Plant Operations Department at ext. 251.** The cost of replacement is \$10/per key.

Key Cards

All Residents, it is imperative that you safeguard your key cards. If you lose your key cards, **please call Emma at ext. 239.** The first time you lose a key card, it's complementary, but the second time you lose it, **the replacement cost is \$10 per keycard.**

The Oaks Residents: on your keychain, you will have the number of your mailbox station near your home.

Lakeside Residents: on your keychain, at the Mail Pavilion is located near the Garden Homes. Your unit number marks your mailbox.

Monthly Bill

The monthly bill will go out in the mail via U.S. Postal Mail on the 1st day of the month. The monthly service fees are due every month on the 1st day. We allow up to a 9-day grace period (to be paid by the 10th); we may charge late fees afterward. However, you can avoid late fees by enrolling in our automatic payment program. This program ensures your bills are paid on time, every time. Drop off the monthly bill check or complete the **Authorization Agreement for Automatic Payments** form. This is a direct deduction from your checking or savings account that will be withdrawn from your account on the 10th of each month. You can get the Automatic Payment form from Marketing or Accounting.

The Oaks Residents: If you write checks for the monthly bill, please drop them off in the locked rent box in the Oaks Lodge next to your internal mailboxes.

Lakeside Residents: If you write checks for the monthly bill, please drop them off in the locked rent box in the Lakeside Grand front reception area.

Vehicle Barcode Sticker for Electronic Gate

All residents must register their vehicle(s) at our Human Resources Department on the Oaks campus. They will place the sticker in the proper location. Your sticker will be your main entry form when approaching the electronic gate. Human Resources is located on the first right of the Oaks community before the gatehouse.

Waterman Village Human Resources:

141 Waterman Avenue, Suite 100

Mon-Thurs: 8 AM – 4:30 PM

Friday: 8 AM – 4 PM

Work Order Requests

Work orders are maintenance requests. Residents can submit electronic work orders for service to the Plant Operations Department online or by calling the Plant Operations Administrative Assistant at ext. 251. To submit an electronic work order request, Go to www.watermanvillage.com. Scroll down to the bottom and click "**Contact Plant Support**." A form will appear for you to fill out. See the fifth page for the sample form.

Housekeeping

Our dedicated staff will perform **light** housekeeping of your home bi-weekly (occurring every two weeks) on a specific day and time. This regular service will ensure your home is always clean and comfortable.

Trash

Trash pickup days: **Tuesday and Friday**. Items that can be recycled or burned for energy are separated at the Waste Center. Trash containers are not allowed. **Additional trash items that need to be discarded on the day of your move-in date can be made by calling Plant Operations at (352) 383-0051, ext. 251.**

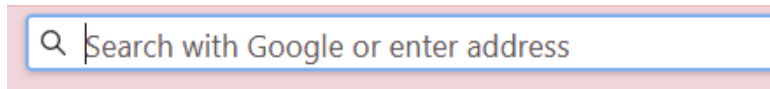
The Oaks Residents: Please remember to place tied trash bag(s) at the end of your driveway before **9 AM** on trash pickup days (Tuesday and Friday). This simple act of responsibility contributes to the cleanliness of our community. Let's keep our community clean together.

Lakeside Residents (Garden Homes): Before 9 AM, place tied trash bag(s) at the end of your driveway. Please do not leave it out the night before.

Lakeside Residents (Lakeside Grand & Lakehouse): Please leave your trash bags in the designated Trash Room, which is located near the elevator on your floor.

How to Access the Resident Portal

1. In google search, type in www.watermanvillage.com



2. Scroll all the way down until you see the Resident Portal



3. Click on the Resident Portal



This content is password protected. To view it please enter your password below:

Password:

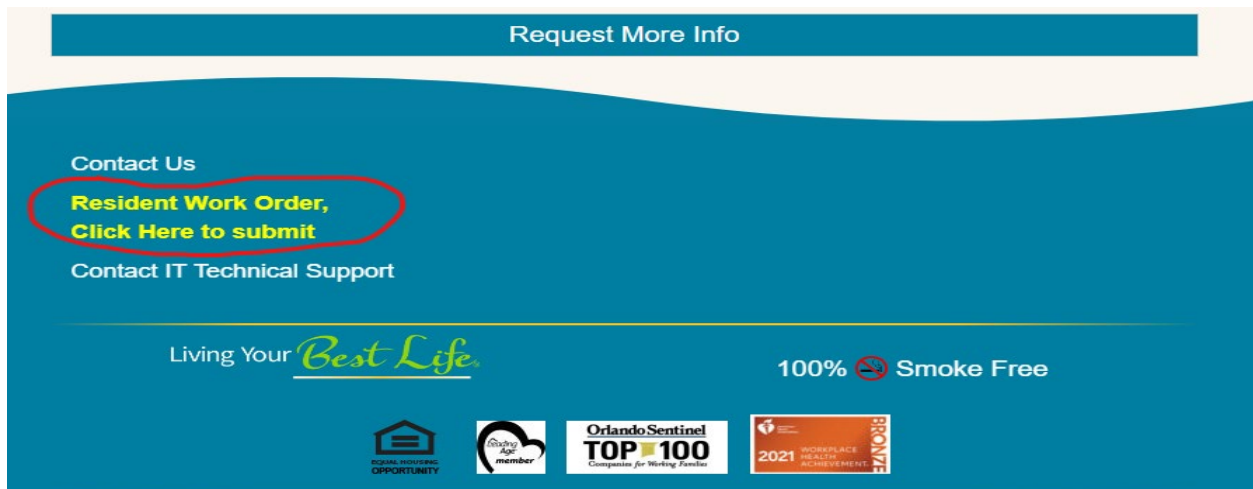


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How to put in a work order

- 1) In the Google search type in www.watermanvillage.com

- 2) Scroll all the way down until you will see **Resident Work Order; Click Here to Submit**



- 3) Click on Contact Plant Support and fill out the online form then click Submit

Contact Plant Support

Please fill in the below form for any maintenance issues you are experiencing.

Name *

First

Last

Phone Number *

Email

youremail@example.com

Subject: *

Building *

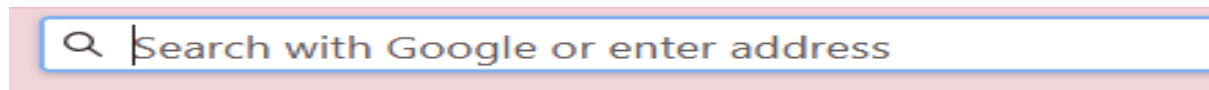
Address / Location *

Description of Problem *

Submit Request

How to put in Resident Technology Support Request

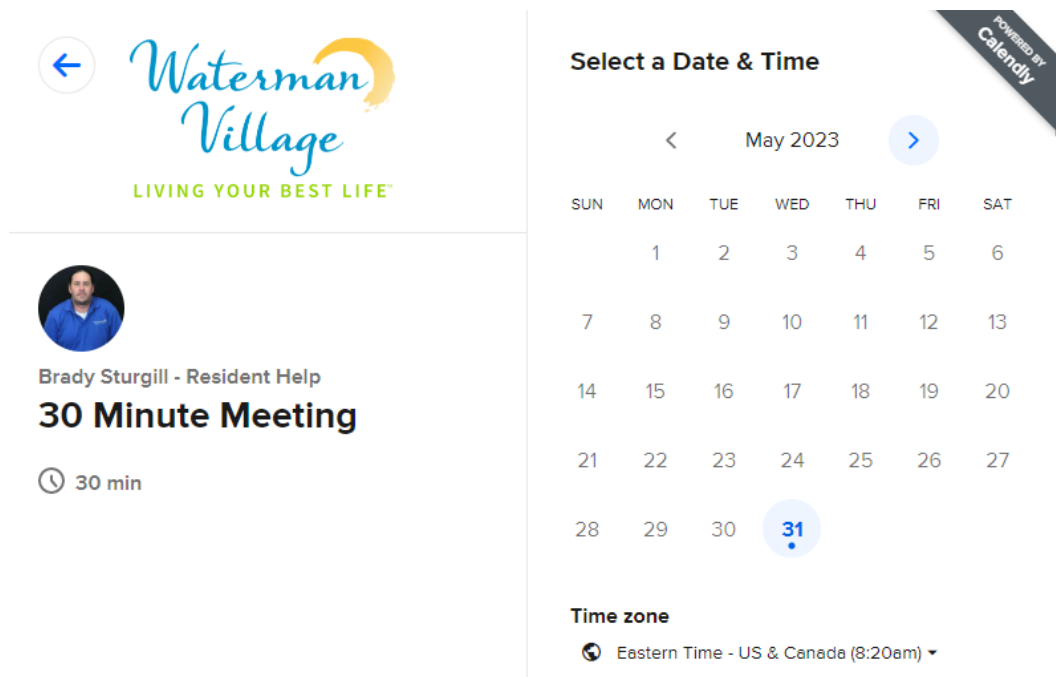
- 1) In the Google search bar, type in www.watermanvillage.com



- 2) Scroll all the way down until you will see Brady/Resident Computer-phone support



- 3) Click on 30 Minute Meeting and schedule a date and time





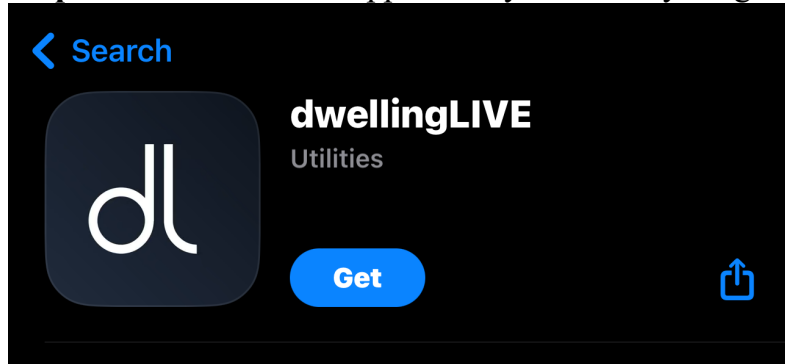
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DwellingLIVE

Please follow the following steps to register for your **Dwelling Live by FRONTSTEPS SECURE account**. *Please note that Dwelling Live also goes by the name Frontsteps.*

At your lease signing you will get Usernames & Passwords.

Step one: download the app for easy access to your guest passes.



- After logging in to your Dwelling Live account, click **Add Guest** to add a temporary guest, permanent guest, or party attendee.
- If you are adding a temporary guest, fill in their first and last name and the start and end date of their visit. If you have their phone number or email address, you may add it in the appropriate sections to send them the E-Pass. If you do not wish to enter your visitor's email or phone number into the fields, a security team member will print their pass for them once they arrive at the gatehouse; once the information is entered, click save.
- If you are adding a permanent guest, fill in their first and last name and check which days you would like them to be permitted on campus. As mentioned above, you may enter their phone number or email address to send them an E-pass; once the information is entered, click save.
- If you are hosting a group of people, you may click on Add Party. From there, you can title the party, create a start and end date, add guests in the first- and last-name fields, and click save.
- On the main screen under **Call Restrictions**, you may fill in if you have a time of day or day of the week you do not wish to be called by security to see if someone can come on campus. For example, you may write in there that you do not want to receive any phone calls after a certain time of night.

If you are still having difficulties, please contact any Resident Relations team member; they will be happy to help resolve your issues.

You may reach Rosa at extension 294 and Ubi & Marie at extension 287.



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Culinary Information

At Waterman Village, our unique dining experience is a testament to our social casual elegance. It's a place where everyone can gather and connect. As residents, you play a crucial role in maintaining this atmosphere. We invite you to join us, along with the administrators, department heads, and employees, in ensuring the efficient and fiscally accountable provision of services. This communication reminds you of the Culinary Department's services, dining venues, dress codes, and other important information.

Lodge Resident's Dining Room

The Lodge dining room is open for lunch and dinner. Our weekly menus and buffets feature a wide selection of food items. Seating is on a first-come, first-served basis. Ask for assistance if you need it; we will then bring it to your table.

Lodge Hours

- Lunch dining hours: 11:30 a.m. – 1:00 p.m. (Monday – Saturday)
- Dinner dining hours: 4:30 p.m. – 6:30 p.m. (Monday – Saturday)
- The Lodge Dining Room will close promptly at 7:00 p.m.

Sunday dining hours

- Brunch: 11:00 a.m. – 2:00 p.m.
- Dinner: 3:00 p.m. – 5:00 p.m.

Ordering from the "Always Available Menu" is a complete meal with dessert, soup, whole fruit, and a beverage.

Major Holidays

The Lodge and Savor will open from 11:00 a.m. to 2:00 p.m. the dining rooms will close promptly at 3:00 p.m. Dinner will not be served on Major Holidays.

The Lodge Main Dining Room pricing

- The resident's price with Dining Dollars is \$10.00.
- Resident price without Dining Dollars - \$11.00.
- Resident Sunday Brunch & Major Holiday price with Dining Dollars - \$12.50.
- Resident Sunday Brunch & Major Holiday price without Dining Dollars - \$13.50.
- Guest price Monday through Saturday and Sunday evening - \$14.95 plus tax, a total of \$16.00.
- Guest price Sunday Brunch and Major Holidays - \$23.36 plus tax, total \$25.00.
- Guest price for Children 6-12 years of age - \$7.94 plus tax, a total of \$8.50.
- Guest price Children under 5 years of age – Complimentary.

Filling coolers, personal containers, or boxes with food from the buffet is prohibited unless a takeout meal is purchased. Residents may take home soup, one piece of whole fruit, or one dessert per person if they do not consume them while dining in the Oaks Lodge.

Savor Dining Room

SAVOR features upscale dining with an a la carte, a full dinner menu, and a full bar. Reservations are required, along with the proper dress. (Please advise your guests of the dress code)

Savor Hours

- Lunch Hours: Monday – Saturday, 11:30 a.m. – 1:00 p.m.
- Dinner Hours: Monday-Saturday, 4:00 p.m. – 6:45 p.m. Last seating
- Savor will close promptly at 7:30 p.m.
- Savor (lunch/dinner Pick up department closes at 4:30 p.m.)
- **Savor is closed on Sundays**

Lodge/Savor Dining Room Dress Code

Please see the culinary dress code for more information. Location in your welcome info tab. **(Please advise your guests of the dress code)**

Meal Delivery and Pick-Up Order Services

The Culinary Services Department offers daily meal delivery and pick-up orders from the Lodge and Savor for lunch and dinner. A nominal fee is charged for deliveries (non-dining dollar eligible). Pick up meals at no additional cost.

Residents who wish to place a delivery or order can call (352)-383-0051, ext. 258

- 9:30 a.m. - 10:30 a.m. for lunch deliveries
- 2:30 p.m. - 3:30 p.m. for dinner deliveries
- Delivery charge is \$5.00
- Pick up- Free

Residents who wish to place a delivery or order can call (352)-383-0051, ext. 500

- 9:30 a.m. - 10:30 a.m. for lunch pick-up meal
- 2:30 p.m. - 3:30 p.m. for dinner pick-up meals
- Delivery charge is \$5.00
- Pick up- Free

Dining Dollar Plan

- New residents moving into Waterman Village will receive \$250 per month in Dining Dollars.
- Dining Dollars will expire at the end of every quarter and will not roll over.
- Dining Dollars used in the Café or Bistro will be charged a la carte.
- Residents may use Dining Dollars for guests, including Sunday Brunch, with the exception of major holidays (New Year's Day, Easter, Mother's Day, Father's Day, Thanksgiving & Christmas)

All WV Dining Dollars used in the Café, Brew Bar, Sport Bar and Bistro, as well as Culinary sponsored events, will be charged a la carte

- Resident Sunday Brunch & Major Holiday price without Dining Dollars - \$13.50.
- **WV Dining Dollars** may be used for guest meals in any dining venue.

- This includes Sunday Brunch, **except** major holidays (New Year's Day, Easter, Mother's Day, Father's Day, Thanksgiving, and Christmas).
- Residents must request a guest meal to be included in the dining dollars plan.
- Guest Meals- will be charged at the following rates (tax included):
- \$16.00 - Monday thru Saturday & Sunday evening
- \$25.00 - for Sunday Brunch and Major Holidays for adults (New Year, Easter, Mother's Day, Father's Day, Thanksgiving & Christmas)
- \$ 8.50 - Children 6-12 years old
- Children under 5 are complimentary.
- To charge guest meals, both resident and guest must be present.

Additional information to know

Residents under the Dining Dollars plan who are off-campus for fourteen (14) days or more shall receive a \$7.50 Credit per person, per day.

- Alcohol is excluded from the Dining Dollars program.
- No bulk purchases in the Café or Brew Bar.
- Both the Resident and the Guest must be present to charge a guest meal to a resident's Dining Dollars account.
- Sunday Brunch reservations are required if you have a group of 5 to 8.
- Holiday reservations are required.
- Residents and their Guests are limited to groups of 8 or fewer in the Main Dining Room.
- Groups of 9 or more (including the resident) may reserve the Private Dining Room on a first-come, first-served basis.
- Meal delivery per meal will be \$5.00
- The resident may pick up a takeout meal at no cost.
- All major credit cards are accepted for payment.
- Prices are subject to change with advanced notice.

Café and Brew Bar

All meals are charged a la carte. The Café and Brew Bar serves breakfast and lunch quickly and efficiently. The Café is in the lodge, and the Brew Bar is in the Lifestyle Center. They are closed on major holidays. Casual clothes are acceptable, but footwear is always required. The Café and Brew Bar has daily breakfast and lunch specials.

- Dining Dollar, cash, and credit cards may be used to pay for all items in the **café**
- Paying with cash makes items invalid for the dining dollars plan tax exemption
- Café & Brew Bar purchases are tax-exempt **only** when charged to your Waterman Village account
- Tax will be charged on all appropriate items.
- Declining balanced meals **are not** transferable
- In order to charge guest meals, both residents and guests must be present.
- No bulk purchases in the café

- The "On the Spot" vending machine offers 24/7 food services and is located at Edgewater-SNF. Credit Card Only.

Café hours

- Monday – Friday 8:00 a.m. – 2:00 p.m.

Brew Bar

- Breakfast Hours: Monday – Friday, 8:00 a.m. – 10:00 a.m.
- Lunch Hours: Monday – Friday, 11:30 a.m. – 2:00 p.m.
- Sunday Hours: 8:30 a.m. – 12:00 p.m. "Breakfast Club"
- Saturday is closed

Bistro 445 Dining Information

You are modeled after the classic steakhouses. The Bistro 445 features upscale dining with both an a la carte and a full dinner menu. Reservations are on a first-come, first-serve basis. **Reservations are required**, along with the proper dress. **(Please advise your guests of the dress code)** **Residents who wish to make a reservation can call (352)-383-0051, ext. 353.** Bistro reservations with no-shows will be charged \$25 per person. There is no fee for reservations canceled 24 hours in advance. **Guests must be 13 years of age or older to dine in Bistro 445.**

Bistro 445 Hours

****Bistro dining is limited to reservation only****

- Dinner Hours: Monday – Saturday, 4:45 p.m. – 7:00 p.m.
- The Bistro will close promptly at 7:30 p.m.
- Lunch is open for the end of the Quarter (March, June, September, December)
- Lunch Hours: Monday – Saturday, 11:30 a.m. – 1:00 p.m.
- Lunch and dinner-reservations only – no delivery

Sport Bar Hours

- Lunch Hours: Monday – Saturday, 11:30 a.m. – 1:30 p.m.
- Dinner Hours: Monday - Saturday, 4:00 p.m. – 7:30 p.m. The last call for food is at 7:00 p.m.
- Sunday Hours: 1:00 p.m. – 7:30 p.m. The last call for food is at 7:00 p.m.

Catering Services

Our award-winning Culinary Services Department offers complete catering services to residents and guests to help celebrate birthdays, anniversaries, weddings, family reunions, and much more. Our services can be as simple as a box luncheon or a full-service sit-down dinner. Catering events may be held in a number of venues, including our Lodge private dining room, the Savor private dining room, the Card Room, Bistro 445, or the Lodge Multi-Purpose Room, & Lakeside Multi-purpose Room with capacities ranging from small parties of 15 to more significant events of 100+. To discuss or arrange a catered event, please call 352-383-0051, ext. 255. Should you have any questions or concerns, don't hesitate to get in touch with us at any of the extensions:

Lodge Management Team Ext: 255, 243, 321, or 258.
Savor Management Team Ext: 506, 501, or 500

Keep Safe!

Regards,

Waterman Village Director of Culinary & Nutrition Services

O: (352) 383-0051 Ext: 257



Waterman Café / Brew Bar Information

The Café and Brew Bar, conveniently located in the Lodge/Lifestyle Center, serves breakfast & lunch in a quick and timely manner. We are open Monday through Friday, 8:00 a.m. to 2:00 p.m., and closed for major holidays. Casual clothes are acceptable, and footwear is always required. The café and Brew Bar have daily breakfast and lunch specials, ensuring you can enjoy a delicious meal at your convenience.

- Brew Bar offers Cocktails, Liquor, and Wine until 2:00 p.m. - **NOT Dining Dollar Plan eligible.**

It's important to note that grocery shopping is not part of the Waterman Village Dining Dollar (declining balance) plan.

The purchases below are Dining Dollar Plan eligible:

- Our menu offers a variety of options, from our Daily Special - Entrée (Protein, two sides)/Snack Chip or Soup and Beverage, to our Combination Purchase-Entrée or Salad/Snack Chip or Soup and Beverage. There's something for everyone to enjoy.
- Combination Purchase - Entrée or Salad/ Snack Chip or Soup and Beverage.
- Breakfast Combination - Entrée & Beverage or Pastry/Baked Item and Beverage.
- Entrée Item - A Simple to-go Sandwich with Chips, Soup, and a Beverage.
 - A Simple to-go Salad with Whole Fruit, soup, and a Beverage.
 - Hot Entrée has two sides: a Snack, a Chip or Soup, and a Beverage.
- Salad Item - By itself or with the above additions.
- Soup - By itself or with the above additions.
- Pre-packaged items - include 1 Loaf of bread, 3 Simple to-go Parfaits, gums, 3 pastries, 3 whole fruits, 3 candies, 3 Cakes, 3 assorted chips, 3 muffins, 3 donuts, crackers, 3 snack cups, and 3 cookies.
- Single-bought beverages: i.e., two sodas, two bottled water, two Gatorade, coffee, two teas, two milk, two cappuccinos, two bottled juices, etc.
- For your convenience, you can use either cash or credit card to pay for all items in the café. We want to ensure you have a seamless and enjoyable dining experience. Paying with cash makes items invalid for the dining dollars plan tax exemption.
- Café purchases are tax-exempt only when charged to your Waterman Village account or Dining Dollar program. This means that paying with cash makes items invalid for the dining dollars plan tax exemption. Groceries can be charged directly to your account.
- Please select items from the **Waterman Village grocery list only**.
- No bulk purchases in the Café.



The purchases below are NOT Dining Dollar Plan eligible if purchasing

- All pre-packaged items - i.e., two or more loaves of bread, four or more To Go Parfaits, four or more gums, four or more pastries, four or more whole fruits, four or more candies, four or more Cakes, four or more assorted chips, four or more muffins, four or more donuts, crackers, four or more snack cups, four or more cookies, etc.
- Single-bought beverages - i.e., three or more sodas, three or more bottled water, three or more Gatorade, coffee, three or more tea, three or more milk, three or more cappuccino, three or more bottled juices, etc.
- One snack and one beverage bought in conjunction with an entrée, salad, soup, or breakfast item are Dining Dollar (declining balance) eligible.
- Tax will be charged on all appropriate items.
- Declining balance meals are not transferable.
- Guest meals are not declining balance eligible.



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WATERMAN VILLAGE CULINARY DRESS CODE

Gracious living is the charm of Waterman Village. The dining experiences allow everyone to meet and join in fellowship. To maintain proper decorum, residents and their guests will adhere to the following dress codes as defined by the residents of Waterman Village.

LODGE MAIN DINING ROOM & SAVOR ~ LUNCH - Monday thru Saturday

- Casual attire is acceptable.
- Shorts and skirts that extend to mid-thigh are acceptable.
- Jeans of all fabrics and colors are acceptable.

LODGE MAIN DINING ROOM & SAVOR ~ DINNER – Every day except major holidays

- Women – Nice casual attire is acceptable. (Dresses, shorts, skirts, capris, slacks, shirts and tops)
- Men – Collared shirts and dress shorts/slacks are acceptable.
- Jeans of all fabrics and colors are acceptable.
- Sweatpants, sports clothes, tee shirts, and overalls should not be worn.

LODGE MAIN DINING ROOM & SAVOR ~ SUNDAY BRUNCH AND MAJOR HOLIDAYS

- Women – Nice casual attire is acceptable. (Dresses, skirts, capris, slacks, shirts and tops)
- Men – Collared shirts and slacks are acceptable.
- Shorts, sweatpants, sports clothes, tee shirts, overalls, and blue jeans should not be worn.

BISTRO ~ LUNCH– Every Day

- Women – Nice casual attire is acceptable. (Dresses, shorts, skirts, capris, slacks, shirts and tops)
- Men – Collared shirts and dress shorts/slacks are acceptable.
- Jeans of all fabrics and colors are acceptable.
- Sweatpants, sports clothes, tee shirts, and overalls should not be worn.

BISTRO ~ DINNER– Every Day

- Women – Nice casual attire is acceptable. (Dresses, skirts, capris, slacks, shirts and tops)
- Men – Collared shirts and slacks are acceptable. Ties and jackets are optional.
- Shorts, sweatpants, sports clothes, tee shirts, overalls, and jeans of all fabrics and colors should not be worn at any time.

CAFÉ, BREW BAR, SPORTS BAR & GENERAL INFORMATION

- Casual, exercise, and work clothes are acceptable.
- Shoes, sandals, or another form of footwear are always required.
- Visitors and children should wear age-appropriate clothing that adheres to the dress code.
- Clothing having words, drawings, or pictures that could be offensive to others should not be worn.
- Clothing with holes or showing extreme wear and tear should not be worn.
- Hats*, caps*, or tank tops should not be worn in the Lodge Main Dining Room, Savor, or Bistro.

SPECIAL EVENTS

Thrill at the Grill (Third Tuesday of each month)

- Women – Nice casual attire is acceptable. (Dresses, shorts, skirts, capris, slacks, shirts and tops)
- Men – Collared shirts and dress shorts/slacks are acceptable.
- Jeans of all fabrics and colors are acceptable.
- Sweatpants, sports clothes, tee shirts, and overalls should not be worn.

Evening of Elegance (Last Wednesday of the month in March, June, and September)

- Women – Nice casual attire is acceptable. (Dresses, skirts, capris, slacks, shirts and tops)
- Men – Collared shirts and slacks are acceptable. Ties and jackets are optional.
- Shorts, sweatpants, sports clothes, tee shirts, overalls, and jeans of all fabrics and colors should not be worn at any time.
- **It is the resident's and future resident's responsibility to inform visitors of the dress code.**
- **Current fashions will always be considered***

**The culinary personnel may grant dress code exceptions*

The culinary staff are responsible for maintaining and notifying the individual(s) and the Dining Services Committee of non-adherence to the dress code.



Waterman Village Services

Clinical Liason – Maggie Walsh

(352) 383-0051 xx265

Resident Relations – Rosa Lesperance

(352) 383-0051 x294

Bridgewater Assisted Living Facility

(352) 383-0051 x262

Springwater Assisted Living Memory Care Facility

(352) 383-0051 x511

Edgewater Skilled Nursing Facility

(352) 383-0051 x287

Waterman Village Home Care –

Skilled Services and Private Duty

(352) 385-1138

Waterman Village Outpatient Therapy

(352) 383-0051 x303

Waterman Village Wellness

(352) 383-0051 x304

Chaplain – Fred Boone

(352) 383-0051 x229



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OUTSIDE OF ALL HOMES - RULES AND REGULATIONS

Summary: The rules and regulations outlined here are a testament to our collective effort as a team to maintain the Waterman Village Community's charm and appeal for both current and future residents.

1. These rules and regulations are designed to ensure that our community remains a pleasant and inviting place for all. All home residents are responsible for reading, understanding, and adhering to these rules and regulations. If you have questions or need assistance in interpreting these rules, remember that you can always contact Rosa Lesperance, Resident Relations Administrator, at ext. 294 or Alvin Smith, Director of Facility Operations, through his administrative assistant at ext. 251. The following is a partial list of yard care requirements. It is not meant to be an exhaustive list of all possible conditions and situations.
2. Any changes to the exterior of your home, including plantings, must be approved by the Waterman Village Facility Services at ext. 251. This ensures that our community maintains a uniform and appealing appearance: plantings, gardens, garden pots, hanging baskets. Plants must be planted in their original container or a pot specifically for that purpose. No words or pictures are permitted on pots/containers. Before replacing or installing any plantings, pots, or baskets, WV residents must obtain prior approval from Facility Services at ext. 251. Flower beds and gardens must present a neat appearance from the street and neighbors' views. The Waterman Village grounds department will remove dead plants/flowers. No tree, regardless of size, shall be removed from any portion of the community without the prior consent of Waterman Village. WV can limit the types, sizes, and quantity of plantings, pots, and baskets.
3. Christmas lights and decorations shall remain outdoors only from Thanksgiving **until January 15th** each year. Other seasonal lights, such as Halloween, shall stay outdoors for two weeks.
4. Only items manufactured and sold for outdoor use may be placed outside the house for seating, tables, dining, grilling, decoration, and bird feeding. All outdoor furnishings must be kept in good repair and clean condition. WV has the right to limit outdoor furniture types, sizes, and quantities.
5. Storage containers. The areas around the outside of each home are not to be used as storage areas at any time. One horizontal storage unit, specifically for storing

outdoor items, may be placed outside the house and must be approved by the WV facility services department (ext. 251). You can find these at Lowe's in the store or online. While it's preferred that they not be placed in front of the home, this is permissible.

6. Tarps are prohibited, and grill covers manufactured for that use do not require approval.
7. Flags (USA) are permitted and must be kept in reasonable condition without touching the ground. All other flags and banners require pre-approval from the WV facility services department.
8. Trash cans are not permitted outside of any home.
9. No gardening items or supplies, including, but not limited to, garden hoses, mulch bags, original nursery plastic pots, garden pots without living plants in them, bags of any type, tools, watering cans, may be left out in the front yard, or side of yard visible from the street, after immediate use. If not stored out of sight, garden hoses shall be kept coiled neatly under an exterior faucet or nearby in a container manufactured and sold for hose storage. Empty flower/plant pots are to be removed. Pots and baskets must be kept in good condition and not in need of repair or be broken.
10. Equipment and supplies used in outdoor projects and activities, including, but not limited to, any horticultural pursuits, vehicle maintenance, and furniture refinishing, shall not remain in any area that can be viewed from a street. This includes buckets, plastic tubs, bins, and milk-type crates of any type. Stepstools, walkers, scooters, and wheelchairs are not permitted to be stored outside when unused. A grill is permitted for non-apartment residences. The grill cannot be seen from any street. No camping equipment shall be set up for camping activity in any location or yard.
11. All garbage must be secured in a plastic garbage bag before being placed near the curb. On pick-up days, garbage shall be placed no earlier than 9 A.M. Newspapers, magazines, towels, and rags cannot be left outside when not in use.
12. Artificial vegetation shall not be permitted on the exterior of any property except for that used as a front door decoration.
13. WV facility services must approve Exterior sculptures, statues, wind chimes, lawn ornaments, fountains, flags, front porch swings, signage, and table umbrellas in advance.



14. No outbuildings, including, but not limited to, storage sheds and doghouses, are permitted on any home.
15. No exterior clotheslines of any type shall be permitted upon any lot.
16. A maximum of two bicycles may be stored out front and undercover (carport) when not in use.
17. No pet food, containers, or bed accessories are permitted outside the villa.

WV has the final discretion to place or remove any item outside a home at any time. When a resident is notified of a need to remove or replace an item, they will be notified in writing and given a designated number of days to comply with Waterman Village's requirement/request. If a resident is still non-compliant, Waterman Village may, at its discretion, remove, alter, or replace the item as deemed necessary.

Keep Safe!

Regards,

Alvin Smith

Waterman Village Director of Facility Services

O: (352) 383-0051 Ext: 250



This is an example of the resident absence form. You need to fill one out anytime you will be absent. Please see the bottom for further instructions.

RESIDENT ABSENCE

Resident(s) Name: _____

Address: _____

I will be absent beginning: _____

Will return on: _____

In case of emergency, I can be reached at:

Name: _____ Phone Number: _____

Address: _____

Do you want housekeeping services when you are gone? Yes ☐ No ☐

Do you want routine maintenance such as air condition filter change, etc.? Yes ☐ No ☐

Do you want security to check your apartment weekly? Yes ☐ No ☐

Do you want your internal mail in the Lodge kept during your absence? Yes ☐ No ☐

Any special notes or comments: _____

Please note: It is recommended you leave your air-conditioner set at 80 degrees in the summer months and your heat set at 65 degrees in the winter months. (*This is stated in your handbook under the "Absence From Facility" section.*)

Resident's Signature: _____

✂ For your reference, please detach below:

Please return this completed form to the Lodge reception desk.

- Set air-conditioner at 80 degrees (summer months)
- Set heat at 65 degrees (winter months)



This is an example of the resident absence form. You need to fill one out anytime you will be absent. Please see the bottom for further instructions.

RESIDENT ABSENCE

Resident(s) Name: _____

Address: _____

I will be absent beginning: _____

Will return on: _____

In case of emergency, I can be reached at:

Name: _____ Phone Number: _____

Address: _____

Do you want housekeeping services when you are gone? Yes ☐ No ☐

Do you want routine maintenance such as air condition filter change, etc.? Yes ☐ No ☐

Do you want security to check your apartment weekly? Yes ☐ No ☐

Do you want your internal mail in the Lodge kept during your absence? Yes ☐ No ☐

Any special notes or comments: _____

Please note: It is recommended you leave your air-conditioner set at 80 degrees in the summer months and your heat set at 65 degrees in the winter months. (*This is stated in your handbook under the "Absence From Facility" section.*)

Resident's Signature: _____

✂ For your reference, please detach below:

Please return this completed form to the Lodge reception desk.

- Set air-conditioner at 80 degrees (summer months)
- Set heat at 65 degrees (winter months)



This is an example of the resident absence form. You need to fill one out anytime you will be absent. Please see the bottom for further instructions.

RESIDENT ABSENCE

Resident(s) Name: _____

Address: _____

I will be absent beginning: _____

Will return on: _____

In case of emergency, I can be reached at:

Name: _____ Phone Number: _____

Address: _____

Do you want housekeeping services when you are gone? Yes ☐ No ☐

Do you want routine maintenance such as air condition filter change, etc.? Yes ☐ No ☐

Do you want security to check your apartment weekly? Yes ☐ No ☐

Do you want your internal mail in the Lodge kept during your absence? Yes ☐ No ☐

Any special notes or comments: _____

Please note: It is recommended you leave your air-conditioner set at 80 degrees in the summer months and your heat set at 65 degrees in the winter months. (*This is stated in your handbook under the "Absence From Facility" section.*)

Resident's Signature: _____

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Please return this completed form to the Lodge reception desk.

- Set air-conditioner at 80 degrees (summer months)
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This is an example of the resident absence form. You need to fill one out anytime you will be absent. Please see the bottom for further instructions.

RESIDENT ABSENCE

Resident(s) Name: _____

Address: _____

I will be absent beginning: _____

Will return on: _____

In case of emergency, I can be reached at:

Name: _____ Phone Number: _____

Address: _____

Do you want housekeeping services when you are gone? Yes ☐ No ☐

Do you want routine maintenance such as air condition filter change, etc.? Yes ☐ No ☐

Do you want security to check your apartment weekly? Yes ☐ No ☐

Do you want your internal mail in the Lodge kept during your absence? Yes ☐ No ☐

Any special notes or comments: _____

Please note: It is recommended you leave your air-conditioner set at 80 degrees in the summer months and your heat set at 65 degrees in the winter months. (*This is stated in your handbook under the "Absence From Facility" section.*)

Resident's Signature: _____

✂ For your reference, please detach below:

Please return this completed form to the Lodge reception desk.

- Set air-conditioner at 80 degrees (summer months)
- Set heat at 65 degrees (winter months)



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Mount Dora Country Club

- **Peak Season: January – April**
 - 18 Hole Rates
 - Monday – Thursday
 - 7:00am – 2:59pm: \$55+tax per player
 - 3:00pm – Close: \$36+tax per player
 - Friday – Sunday
 - 7:00am – 2:59pm: \$65+tax per player
 - 3:00pm – Close: \$46+tax per player
 - 9 Hole Rates (not available before 12:00pm)
 - Monday – Thursday
 - 12:00pm – 2:59pm: \$38+tax per player
 - 3:00pm – Close: \$28+tax per player
 - Friday – Sunday
 - 12:00pm – 2:59pm: \$48+tax per player
 - 3:00pm – Close: \$38+tax per player
- **Low Season: May – September**
 - 18 Hole Rates
 - Monday – Thursday
 - 7:00am – 11:59am: \$46+tax per player
 - 12:00pm – 2:59pm: \$36+tax per player
 - 3:00pm – Close: \$33+tax per player
 - Friday – Sunday
 - 7:00am – 11:59am: \$56+tax per player
 - 12:00pm – 2:59pm: \$46+tax per player
 - 3:00pm – Close: \$43+tax per player
 - 9 Hole Rates (not available before 10:00am)
 - Monday – Thursday
 - 10:00am – 2:59pm: \$28+tax per player
 - 3:00pm – Close: \$23+tax per player
 - Friday – Sunday
 - 10:00am – 2:59pm: \$37+tax per player
 - 3:00pm – Close: \$33+tax per player

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- **Mid-Season: October – December**
 - o 18 Hole Rates
 - Monday – Thursday
 - 7:00am – 11:59am: \$53+tax per player
 - 12:00pm – 2:59pm: \$43+tax per player
 - 3:00pm – Close: \$33+tax per player
 - Friday – Sunday
 - 7:00am – 11:59am: \$63+tax per player
 - 12:00pm – 2:59pm: \$53+tax per player
 - 3:00pm – Close: \$43+tax per player
 - o 9 Hole Rates (not available before 10:00am)
 - Monday – Thursday
 - 10:00am – 2:59pm: \$33+tax per player
 - 3:00pm – Close: \$28+tax per player
 - Friday – Sunday
 - 10:00am – 2:59pm: \$43+tax per player
 - 3:00pm – Close: \$38+tax per player

Restrictions:

- Tee times can be booked 7 days in advance by calling the golf shop (352) 735-4059, or via the online booking engine.
 - o Waterman rates will not be published online; however, residents may book at the regular online rates, and our staff will override the Waterman rates at check-in.
- **Waterman Village rates will be provided with proof of residency within the Waterman Village community.**
- Rates are extended to residents & up to 3 guests per day, as well as employees of Waterman Village.
- Employees must provide proof of employment for discounted rates.

Zellwood Station

- \$32 for 18 holes & \$15 for 9 holes
 - o There are no restrictions on days or times for these rates.

Zellwood warmly welcomes all Waterman Village residents to join their ladies' groups on Tuesdays and men's groups on Fridays. To participate, you will need a valid handicap, and you will need to join the association, which has an annual \$25 fee. They can help you establish a handicap. The association fee for the **group events** is discounted, bringing the 18-hole rate down to \$27. The association fee also includes ten events throughout the year, plus a year-end gala dinner. To schedule a tee time, call (407) 886-3303 and let them know you are a Waterman Village Resident.



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Independent Living Transportation Pricing

Airport Transportation: \$119.99 (one-way) (Residents Only)

- **Complementary 30-minute waiting is included in the cost*
- ***\$25 per half hour for any unscheduled wait time*
- (Family Members Surcharge is an additional \$60 Convenience fee)

Local Transportation

- Hours of Operation – Monday through Thursday, 8:00 am- 2:00 pm;
- All Medical appointment transportation within a 10-mile radius is complementary to Waterman Village Residents;
- All transportation outside of a 10-mile radius is \$3/mile charge;
- Any extended wait time has a \$25 per half-hour fee.

Peak time Fees

- Transportation after 2:00 pm Monday – Thursday and all day Friday requires a \$45 fee.
- Transportation outside the 10-mile radius and extended wait time fees still apply.

****** Pricing excludes residents currently residing at Bridgewater, Springwater, and Edgewater******

*Please refer to your Village Voice Activities Calendar for specific times and locations.

Call Transportation (**24 hours in advance**) at 352-383-0051 ext. 222 to schedule transportation for medical appointments. We're here for you.

Lake Shuttle Service

800-460-1578

2780 Spring Orchard Ave, Mount Dora, FL 32757

\$45 one way for one person

<https://www.lakeshuttleservice.com/>

The Chauffer Guy LLC

352-308-8479

P.O. Box 955, Mount Dora, FL 32757

\$75 one way for one person plus tip

<https://www.thechauffeurguy.com/>

Important Information for Residents

Work orders

- For your convenience, if you have a computer, you can easily submit a work order by visiting www.watermanvillage.com. Click the CONTACT PLANT SUPPORT button at the bottom left of the page, fill out the form, and submit it. This puts you in control of your living environment.
- If you don't have a computer, Call Waterman Village Plant Support at 352-383-0051, ext. 251

If it's a maintenance emergency, Call security at (352) 383-0051, ext. 382(Oaks) or 383(Lakeside). Our emergency maintenance service is here to ensure your safety and security, providing you with peace of mind.

Tech Support for TV and Internet

- Brady: help@watermanvillage.com Phone: (352) 383-0051, ext. 268
- Sunday thought Thursday

Housekeeping

- Please call housekeeping when you are ready to have housekeepers come in and clean.
352-383-0051 ext. 404

Resident Relations

Rosa: rlespeance@watermanvillage.com Phone: 352-383-0051 ext. 294

Ubi: residentrelations@watermanvillage.com Phone: 352-383-0051 ext. 387

Marie: rrassistant@watermanvillage.com Phone: 352-383-0051 ext. 297

Dining Information for Lakeside: (352) 383-0051

- Dining room, ext. 500
- Sport Bar, ext. 504
- Brew Bar, ext. 505
- Office, ext. 506

Dining Information for the Oaks: (352) 383-0051

- Dining room, ext. 258
- Bistro, ext. 353
- Café, ext. 317
- Office, ext. 255

ADDENDUM TO LIFE LEASE AND SERVICE RESIDENCY AGREEMENT

This Addendum to Life Lease and Service Residency Agreement (this "Addendum") serves as an addendum to that certain Life Lease and Service Residency Agreement entered into by and between _____ ("Resident"), and **WATERMAN COMMUNITIES, INC.**, a Florida 501(c)(3) not-for-profit corporation ("Waterman"), dated _____, 202__, a copy of which is attached hereto ("Standard Lease").

- A. Waterman and Resident entered into the Standard Lease (said Standard Lease together with this Addendum and all other addenda entered into in connection with the Standard Lease are hereinafter collectively referred to herein as the "Lease"), whereby Waterman leases to Resident, and Resident leases from Waterman, that certain residence located at Waterman Village or Lakeside at Waterman Village, both in Mount Dora, Lake County, Florida (the "Residence"), as more fully set forth in the Lease.

IN CONSIDERATION OF the foregoing facts, the mutual covenants, conditions and agreements set forth below, and other good and valuable considerations, the receipt and sufficiency of which are hereby acknowledged, Waterman and Resident hereby agree as follows:

1. Special Provision. The Lease is hereby amended as follows:

Contribution of Refund to Waterman Foundation. Notwithstanding anything to the contrary in Section 6 of the Standard Lease, entitled "Refund," Waterman and Resident hereby agree that upon termination of the Lease according to the terms of the Lease, Resident desires to donate to the Waterman Communities Foundation, Inc., a Florida 501(c)(3) not-for-profit corporation (the "Foundation"), \$_____ from or _____ percent (___%) of the refundable portion of the total Life-Lease Fee to be paid to Resident pursuant to Section 3 of the Lease (the "Contribution"). The Contribution shall be automatically deducted from the amount of the refundable portion of the Total Life-Lease Fee and paid to the Foundation simultaneously with the payment to Resident of the balance of the refundable portion of the Total Life-Lease Fee. Upon submitting the Contribution to the Foundation, Waterman or the Foundation shall provide the Resident and/or such other appropriate representative of the Resident ("Resident's Representative") with the written acknowledgment required by the Internal Revenue Service for Resident or Resident's Representative to qualify for a charitable tax deduction.

2. Definitions; Effect on Lease. All capitalized terms in this Addendum, unless otherwise defined or modified herein, shall have the same meaning as set forth in the Lease. Except as modified herein, the Lease remains unchanged. In the event of a conflict between the Lease and this Addendum, this Addendum shall control and govern.

3. Lease Ratified. The terms and provisions of the Lease, as modified by this Addendum, are hereby ratified and affirmed by the parties hereto.

4. Counterparts. This Addendum may be executed in one or more counterparts, each of which shall be deemed an original, but all shall constitute one and the same Addendum; provided, however, this Addendum shall not be effective until fully executed by both parties.

5. Applicable Law. This Addendum shall be governed by and construed in accordance with the laws of the State of Florida.

IN WITNESS WHEREOF, the parties hereto have caused these presents to be signed individual or by their respective and duly authorized officers or representatives as of the day and year first written above.

RESIDENT(S)

Signature Resident #1

Date

Signature Resident #2

Date

Signature of POA / Co-Signer / Resp. Party

Date

WATERMAN COMMUNITIES, INC., a Florida not-for-profit corporation.

By: _____

Name: _____

Title: _____

Date



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GENERAL INFORMATION

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General Information

ADMINISTRATION

- Location: 250 Brookfield Ave. (Executive Office Center)
- Hours of Operation: Monday – Friday, 8:00 a.m. – 5:00 p.m.
- Phone: (352) 383-0051 ext. 239

Andrew Dujon, President & Chief Executive Officer

David Larson, Vice President & Chief Financial Officer

David Nwogu, Vice President & Chief Operations Officer

ACCOUNTING

- Location: 250 Brookfield Ave. (Executive Office Center)
- Hours of Operation: Monday – Friday, 8:00 a.m. – 5:00 p.m.
- Phone: (352) 383-0051 ext. 238 (For Oaks Residents)
- Phone: (352) 383-0051 ext. 254 (For Lakeside Residents)

Employee Appreciation Fund

While we have a “No Tipping Policy,” we have a mechanism that allows you to reward all hourly staff (Managers do not participate). Consider if we did allow tipping and the number of persons you come in contact with that provide quality service, with a modest 10% tip, which could amount to nearly \$250 per month. Each year, money is collected and distributed to the employees just before Christmas. (No tax deduction) Residents and guests may contribute throughout the year to an “Employee Appreciation Fund.”

Donations to the fund can be submitted to the Accounting Department at any time during the year, or you may have your contribution added to your monthly bill by filling out the Employee Appreciation Donation form designating how you wish to participate. These forms are available from the Accounting Department. Special provisions will be made during December, and all eligible employees – including those you do not see – will share in the special resident gift. This can be your way of saying “Thanks”.

ABSENCE FROM FACILITY

If you plan to be absent from the Village, please complete a *Resident Absence* form available from the Oaks or Lakeside Receptionist.

When you are absent from your home, please leave your thermostat at 80 degrees during the cooling season and at 65 degrees or higher during the heating season. Ensure all lights and appliances are turned off and that no water is running. Close all windows and doors. Homes will be periodically checked and maintained in your absence.

For an extended absence, please notify the Post Office so that they may hold your mail or forward any first-class mail as requested.

ACTIVITIES

- Location: 445 Waterman Ave. (The Oaks Lodge)
- Hours of Operation (Office): Monday – Friday, 8:00 a.m. – 4:30 p.m.
- Phone: (352) 383-0051 ext. 223 or 354

The Lodge is the center of recreation for Waterman Village.

The Activities Department promotes stimulating events and recreational opportunities. Waterman Village encourages residents to adopt a physically healthy lifestyle as well as a socially stimulating lifestyle. Programs include outings to museums, concerts, educational seminars, day trips, and regularly scheduled shopping trips. Some programs on the premises include musical and theatrical programs, lectures, movies, and other workshops. Regularly scheduled games include bingo, bridge, pool, poker, and card games. The recreation program is for you – your ideas and involvement are vital in making the program a success.

The Village Voice, our monthly newsletter and events calendar, is available to all Residential Community residents. It includes fascinating information and details of past and present activities. The sign-up book, located outside the Activities office, lists all programs that take place off campus and require transportation.

The Village is located on beautiful grounds. Residents are encouraged to use the campus for outdoor pleasure and relaxation. Outdoor activities include lawn bowling and shuffleboard. The Oaks & Lakeside swimming pool is open from 6:30 a.m. until 10:00 p.m. Fitness and Aquatics classes are held various times throughout the week. For your convenience, the Wellness Centers are available. The Wellness Program Coordinator can assist you in identifying an exercise program to suit your needs.

Your guests are encouraged to participate in Village activities; however, children must be supervised at all times while using the facilities, and they may not drive golf carts.

Amenities Available

- | | |
|------------------------|----------------------------|
| • Art Studio | • Pool/Jacuzzis |
| • Card/Game Rooms | • Courtyard |
| • Dakim | • Resident Business Center |
| • Lawn Bowling | • Wellness Centers |
| • Library/Woodshop | • Pool Hall/Ping Pong |
| • Nature/Fitness Trail | • Chapel/Meditation Garden |

Celebrations & Whole Campus Outings

- Birthday/Anniversary/Newcomer Party (monthly)
- Resident/Staff BBQ Themed Parties (twice a year)
- Oktoberfest (annually)
- Light Up Waterman Village (annually)

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- Women's Celebration (annually)
- Men's Celebration (annually)
- Waterman Village Golf Challenge Tournament for residents/staff/local merchants (bi-annually)
- New Year's Eve Bash (annually)
- District Parties/Socials (annually per district)
- Happy Hour (Occasional Themed Parties/Dances)

Clubs/Groups

Some Waterman Village residents have formed groups, such as Theatrical Group, Veteran's Group, Crafters, Line Dancers, and Tap Dancers.

Committees

- Activities
- Dining Services
- Home & Grounds
- Hospitality
- Library
- Marketing
- Resident Council
- Spiritual Wellness
- Sunshine

BEAUTY SALON AND BARBER SERVICES

The Oaks Beauty Salon and Barber Services are located in Bridgewater and Edgewater. You may make appointments by stopping by the salon or calling the salon directly at ext. 286 (Bridgewater) or ext. 298 (Edgewater).

Lakeside services are located in the Lifestyle Center. You may make appointments by stopping by or calling the salon at ext. 510. All beauty salon/barber charges can be paid directly to the beautician/barber or billed to your monthly invoice. Since the beauticians/barbers are not Village employees, tipping is allowed for services rendered.

CABLEVISION

The Oaks Resident: Oaks Provides 195 channels (85 HD channels) for each residence with options to add more channels and internet from Xfinity. The cost is included in the monthly charge. Local channels are included in the package. You will need to contact Xfinity to receive your cable equipment.

The Lakeside Resident: Lakeside is provided by Sentric, with 107 Channels (14 HBO and Cinemax Channels) and cable internet, with the option to add a house phone. The cost of TV, Internet, and Phone is included in the monthly charge. Local channels are included in your package.

CARD ROOM

The Card Room accommodates up to 32 residents, providing plenty of natural lighting and a complimentary coffee station. If you'd like to join the Bridge Club or reserve the room for another activity, please call Katie Cortez at ext. 221 or 0



CORPORATE COMPLIANCE

- Location: 445 Waterman Ave. (Community Life Center)
- Phone: (352) 383-0051 ext. 225

CULINARY SERVICES

The Oaks Lodge Dining Room

Features traditional American Cuisine and is open for lunch, dinner, and Sunday Brunch. The Oaks Lodge offers full table service or buffets. Our weekly menus and buffets feature a wide array of food items. Seating is first come, first serve. Reservations are requested for parties of 6 or more and on all major holidays. Residents and their guests are limited to groups of 8 or fewer in the Main Dining Room; a group of 9 or more (including the resident) may reserve the Private Dining Room on a first-come, first-served basis. The Oaks Lodge Dining Room has a private room for gatherings of up to 28 guests. Reservations or inquiries are made by calling ext. 237 or 255.

Lunch	○ Monday through Saturday, 11:30 am – 1:00 pm
Dinner	○ Monday through Saturday, 4:30 pm – 6:30 pm
Sunday Brunch	○ 11:00 am – 2:00 pm
Sunday Dinner	○ 3:00 pm – 5:00 pm. The Lodge will close promptly at 5:30 pm

Filling coolers, personal containers, or boxes with food from the buffet is prohibited unless a takeout meal is purchased. Residents may take home soup, one piece of whole fruit, or one dessert per person if they do not consume them while dining in the Oaks Lodge.

The Oaks Café

It features casual dining and is open to residents, staff, and visitors. The Oaks Café offers a variety of breakfast items, sandwiches, salads, beverages, snacks, homemade soups, and daily specials.

Monday through Friday, 8:00 am – 2:00 pm

It was closed on the weekends & major holidays.

- The “On the Spot” vending machine, located at Edgewater-SNF, offers 24/7 food services and accepts Credit Cards Only.

Bistro 445

Modeled after classic steak houses, Bistro 445 offers upscale dining with a la carte and full lunch and dinner menus. It is also available for private dinners and luncheon parties of 24 or more. Guests must be 13 or older to dine at Bistro 445. Reservations are required, along with proper dress. Reservations can only be made at this ext. 353. Reservations are on a first-come, first-served basis. Please leave your name, reservation time requested, number of people, and phone number on the voicemail. Our Bistro staff



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will confirm your reservation when they are available. Lunch and dinner delivery is available. The Bistro delivery department closes at 4:00 p.m.

- Lunch ○ Monday through Saturday, 11:30 am – 1:00 pm
- Dinner ○ Monday through Saturday, 4:45 pm – 7:00 pm
- Sundays are closed ○ The Bistro will close promptly at 8:00 p.m.

Special Events

Culinary Services sponsors several weekly and monthly events that will be advertised in the Oaks Lodge dining room and our weekly menu mailing. For more information, please get in touch with the Oaks Food Operation Manager or Lodge host desk at ext. 255, 237, or 258.

Meal Delivery and Pick-Up Orders

The Lodge Culinary Services Department offers meal delivery and daily pick-up orders for lunch and dinner. Residents who wish to place a delivery or pick-up order can call 353-383-0051 ext. 258 or 237 between 9:30 a.m. and 10:30 a.m. for lunch deliveries and 2:30 p.m. to 3:30 p.m. for dinner deliveries. A nominal fee is charged for deliveries (please see Welcome Info), and pick-up orders are **complimentary**.

The SAVOR

The Culinary Services Department offers pick-up orders daily for lunch and dinner. Residents who wish to place a pick-up order can call 353-383-0051 ext. 500 between 9:30 a.m. and 10:30 a.m. for lunch pick-up and 2:30 p.m. to 3:30 p.m. for dinner pick-up. Savor, we stop taking pick-up orders at 4:30 p.m.

- Lunch ○ Monday through Saturday, 11:30 am – 1:00 pm
- Dinner ○ Monday through Saturday, 4:00 pm – 6:45 pm Last Seating
- SAVOR will close promptly at 7:30 pm
- Savor is closed on Sundays

Brew Bar

It features casual dining and is open to residents, staff, and visitors. Brew Bar offers a variety of sandwiches, salads, beverages, snacks, homemade soups, and daily specials.

- Breakfast ○ Monday through Friday, 8:00 am to 10:00 am
- Lunch ○ Monday through Friday, 11:30 am – 2:00 pm
- Sunday ○ Hours: 8:00 am – 12:00 pm **“Breakfast Club”**

SPORTS BAR Hours

- Lunch ○ Monday – Saturday, 11:30 am – 1:30 pm
- Dinner ○ Monday - Saturday, 4:00 pm – 7:30 pm. The last call for food is at 7:00 pm



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Sunday ○ 1:00 pm – 7:30 pm. The last call for food is at 7:00 pm

Catering Services

Our award-winning Culinary Services Department offers complete catering services for residents and guests to help celebrate birthdays, anniversaries, weddings, family reunions, and much more. Our services can be as simple as a box luncheon or a full-service sit-down dinner. Catering events can be held in several venues, including our private dining room, the Card Room, Bistro 445, or the Multi-Purpose Room, with capacities ranging from small parties of 15 to more significant events of 100. To discuss or arrange a catered event, call 352-383-0051, ext. 255.

Alcohol Services

Waterman Village maintains a full-service bar and lounge. Residents and guests may purchase beer, wine, and cocktails during regular hours of operation. In addition, Happy Hours are offered on Fridays from 4:00 - 6:00 p.m. Residents and guests may not bring alcohol from an outside source to be consumed in any of our venues at Waterman Village. Due to Florida State Liquor Regulations, all purchases must be paid in cash, credit card, check, or resident charge. Alcohol purchases cannot be applied to the Dining Dollar (declining balance) meal program. Tax applies.

The Oaks Lodge Culinary Phone Extensions

- Director of Culinary & Nutrition Services - Ext. 257
- Lodge Food Operation Manager - Ext. 255
- Lodge Executive Chef - Ext 243
- Lodge Kitchen - Ext 259/321
- Lodge Dining Room Deliveries - Ext. 258
- Lodge Dining Room Host Desk - Ext. 237
- Bistro 445 - Ext. 353
- The Oaks Café - Ext. 317

The Lakeside Culinary Phone Extensions:

- Executive Chef - Ext: 501
- Food Operation Manager - Ext: 506
- Lakeside Savor Dining Host Desk - Ext: 500
- Pub Sports Bar - Ext: 504
- Brew Bar - Ext: 505
- SAVOR Pick-up Meals -Ext. 500



FIRE

In case of a fire in any apartment:

1. Activate Lifeline unless it is in the fire area.
2. Evacuate the fire area, closing all windows and doors behind you, if possible.
3. Go to a neighbor's apartment and dial 911.
4. Alert other neighbors.
5. Wait for the Fire Department.

Fire Drills

The Village will routinely have fire drills in the Lodge, Lifestyle Center, Edgewater, Bridgewater, and Springwater for the safety of our residents and staff. These drills must keep residents and employees alert and familiar with our safety procedures.

TORNADO

In case of tornado warnings:

1. Listen to the radio (AM 790 WLBE) for tornado/severe storm advisories.
2. Have a flashlight and extra batteries on hand.
3. Close windows and window coverings (curtains, drapes, blinds, etc.)
4. If time allows, fill containers and bathtubs with water.
5. Use your telephone only for emergencies.
6. During a tornado, remain in your home away from windows, preferably in the main bathroom or in the shower/tub area with the door closed.

HURRICANE

A hurricane watch means hurricane conditions are a real possibility for the area.

1. Listen to the radio (AM 790 WLBE) for storm updates.
2. Prepare or update the hurricane kit. (Kit information to follow.)
3. Fill containers with water.
4. Close windows and all window coverings.
5. If you have an automobile, fill it with fuel in advance.
6. Please notify the Administration if you plan to leave the Village.

A hurricane warning is issued when a hurricane is expected in 24 hours. You will be notified of a hurricane warning through the Independent Living Management call system within 24 hours of an expected occurrence.

*****BEGIN PRECAUTIONARY ACTION AT ONCE*****

1. Bring lawn chairs and loose light objects indoors—Call for Heavier objects and help bring them in.
2. Use your telephone only for emergencies.



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3. During a hurricane, if evacuation is not required, remain in your home away from the windows, in the main bathroom, or in the shower/tub area with the door closed.
4. Fill containers and bathtub with water.
5. Secure your pets in a safe area in your apartment.

**IF EVACUATION TO THE BRIDGEWATER IS REQUIRED, WE WILL
NOTIFY YOU WITH FURTHER INSTRUCTIONS.**

A hurricane evacuation kit should include the following:

- Flashlight and radio with extra batteries
- First Aid kit
- 2-week supply of medications and toiletry items (toothpaste, brush, etc.)
- 3-day supply of non-perishable food. Any special dietary foods you require.
- Bottled water (1 gallon per day, per person – 3-day minimum)
- Cash or traveler's checks
- Blankets or sleeping bags
- Extra clothing and rain gear
- Personal items and important documents (ID, Social Security, Medicare, etc.)
- Non-electric (battery) clock and can opener

FIREARMS AND WEAPONS

- Waterman Village discourages our residents from possessing firearms and weapons within their Villa or Manor; however, we also respect each individual's choice and therefore recommend:
- Storing firearms and all other types of weapons off campus;
- If they are kept on campus, they should be stored in a manner that promotes safety, i.e., with a trigger guard, in a gun or weapon safe, and disassembled.
- All firearms should be stored and unloaded. Ammunition should be stored in a secure manner and separate from the gun.
- We encourage residents not to display their firearm(s) and weapon(s) in a common area of their homes.
- Residents must always satisfy the requirements of all applicable Federal, State, and local laws governing the possession and storage of firearms and weapons.



FOUNDATION / DEVELOPMENT

- Location: 445 Waterman Ave. (Foundation Office)
- Phone: (352) 383-0051 ext. 229

The Waterman Communities Foundation, Inc. is a tax-exempt organization to enhance and develop new services and programs at Waterman Communities. These programs or projects would not be possible based on the revenue generated by residency fees alone.

Contributions to the Foundation may take various forms, such as cash, gifts, stock, property, or charitable remainder trusts. Gifts can be allocated to specific projects or as deemed most beneficial by the Foundation.

GIFT SHOP

The Village Variety Shop is located in the Oaks Lodge. It is open from 11:00 a.m. to 1:00 p.m. Monday, Tuesday, Wednesday, and Friday and 4:30 p.m. to 6:00 p.m. Thursday. Artwork, jewelry, hats, ceramics, dolls, craft items, cards, and gift wraps are available. Resident volunteers operate the shop. If you are interested in volunteering, please get in touch with Activities at ext. 223 or 354.

GUEST ACCOMMODATIONS

Overnight guests are welcome to visit you in your home; they may stay for 30 days with proper regard for your neighbors. However, as a courtesy, please notify Security of the dates your guest(s) will visit.

Meal charges will be added to the host home's monthly service charge. Village personnel are not allowed to accept cash for such services.

Children are welcome as guests, but adult supervision must always be maintained, mainly when using recreational facilities and equipment.

- Children may not use the swimming pool or resident amenities without adult supervision.
- Children are required to show respect to residents at all times.
- Children are not allowed to operate golf carts or other vehicles.



HEALTHCARE SERVICES

Bridgewater Assisted Living

- Location: 500 Waterman Ave.
- Hours of Operation (Office): Monday – Friday, 8:00 a.m. – 5:00 p.m.
- Phone: (352) 383-1125

Licensed by the State of Florida as an ALF (Assisted Living Facility), Bridgewater offers the best-assisted living for those who wish to maintain an independent lifestyle but need a helping hand in daily life.

The Bridgewater offers lovely, spacious studio or suite plans. The apartments are decorated with your furniture and cherished possessions.

Housekeeping, utilities, and cable television service are included. Common areas include lounges, activity rooms, a kitchen, and movie rooms.

Three meals a day are served graciously in the lovely Dining Room. Meals can be delivered in the room if needed, and special diets can be accommodated.

Personal services include:

- Personal laundry
- Assistance with self-administration of medications
- Assistance with ambulation, dressing, and bathing

Trained staff, under the supervision of a licensed nurse, is available 24 hours a day.

Additional services include:

- Security
- Scheduled transportation to shopping, banks, and doctor's offices
- Beauty and barber services
- Social and recreational programs
- On-site Outpatient rehabilitation services
- Respite care with a minimum of 7-day stay; advanced reservations required.

An application and health assessment completed by the resident's physician is required before moving into Bridgewater. To determine whether your needs can be met in the Bridgewater, to make reservations, or for more information, contact The Bridgewater at (352) 385-1125.



Springwater Memory Support

- Location: 2858 Lighthouse Shore Way
- Hours of operation (office): Mon- Fri 8 am – 5 pm
- Phone: 352-383-0051 ext. 511

Licensed by the State of Florida as an ALF (Assisted Living Facility), Springwater offers the best-assisted living for those needing memory support in a safe and secure environment.

The Springwater offers lovely, spacious suite plans. The apartments are decorated with your furniture and cherished possessions.

Housekeeping, utilities, and all levels of care are included. Common areas include lounges, activity rooms, kitchens, enclosed courtyards, sensory rooms, and cinema rooms. Three meals a day are served graciously in the lovely Dining Room. Special diets can be accommodated.

Personal services include:

- Personal laundry
- Assistance with self-administration of medications
- Assistance with ambulation, dressing, and bathing

Trained staff, under the supervision of a licensed nurse, is available 24 hours a day.

Additional services include:

- Security
- Onsite visits from MD, Psychology, Psychiatry, Podiatry and mobile eye care
- Beauty and barber services
- Social and recreational programs

Before moving into Springwater, the resident's physician must complete an application and health assessment. To determine whether your needs can be met in the Springwater, to make reservations, or for more information, contact The Springwater at (352)383-0051 ext. 264.



Edgewater Health Care and Rehabilitation Center

- Location: 300 Brookfield Ave.
- Hours of Operation (Office): Monday – Friday, 8:00 a.m. – 5:00 p.m.
- Phone: (352) 383-1124

The Edgewater Health and Rehabilitation Center at Waterman Village is a locally managed, not-for-profit, licensed, Medicare and Medicaid-certified facility. We stand out as the only Medicare 5-star rated facility in Leesburg, Tavares, Eustis, or Mount Dora. Our unique combination of short-term nursing and rehabilitation care, long-term nursing care, and elegant living spaces in lovely private, deluxe semi-private, and semi-private rooms, sets us apart. Admissions are accepted seven days a week from most central Florida hospitals.

Edgewater Health and Rehabilitation Center has been recognized with a prestigious 5-star rating from Medicare, placing us in the top 10 percent of nursing facilities nationwide. We are proud to be the only Medicare 5-star rated facility in Leesburg, Tavares, Eustis, or Mount Dora!

First and foremost, Waterman Village's mission and ministry are to enable our residents to live their best lives.

Edgewater has an established reputation in Central Florida as a leading provider of:

- Physical therapy
- Occupational therapy
- Vestibular therapy (for balance issues)
- Vital Stim therapy (for swallowing disorders)
- Speech therapy
- Parkinson's therapy

At Edgewater, we understand that a smooth transition is crucial for our residents. If a resident only requires short-term rehabilitation following a hospital stay, they can potentially make a seamless and easy transition to the Bridgewater Assisted Living Residence. This can be on a respite or permanent basis, providing a continuum of care that is both comprehensive and comforting.

Waterman Village Home Health Care Services (serving the Triangle area) can help Edgewater residents transition back to their homes, providing continuity of care and proper home-care follow-up.



Edgewater provides the following nursing services:

- Post-operative care
- Pain management
- Lab services
- IV therapy/central line care
- O2/BiPap/CPap care
- Infrared/cold laser treatments
- Certified wound care management
- Lymphedema therapy
- Electrical stimulation (Estim)
- ETPS
- Restorative nursing care
- Social and case management services
- Hospice and palliative care

Edgewater also provides the following exceptional services & amenities to the residents in addition to the outstanding care provided:

- Comprehensive culinary services focused on quality, choice, quantity and service
- Beautician and barber services
- Laundry and linen services
- Private family/resident dining area
- Pastoral Care Services staff available to minister to residents' spiritual needs
- Life-enriching activities calendar
- Cable TV, personal phone, and high-speed wireless internet in the short-term rehab area

Home Care

- Location: 130 Waterman Ave., Suite A
- Hours of Operation (Office): Monday – Friday, 8:00 a.m. – 4:30 p.m.
- Phone: (352) 385-1138

Waterman Village Home Care is a Medicare-certified, Accredited agency that provides nursing, therapy, and aide services to Waterman Village residents on campus and in the Lake County area. If they meet the medical criteria, residents can receive 100% coverage under Medicare.

Home Care private duty service provision is also available to our residents for certified nursing assistants and companion services. Services include but are not limited to personal care, housekeeping, errands, pet care, grocery shopping, and other functions as



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requested, as well as transportation to medical appointments. These services are provided upon the resident's request and are coordinated according to the resident's specified needs. This private duty care is fee-for-service and will be reflected on your monthly bill.

Waterman Village Home Care would like to be your preferred provider for all your home care needs. Residents always have the right to select the home health agency of their choice. For further information, please call the agency at (352) 383-0051 ext. 231 to assess eligibility for covered services under Medicare or private duty care.

Note: If you are using the services of a private caregiver, please notify Human Resources at (352) 383-0051 ext. 328 to obtain the required screening clearance. If you choose to hire a private caregiver, please be aware that you are responsible for the worker's compensation insurance, income tax, and social security obligations.

Outpatient Therapy Clinic

- Location: 130 Waterman Ave., Suite B
- Hours of Operation (Office): Monday – Friday, 8:00 a.m. – 4:30 p.m.
- Phone: (352) 383-0051, ext. 303

Waterman Village has an outpatient therapy clinic for Independent Living residents, Bridgewater residents, and off-campus residents in the surrounding communities. Physical Therapy, Occupational Therapy, and Massage therapy are additional services offered as private pay services, and Speech Therapy can be utilized with an order from your physician.

Services include, but are not limited to, Neurological therapy, pain management, cardiac rehab, vestibular and balance rehab, orthopedic conditions, Parkinson's training (BIG/LOUD program), stroke rehab, low vision, cognition and swallowing problems, speaking and voice improvements, fall prevention, neuropathy, and so much more.

For additional service information, see the flyer in the Misc Info tab. We accept most insurances. Please call our clinic if you need any assistance.

HOME CHANGES

If a resident wishes to make a home change, the Village will accommodate this, pending availability. A home change will necessitate a new lease, and monthly residency fees will be increased to the rates currently charged to new residents moving into the Village. A moving/transfer fee of two months' rent will apply.

HOME UPGRADES

The resident shall pay for any approved upgrade changes made to a home. Upgrade charges are considered a contribution to Waterman Village and will not be refunded at any time. Please get in touch with the Move-In/Construction Coordinator at ext. 401 if you want an upgrade change.



HOME USE BY OTHERS

The resident's rights and privileges under the lease agreement to occupy the home and use the facilities and services are personal to the resident. They cannot be transferred, assigned, or willed to another individual by legal proceedings. No person other than the resident may occupy the accommodations covered by the lease agreement.

HUMAN RESOURCES

- Location: 141 Waterman Ave., Suite 100
- Hours of Operation: Monday – Thursday, 8:00 a.m. – 4:30 p.m. / Friday, 8:00 a.m. – 4:00 p.m.
- Phone: (352) 383-0051 ext. 328/252

Due to the sensitive nature of the relationship between employees and residents, residents may not request special services from employees during their off-hours.

WOW Program

Waterman Communities, Inc. shall reward employees for outstanding customer service or going the extra mile through an employee benefit program entitled WOW.

- WOW postcards are awarded to our employees for going *above and beyond*, for their upbeat attitude, anticipating and meeting customer needs, accepting responsibility, responding with tact, showing initiative, and being willing to help others. WOWs are awarded at the discretion of the person issuing the postcard. A WOW postcard should be issued at no more than 5 Perks.
- Residents, family members, and fellow employees may nominate employees. The resident or family member can complete the postcard and send it to the Human Resources Department, which will mail it to the employee's home address.
- All WOWs will become a part of the employee's personnel file in Human Resources.
- WOW postcards can be picked up in Human Resource

No Tipping Policy

The Village has adopted a "*No tipping*" policy. Tipping could result in uneven service and harm the morale of the residents and staff. Kind words or letters of commendation, however, are always appreciated. Please remember that employees can be subject to termination if they accept tips or gifts.

Resident to Employee Sale of Property

If you wish to sell an item or personal property to an employee, you must complete a "Resident to Employee Sale of Property" form, available at the Oaks Lodge Receptionist.



INCIDENT REPORTING

Florida laws and our liability insurance require Waterman Village to be responsible for the safety and care of all residents. Florida law also requires that residents report all consequential incidents of illness or accidents to Security. Each resident is to decide whether the incident is of consequence. Should there be any doubt, it is best to report it.

INSURANCE

Waterman Village (Waterman Communities, Inc.) carries insurance on its buildings, equipment, and property and liability insurance for accidents in common areas. Residents are advised to secure a renter's policy that provides coverage for personal property, including golf carts and effects and personal liability. Please give the Independent Living Information Center with proof of insurance.

KEYS

You are issued keys to your home and mailbox. If you are locked out of your home, please go to the nearest reception area or the Guardhouse (ext. 382(Oaks) or 383(Lakeside)) so that Security may be dispatched promptly. Extra keys will be made at a cost.

LIBRARY

The Library is located in the Oaks Lodge or the Lakeside Grand, and a volunteer member of the Library Committee is available most mornings. Newly acquired hardback books may be borrowed for 14 days and all others for 30 days. Paperback books have no card and may be borrowed and returned at will.

To take out a hardback book, remove the card from the back, print your name and date on the card, and place the card in the basket on the table. When you return a book, put the book on the return cart inside the Library entrance on the right. If you'd like to reserve a book, a Reserve Requests notebook is on the table. Food or drink is not allowed in the Library.

Library Fund

This provides new subscriptions and books for the library, which the Library Committee and Activities manage.

LOST AND FOUND

Our Lost and Found are at the Lodge reception or Lakeside Grand desk. Please report lost items or turn in any found items to the Receptionist.



MAIL SERVICE

The Post Office will deliver mail Mondays through Saturdays to the Oaks postal box near each home building. It would be best to alert all correspondents of your home number and zip code. The red flag in the upright position indicates that the mail has been delivered. It is the resident's responsibility to lower the flag no later than 5:00 p.m. each day.

For Lakeside, the primary mail pavilion is located right outside near the Garden Homes. All Package deliveries are made to the Lakeside Grand Front Desk.

Postage stamps may be purchased at Publix Supermarket or Walgreens Pharmacy. Residents may also order stamps by giving the U.S. Post Office Letter Carrier that services Waterman Village a check for the applicable amount of stamps they want to order.

This may be done as follows:

- Enclose a check payable to USPS (for United States Postal Service) in an envelope with your return address and a note specifying how many stamps you want. The check must be for the exact amount of stamps you are ordering.
- Place the check in the Outgoing Mail section of the community postal box by your home.
- The Letter Carrier will put the stamps you requested in your postal box on the next regular delivery date.

MONTHLY SERVICE CHARGES

Each resident will be billed on the first of each month for the current month's service fee and any additional fees incurred during the prior month. Your monthly payment is due on the first of the month. We provide a 10-day grace period. Please place your payment in the Oaks Lodge or Lakeside Grand rent payment box. A late fee will be charged for all past-due payments. For your convenience, we offer an automatic payment option. If you would like your payment processed automatically (on or about the 10th, guaranteed no late fees if on the ACH program), please get in touch with **accounting** at ext. 235 (Oaks) and ext.254 (Lakeside) for an **Automatic Deduct form**.

NOISE

While you are free to enjoy a radio, stereo, television, piano, organ, etc. in your home, we kindly ask that you do not play them in a manner that would disturb your neighbor. Respecting your neighbors' peace is crucial for maintaining a harmonious community.



NOTARIES PUBLIC

Documents can be notarized at the following locations (please see staff directory)

- Accounting – ext. 238
- Resident Relations – ext. 294
- Bridgewater Activities – ext. 267

PARKING

Obey all signage. Visitors' boats, trailers, recreational vehicles, etc., cannot be parked on the premises. There are local businesses that provide rental space for such needs.

PET POLICY

Pets are wonderful companions and enrich their owners' lives. Research has revealed that pets positively impact their owners' health, and they may experience lower blood pressure and stress or a more robust immune system due to pet ownership. Waterman Village recognizes the therapeutic benefits of pet ownership and people's emotional attachment to their pets.

The pet policy applies to residents of Independent Villas, lakeside apartments, Custom Villas, Lakehouses, Manors, Estate Homes, and Garden Homes. Waterman Village retains the right to determine if a pet is appropriate for the setting in which it will live or visit. The pet owner is responsible for the pet's care, the pet's behavior does not infringe upon the rights of others, the pet meets legal requirements, and both the pet and its owner adhere to the policies of Waterman Village.

Details of Pet Policy and Pet Rules:

- Pet must comply with all government requirements;
- Pet must maintain up-to-date vaccination records;
- No more than two pets are permitted in any Waterman Village residence;
- Whenever weather allows, the pet should be exercised out of doors at least twice per day;
- A pet may not be left unattended on the grounds of Waterman Village;
- All dogs and cats must wear a tag with identification and must be leashed when outside the residence or fenced yard;
- Pet owners must pick up any "deposits" made by their pet(s);
- Excessive barking is prohibited both inside and outside the buildings;
- Pets must not inhibit employees from doing their jobs, and owners may be asked to temporarily remove a pet from a residence for completion of staff duties;
- Pets are not permitted in food preparation or dining areas (except for service dogs)
– THIS IS THE LAW;



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- Owners must always be in control of their pets so as not to interfere with the safe ambulation of others;
- A resident of Waterman Village is responsible for any pet visitors bring on campus;
- A resident must have a Responsible Party on record that can be called to pick up and care for the pet in case of an emergency with the resident;
- No pet food, pet containers, or bed accessories are permitted outside any villa;

Waterman Village prohibits residents from owning and keeping the following dog breeds as pets on the Waterman Village campus: Pit Bull, Doberman, Rottweiler, Mastiff, Shar-Pei, Boxer, German shepherd, Husky, Great Dane, Dogo Argentino, Presa Canario, Cane Corso, Tosa Inu, Fila Brasileiro, Presa Mallorquin, Dalmatian, Chow, Akita, **and Wolf Hybrids. This rule applies to mixed breeds of these types and purebred dogs. Pets allowed are limited to dogs and cats.**

Please note: A person with a disability cannot be asked to remove his service animal from the premises unless **(1) the dog is out of control and the handler does not take effective action to control it or (2) the dog is not housebroken.** When there is a legitimate reason to ask that a service animal be removed, staff must offer the disabled person the opportunity to obtain goods or services without the animal's presence.

The ADA defines a service animal as any guide dog, signal dog, or other animal trained to assist an individual with a disability. If they meet this definition, animals are considered service animals under the ADA regardless of whether they have been licensed or certified by a state or local government. A service animal is not a pet, and Waterman Village is not required to care for or supervise one.

Fees: Before moving into Waterman Village, a non-refundable fee of **\$250.00 for the first pet and \$50 for the second pet is required.** Any charges associated with the pet, such as damage, pest control, or cleanup, will be charged to the resident by reducing their security deposit or entry fee. Legal or administrative costs incurred while seeking compliance with this policy will be charged to the owner. The resident will bear any charges for the care or placement of the pet while the owner is in Independent Living or another level of care.

Waterman Village requires all pet owners to carry liability insurance to cover any harm their pets cause. The minimum coverage required is \$300,000.00, which may be part of the resident's renters insurance.

Waterman Village requires all pet owners to provide copies of their pet(s) current vaccinations before moving in.



PLANT OPERATIONS – ENGINEERING

- Location: 400 Blivit Court
- Hours of Operation: Monday – Friday, 8:00 a.m. – 4:30 p.m.
- Phone: (352) 383-0051 ext. 251

Waterman Village Engineering includes maintenance, grounds, and floor technicians. Work will be completed on a scheduled appointment, depending on the urgency, and the appointment may be rescheduled. We will do our best to respond to your needs as soon as possible, but we must list items in order of priority. Village personnel will always schedule contract technicians and coordinate repairs with the residents.

In case of emergency problems, such as broken water pipes, please immediately call the administrative assistant at ext. 251 to report the issue. If it's after 4:30 p.m. or on weekends, you can reach Security by calling ext. 382 (Oaks) or 383 (Lakeside).

We encourage you to personalize your apartment and make it your home. However, please note that any permanent changes to the appliances, doors, patios, and grounds must have approval from the Administration and the Engineering Department before being made or installed.

- Special requests involving skilled labor to include but not limited to: Electrical, Unit Enhancement, Carpentry, etc.
- Pricing is based on the scope of the request and is not due until all work has been completed.
- Scheduling of Plant Operation Support can be done by contacting the department at ext. 251 and will require a minimum of two weeks lead time before work begins.

Appliances - Each home has an electric range, refrigerator, heat pump, range hood, disposal, dishwasher, washer and dryer, and water heater. If you encounter any problems with these appliances, please notify the Engineering Department, and maintenance will be dispatched.

Pest Control - Each home receives outside pest control treatment every other month. If a problem arises, interior pest control is provided upon request. Residents do not need to remain in their apartments to receive this service.

Trash Disposal - Environmental Services will pick up trash throughout Waterman Village on Mondays, Wednesdays, and Fridays. Place all trash in the same bag(s). Items that can be recycled or burned for energy are separated at the Waste Center. Place tied trash bag(s) at the end of your driveway before 9 AM. Please do not leave it out the night before. Trash containers are not allowed. Please continue to break down your boxes



before placing them at the end of your driveway. Apartment residents, instructions are forthcoming.

PLANT OPERATIONS – ENVIRONMENTAL SERVICES

- Location: 400 Blivit Court
- Hours of Operation: Monday – Friday, 7:00 a.m. – 3:30 p.m.
- Phone: (352) 383-0051 ext. 260

Housekeeping

Our housekeeping staff will perform **light** housekeeping of your home bi-weekly. You will be assigned a specific day and time.

Each resident is asked to be ready to have their home cleaned on the scheduled date. Cooperation from each resident is essential to running a smooth cleaning schedule. If you cannot be home at your scheduled time, you may arrange with Environmental Services to have your home cleaned in your absence or skip until the following week.

Standard Housekeeping

- Cleaning will be bi-weekly (or every other week).
- Timing of the cleaning is based on the square footage of the unit.
- Standard cleaning includes bathrooms, kitchens, and floors.
- Remaining time after standard cleaning is used at resident's discretion.

Supplemental Housekeeping

- Any Additional Cleaning activity inside or outside of the unit's allocated time.
- Cost for additional housekeeping services will be \$30 per 30 minutes.
- All Supplemental Housekeeping ***must be scheduled one week in advance of the service date.***
- Scheduling of Supplemental housekeeping service can be done by contacting the Housekeeping department at the Ext. 404

RESIDENT RELATIONS

- Location: 445 Waterman Ave. (Community Life Center) Oaks Residents
- Location: 301 Lake Margaret Circle. (Lakeside Grand) Lakeside Residents
- Hours of Operation (Office): Sunday – Saturday, 8:00 a.m. – 4:30 p.m.
- Phone: (352) 383-0051 ext. 294/387

Resident Relations is a liaison between you, your family, visitors, and the health care professionals regarding any concerns. Resident Relations is also available to assist and provide emotional support.



Lifeline

Lifeline is a personal emergency response system that provides emergency assistance at the push of a button twenty-four (24) hours a day, seven days a week. Each resident will receive a lifeline button.

Instructions for Using Lifeline

Our goal is to answer all calls within 1 to 2 minutes. Occasionally, due to a high volume of calls, it may take slightly longer. Please be patient.

- Push your Lifeline button for at least a few seconds until the button vibrates and a red light blinks.
- A security Guard will call you on your phone. A security guard will go to your location if you do not answer the phone.
- If you accidentally push your lifeline button, Security will contact you to verify that you do not need assistance. Security will still need to go to the resident to deactivate the button.
- The Lifeline button will start flashing yellow when the battery is low. When that happens, call resident relations at 294 or 387 for a replacement battery.
- The personal Lifeline buttons are waterproof. Please wear them or have them accessible in the shower or bath.
- You may use your Lifeline for emergencies (Police, Fire, and Ambulance). Someone will respond to your apartment in minutes.
- We ask all residents to test their Lifeline equipment monthly by pressing the personal help button. When security asks for assistance, tell them you are testing the equipment. **Quarterly testing is vital to the proper functioning of your Lifeline equipment.** Should you have any questions regarding the procedure, please call ext. 294 or 387; our Lifeline Representative will assist you.

Non-Emergency Medical Procedures

- Call your physician.
- Follow their instructions.
- Your physician will decide if you remain in your residence or go to the hospital.

Please remember that you are expected to have a personal physician who will be qualified to handle your health needs.

Vial of Life

The vial of life is a mechanism used to provide accurate medical information to paramedics if you suffer a heart attack, stroke, or other disabling fall and cannot give information at that time. Waterman Village will provide a form and a vial to record all pertinent data. This would include insurance information and policy numbers, medications, known health problems, allergies, your doctor's name, the person to notify



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in an emergency, and your healthcare surrogate's name and phone number. A healthcare surrogate is a relative or friend who can legally make decisions about your care when you cannot make those decisions yourself. You should also include in the Vial of Life a copy of your Living Will and the **yellow Do Not Resuscitate** order signed by your physician, if applicable.

A Waterman Village employee will usually help you fill out the Vial of Life form the first time. When completed, please place it in a safe place. We recommend putting it on the refrigerator door (**Do not place it in the freezer**). The vial occupies little room and can readily be located without burrowing through files or desk drawers. The Lake County Sheriff's Office provides bright orange stickers to be placed on the outside of the refrigerator door and another on a window on or near the front door. If there are two of you in the apartment, you need two vials showing the medical history of each resident. It is a good idea to mark the outside of the vials with the person's name.

It is crucial to have this information readily available in an emergency. Should you need a new vial, forms, or assistance, please call (352) 383-0051, ext. 294 or 387.

SECURITY

Two Security officers are on duty 24 hours a day, seven days a week. If you inadvertently lock yourself out of your apartment, you may go to the gatehouse or call (352) 383-0051, ext. 382 (Oaks) and ext. 383 (Lakeside) so that the Security representative may assist you.

At your request, security will call your home to request permission to enter the house of guests who may wish to visit you. This can be arranged through Security at (352) 383-0051, ext. 382 (Oaks) and ext. 383 (Lakeside). Also, if you expect deliveries, please notify Security.

To protect the residents and employees, the Village will only allow employees or tradespeople into an apartment to make deliveries or provide service with the resident's authorization (except in a true emergency). When authorized, a staff member from the Village will accompany the tradesman to the residence and remain while the work is done if required – and if available.

For security purposes, please do not admit anyone you do not know into your home. Also, please leave your outside light on during dark hours every night to help emergency service personnel locate your apartment quickly. Lock all doors and windows when you leave the apartment. A locked door is a deterrent to a potential problem.

Should you need any assistance after 5:00 p.m. Please call (352) 383-0051 ext. 382 (Oaks) Or 383 (Lakeside)



SMOKING POLICY

To comply with the Florida Clean Indoor Air Act (and to protect the health and safety of Waterman Communities, Inc. employees, residents, their guests, vendors, and other visitors), the company has adopted guidelines about smoking. Effective January 1, 2010, Waterman Communities implemented a campus-wide smoke and tobacco product-free policy for everyone – employees, residents, guests, visitors, and vendors – to provide a clean, healthy, productive, and safe environment.

Smoking Policy Interpretation and Implementation

1. This policy is in effect at all times while on the property and will apply to:
 - a) All Waterman Communities employees at all facilities, on all shifts; and
 - b) Residents, residents' guests, vendors, and visitors at all facilities.
2. Smoking and use of any tobacco products will be prohibited on all Waterman Communities-owned and leased locations; all internal and external public areas and parking lots; all entrances and exits of public buildings; all company-owned and leased vehicles; in personal vehicles while on company property; and, as a courtesy to our neighbors, in the back parking lot areas of the shopping plaza, which includes the restaurants, the Health Food Store, or any other commercial establishment that borders on the property of Waterman Village.
3. Smoking and using smokeless tobacco include, but are not limited to, inhaling, exhaling, burning, carrying, or possessing any lighted tobacco product, including cigarettes, cigars, pipe tobacco, or any other lighted tobacco product, chewing tobacco, or snuff.
4. Bridgewater Assisted Living Facility (ALF) residents, their family members, and guests must follow Waterman Communities, Inc.'s ***Smoke and Tobacco-Free Campus Policy*** while in the Bridgewater ALF, all public buildings, and the campus parking lots.
5. No ashtrays or other receptacles for tobacco products are permitted on campus.
6. Compliance with this policy is mandatory for all employees, residents, visitors, and vendors, with no exceptions. This prohibition against smoking and the use of any tobacco products shall apply at all times. Employees, residents, and their guests, visitors, and vendors will not be permitted to violate this policy. Individuals who violate the Florida Clean Air Act are subject to civil fines by Section 386-208 of Florida Statutes.
7. **Smoking Cessation Opportunities.** Waterman Communities encourages everyone who smokes or uses tobacco products to quit. The Waterman Communities Wellness Coordinator can provide information on cessation programs upon request. Questions regarding cessation programs should be directed to the Wellness Coordinator located in the Lodge.



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8. Guests, visitors, and vendors should be tactfully informed of our smoking regulations.

SPIRITUAL WELLNESS

- Location: 445 Waterman Ave. (Community Life Center)
- Hours of Operation (Office): Monday – Thursday, 8:30 a.m. – 4:30 p.m.
- Phone: (352) 383-0051 ext. 229
- Cell: (407) 965-9515

“The ultimate aim of the Christian ministry, after all, is to produce the love which springs from a pure heart, a good conscience, and a genuine faith.”

– I Timothy 1:5 (J.B. Phillips)

Objectives and Services

The Chaplain’s role is devoted to promoting the spiritual wellness of our residents and community. The Spiritual Wellness Department offers pastoral care through visitation and spiritual programming, contributing to shaping a caring community at Waterman Village.

We encourage our residents to be involved in the congregation of their choice. There is a weekly Interfaith Worship Service in the Garden of Life Fellowship Hall at 10:30 a.m. each Sunday. Everyone is invited to this inclusive Christian fellowship.

The quality of your spiritual life is essential to living at Waterman Village. The Garden of Life Fellowship Hall is open for meditation and prayer when not in use. A special prayer request can be placed on the communion table, which the chaplain will include in the prayer ministry. Please contact the Chaplain if there is any way you may be helped with your spiritual needs.

Caring Visitation

The Chaplain visits the residents' homes, at the hospital, during times of spiritual crisis, at the time of death, for funeral and memorial planning, and for pastoral counseling to help them cope with life’s stressful situations. Appointments can be made to meet with the Chaplain by calling the Chaplain’s office at your request.

Caring Programs for Heart and Soul

The Spiritual Wellness Department coordinates with the Activities Department to provide several programs for the residents of Waterman Village.

- Sunday Worship—10:30 a.m. in the Oaks Garden of Life Fellowship Hall. This worship is an inclusive Christian fellowship with a simple order of service. Communion is offered bi-monthly. A Love Offering is received each Sunday and used to help specific needs as proposed by the Spiritual Wellness Committee.

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- Bible Study – Conducted one day per week. The study group lasts for one hour. All are welcome to participate in this interactive study.
- Annual Celebration of Life Memorial Service—In November, an afternoon service is held in the Oaks Garden of Life Fellowship Hall to honor residents who have passed away during the past year.
- Support Group Ministry—The Spiritual Wellness Department can provide a six-week Bereavement Support Group when needed. An Alzheimer's Caregiver Support Group meets the third Wednesday of each month in the Bridgewater Chapel from 1:30 to 4:00 p.m.
- Prayer Team—Prayer requests are honored weekly at the Bible Study and during Sunday Worship. You can request special prayer by calling the Chaplaincy Services office at ext. 229 or writing your request and placing it in the basket on the communion table in the Garden of Life Fellowship Hall.

Caring Community

The Spiritual Wellness Committee, a volunteer group of residents, meets with the Chaplain each month to discuss and give guidance regarding spiritual programming and distribution of the Love Offering Fund.

The Chaplain collaborates with other pastors in the community. The Chaplain is also available to support and counsel staff and their families. The Chaplain serves on several committees and attends staff meetings as the Administration assigns.

Love Offering Fund

Love Offering donations are primarily collected from the weekly worship service offering. Donations are also received from residents at different times for memorials or special needs. The Spiritual Wellness Committee manages and authorizes spending on the Love Offering. The goal is that 50% of the offering will be used to encourage a number of caring organizations in Lake County (Food Pantry, Camp Challenge, Ruth's House, etc.). The remaining 50% is used for equipment and special needs within Waterman Village.

Since we are a 501(C) 3 not-for-profit tax-exempt organization, you will receive a tax deduction for your contribution. All donations are confidential per your desire for recognition.



TECHNOLOGY SERVICE

- Location: 250 Brookfield Ave. (Executive Office Center)
- Hours of Operation: Monday – Friday, 8:00 a.m. – 5:00 p.m.
- Phone: (352) 385-9799
- Email: help@watermanvillage.com

The Resident Technology Support person will provide excellent in-home technology service and offer proficient solution-based recommendations for solving resident needs. The cost to residents for this service will be a minimum of \$20.00 for each service call plus \$20.00 for each additional 30 minutes of service. At the end of the service call, residents will be provided with a copy of a signed detailed receipt, which will be submitted to our Waterman Village Accounting Department. Each resident's Monthly Statement will reflect the charge(s).

Services included but not limited to:

- Assistance with Comcast, Alexa, computers/tablets (Microsoft/MAC), printer and cable TV set up, etc.).
- Diagnose technology issues through various troubleshooting activities, including telephone and in-home analysis.
- Programming Channel 998; working with volunteers in their efforts to provide relevant content for our in-house TV channel.
- Provide audio/visual support for various activities and functions.

TRANSPORTATION

On-Campus

All on-campus transportation, such as therapy trips to the Edgewater and the Lodge, medical appointments in the offices located at the entrance to Waterman Village, etc., can be scheduled by calling Security at (352) 383-0051, ext. 382(Oaks) or 383 (Lakeside). Please keep in mind that only one person provides on-campus transportation. Advanced notice would be greatly appreciated.

Off-Campus

Waterman Village provides regularly scheduled local transportation for residents within the area of Mount Dora, Eustis, Tavares, and Leesburg. Transportation must have at least five days' notice before all off-campus appointments. To schedule your appointment with Transportation, please call ext. 222, Monday through Friday, 7:00 a.m. to 3:30 p.m. Non-scheduled transports will not be guaranteed, so please leave a message if no one answers.

Please schedule your free-of-charge appointment between 7 a.m. – 2 p.m., Monday – Thursday. For any transportation **outside** the schedule, there will be a charge of \$32 for the first hour and \$20 for each hour, plus the Federal mileage rate.



Shuttle Bus Route

Scheduled transportation includes the following weekly shuttles for Independent Living and Assisted Living (Bridgewater):

- Walgreens of Mount Dora
- Publix of Mount Dora
- First National Bank of Mt. Dora
- Post Office
- Mount Dora Library
- United Southern Bank of Mt. Dora
- Beall's Outlet of Eustis Square
- Beall's of Eustis
- Ross and T.J. Maxx of Mt. Dora
- Wal-Mart of Mount Dora
- Target of Mount Dora
- Downtown Mount Dora (drop-off will be at the corner of Sixth and Donnelly St.)

Church Services - (Depending on the season, church times are subject to change.)

- Protestant Services – Sunday at 11:00 a.m.
- Catholic Services – Sunday at 10:30 a.m.

Shuttle Banking, Post Office, and Shopping: As planned, these services, along with activities and transportation, are available on Monday and Wednesday.

For your information, the following companies also provide medical and airport transportation (please note that most require a 24-hour advance notice):

- Central Taxi – Mount Dora – (352) 383-7433 (No wheelchair transport available)
- AdventHealth Waterman Transport – (352) 253-3333
- Lake County Shuttle Service – (352) 483-1155
- Lake Limo Shuttle, LLC – (352) 742-2808

WELLNESS CENTER

- Location: 445 Waterman Ave. (The Oaks Lodge)
- Location: 301 Lakeside Margaret Circle (Lakeside)
- Hours of Operation (Office): Monday – Friday 8:00 a.m. – 4:00 p.m.
- Phone: (352) 383-0051 ext. 304

Waterman Village has a strong commitment to keeping our residents active. With this philosophy, Waterman Village has developed a Wellness Program to help you achieve your goals. Our Wellness Program offers group exercise classes in the pool or land-based, depending on your preference. Waterman Village also offers a fitness center at The Oaks and Lakeside with cardio and strength equipment. The fitness center hours are from 5:00 a.m. to 10:00 p.m. and are open to residents and visiting family members 18 years of age or older; they can be younger than 14 accompanied by an adult. Hours may vary; contact the Wellness Center for up-to-date hours. For your well-being, while using the fitness facility, you must go through a short orientation to familiarize yourself with the exercise equipment. We have two full-time stay members, so we have a limited schedule. We offer assessments for a customized workout plan and do not provide weight



management or dietary guidance that we refer to our dietician. For more information or to set up an orientation time, please call ext. 304.

Personal Training Package Pricing

A resident should receive a fitness assessment upon enrolling in the Wellness program free of charge. The evaluation should be followed up with two complimentary appointments. The follow-up will review the assessment outcome and familiarize the Individual with the facility and equipment. Residents are suited based on the results of the assessment. The third follow-up will be a personal training session in which pricing and packages are discussed.

Personal training package

- One-hour session \$30 hr.
 - Price break if sold at 15 sessions \$400
- Thirty-minute session \$15
 - Price break if sold at 15 sessions \$200

Small Group training session

- Thirty-minute training sessions in groups of 4 or 6
 - \$8 per person in groups of 4
 - \$5 per person in groups of 6



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Medical Service

Close proximity. Not an endorsement. For Informational purposes only.

Primary Care Physicians: **UF Health Medical Group** **Primary**

Alfredo Farinas MD, Natalie Farinas
PA-C, Oscar Perez Gutierrez MD,
Ebony Milson MD
1898 N Donnelly Street, Mt. Dora,
FL 32757
Phone 352-720-7980
Fax: 352-720-7989

Lake Internal Medicine **Associates/Lake Family Wellness**

Robin Nielsen APRN, Elizabeth
Shirley APRN, Tina Walker APRN
2101 Prevatt Street, Eustis, FL
32726
Phone: 352-589-4774
Fax 352-589-5092

Premier Medical
(Near WV Oaks Entrance)
111 Waterman Ave
Mount Dora, FL. 32757
Phone: (352) 259-215
Email: info@pmacare.com

Adult Medicine of Lake County

Robert Martello MD, Eleanor
Davina MD, Michelle Bandurka
APRN, Serina Adams APRN,
Alison Wick APRN-C, Shareen
Sutherland APRN, Lakeisha
Guilliam APRN
3619 Lake Center Dr.
Mt. Dora, FL 32757
Phone: 352-383-8222

Advent Health Medical Group **Family Medicine**

Dr. Mayet-Khan and
Veronica Chastain
19735 US Highway 441 FL 1
Mount Dora, FL 32757

Mobile Physician Groups:
Dr will come to your home for care

Primary Care at Home
Mobile Physician
Vera Ahmad, ARNP.
Phone: 800-925-1840

Mobile Medical Specialty at Home
Mobile Physician
904-570-9404

Specialty Mobile Groups:
Pinnacle Cardiovascular Solutions
Mobile Cardiology Group –
352-670-4655

Coast to Coast Podiatry
Mobile Podiatrist
863-859-4434

ReSkin
Mobile Wound Care
407-212-7830

Mobile Podiatry
Kaloian Ouzounov
786-953-6479, 305-803-6755

Rehab Medical
Custom standard and power
wheelchairs covered by insurance
407-819-9313

Mobile Mental Health:

Clinical Psychologist
Dinah Braud, Psy.D.
238 N. Westmonte Dr. #130
Altamonte Springs, FL 32714
drdinahbraud@gmail.com
dinahbraudpsychology.com
407-906-0842

Pharmacy:

Bay Pharmacy
2 E Magnolia Ave
Eustis, FL 32726
352-357-4341

CVS
18915 US Hwy 441
Mount Dora, FL 32757
352-735-0768

Walgreens
18910 US Highway 441
Mount Dora, FL 32757
352-735-0600

Dental Offices:

Tooth Acres
Robert J. Pelloisie D.M.D, M.B.S
110 Waterman Ave
Mt, Dora, FL 32757 - (352) 383-
4414

Dr Kinnar R Shah DMD PA
121 Waterman Ave
Mt Dora, FL 3275 (352) 735-0738

Medical Directory



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Allergy / Immunology

These physicians specialize in the diagnosis and treatment of allergies and asthma.



Thomas J Shen, MD

Allergy, Asthma & Immunology Center
8245 County Road 44
Suite 1
Leesburg, FL 34788
352-314-2929

Andrew John Cooke, MD

Lake Allergy, Asthma & Immunology PA
1822 Salk Avenue
Tavares, FL 32778
352-553-1717

Cardiology

Cardiologist specialize in the prevention, diagnosis and medical (non-surgical) treatment of heart and blood vessel diseases



Miguel Bryce, MD, FACC

AdventHealth Medical Group
Cardiovascular at Nightingale Lane
1879 Nightingale Lane
Suite C1 and A1
Tavares, FL 32778
352-742-1171



Alejandro A Caballero Lopez, MD

UF Health Medical Group Cardiology
1879 Nightingale Lane
Suite B2
Tavares, FL 32778
352-609-5929



Andrea Campbell, MSN, APRN

AdventHealth Medical Group
Cardiovascular at Nightingale Lane
1879 Nightingale Lane
Suite C1 and A1
Tavares, FL 32778
352-742-1171

Michael Dov Chesner, MD

10250 SE 167th PI Rd
Ste 5-1
Summerfield, FL 34491
352-307-9925



Christine Desantis, APRN

AdventHealth Medical Group
Cardiovascular at Nightingale Lane
1879 Nightingale Lane
Suite C1 and A1
Tavares, FL 32778
352-742-1171



Jorge O Diaz, MD

601 E Dixie Ave
Suite 101
Leesburg, FL 34748
407-444-4848



Moises Fraifeld, MD, FACC

AdventHealth Medical Group
Cardiovascular at Nightingale Lane
1879 Nightingale Lane
Suite C1 and A1
Tavares, FL 32778
352-742-1171



Sammy Arnold Gammenthaler, MD

Central Florida Cardiology & Vascular Center
1825 Salk Ave
Tavares, FL 32778
352-343-1158

Cardiology

Cardiologist specialize in the prevention, diagnosis and medical (non-surgical) treatment of heart and blood vessel diseases



Samuel Goss, DO, FACC

AdventHealth Medical Group
Cardiovascular at Nightingale Lane
1879 Nightingale Lane
Suite C1 and A1
Tavares, FL 32778
352-742-1171



Vatsal Inamdar, MD

801 East Dixie Avenue
Suite 101
Leesburg, FL 34748
352-742-1171



Rama Krishna, MD, MRCP, FACC

AdventHealth Medical Group
Cardiovascular at Nightingale Lane
1879 Nightingale Lane
Suite C1 and A1
Tavares, FL 32778
352-742-1171



Kenneth D. Kronhaus, MD

Lake Cardiology, P.A.
250 E. 4th Ave
Mount Dora, FL 32757
352-735-1400



J. Henry Lesmes, MD, FACC

AdventHealth Medical Group
Cardiovascular at Nightingale Lane
1879 Nightingale Lane
Suite C1 and A1
Tavares, FL 32778
352-742-1171



Prabhakara B Kunamneni, MD

Central Florida Cardiology & Vascular Center
1825 Salk Ave
Tavares, FL 32778
352-343-1158



Theresa A Mills, MD, FACC

AdventHealth Medical Group
Cardiovascular at Nightingale Lane
1879 Nightingale Lane
Suite C1 and A1
Tavares, FL 32778
352-742-1171



Thomas F Parente, MD

Heart & Vascular Medicine
2101 Nightingale Lane
Tavares, FL 32778
352-343-2255



Sule Steve Salami, MD

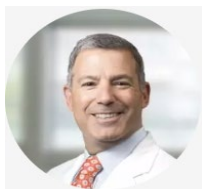
Central Florida Cardiovascular Center
1691 Mayo Dr.
Tavares, FL 32778
352-253-0003

Kenneth Appah Sampong, MD

Cardiovascular Disease
709 Physicians Ct.
Leesburg, FL 34748
352-728-5116

Cardiothoracic Surgery

Cardiothoracic Surgeons perform surgery on areas of the body contained within the rib cage as well as the heart and blood vessels.



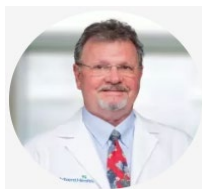
Gary Allen, MD, MMM, FACS

AdventHealth Medical Group
Cardiothoracic Surgery at Waterman
3310 Waterman Way
Tavares, FL 32778
352-343-1216



Terry P Olivas, MD

AdventHealth Medical Group
Cardiothoracic Surgery at Waterman
3310 Waterman Way
Tavares, FL 32778
352-343-1216



R. Duane Cook, MD

AdventHealth Medical Group
Cardiothoracic Surgery at Waterman
3310 Waterman Way
Tavares, FL 32778
352-343-1216



Cesar Jara, MD, FSCAI, FACC

AdventHealth Medical Group
Cardiology at Apopka
2100 Ocoee-Apopka Rd
Suite 120
Apopka, FL 32703
407-889-1930

Dentistry

A dentist specializes in the diagnosis, prevention and treatment of diseases involving the teeth, gum, and adjacent tissues.



Rob Pellosie, DMD, MS

Tooth Acres Dentistry
110 Waterman Ave
Mount Dora, FL 32757
352-383-4414

Kenneth Bommarito, DDS PA

121 Waterman Ave
Mount Dora, FL 32757
352-735-0738

Dermatology

Dermatologists specialize in the diagnosis and treatment of diseases of the skin.



David Lyle Allyn, MD

Aesthetic Dermatology
13953 NE 86th Terrence
Suite 100
Lady Lake, FL 32159
352-243-2544



Kathleen B. Zendell, MD, FAAD

The Dermatology Group, PA
2850 Morningside Dr.
Mount Dora, FL 32757
352-383-0733



Colleen MacInnis, MD

MacInnis Dermatology
17521 US Hwy 441
Mount Dora, FL 32757
352-350-5230



George VonHilsheimer, MD

MacInnis Dermatology
17521 US Hwy 441
Mount Dora, FL 32757
352-350-5230

Family Practice

Family Practitioners serve as primary care physicians, providing comprehensive medical and limited surgical care for all ages.



Milton Arana, PA-C

AdventHealth Medical Group
Family Medicine at Mt Dora
19735 US Hwy 441
1st Floor
Mt. Dora, FL 32757
352-735-5700



Ahcheema Bacchus, MD

AdventHealth Medical Group
Family Medicine at Leesburg
32845 Radio Rd
Leesburg, FL 34788
352-504-3453



Perth A Blake, MD

You and Your Health Family Care Inc.
1840 Classique Lane
Tavares, FL 32778
352-508-5046



Don Eagle, MD

Aegis Medical Group
18540 US Hwy 441
Mount Dora, FL 32757
352-383-1667



Dan Boggus, MD

Aegis Medical Group
1733 David Walker Drive
Tavares, FL 32778
352-508-1830



Veronica Chastain, MD

AdventHealth Medical Group
Family Medicine at Mt Dora
19735 US Hwy 441
1st Floor
Mt. Dora, FL 32757
352-735-5700



Mary Hafele-Kott, APRN

AdventHealth Medical Group
Family and Internal Medicine at Tavares
1755 David Walker Dr.
Tavares, FL 32778
352-742-8830



George R Ikeler, MD

Sorrento Medical Clinic
31450 Church St.
Sorrento, FL 32776
352-735-4044



Tania Mowatt APRN

AdventHealth Medical Group
Family Medicine at Leesburg
32845 Radio Rd
Leesburg, FL 34788
352-504-3453



Robert Lynch, MD

Aegis Medical Group
18540 US Hwy 441
Mount Dora, FL 32757
352-383-1667



Kumaran Mohan, MD

Fernhill Family Medicine
1879 Nightingale Lane
Suite B3
Tavares, FL 32778
352-589-9090

Family Practice

Family Practitioners serve as primary care physicians, providing comprehensive medical and limited surgical care for all ages.



Devlin O'Connor, DO

AdventHealth Medical Group
Family Medicine at Mt Dora
19735 US Hwy 441
1st Floor
Mt. Dora, FL 32757
352-735-5700



Jason Salagubang, MD

I am Healthy
201 N Park Ave
Suite 201
Apopka, FL 32703
407-814-2680



Mary Ann Tesalona, MD

8135 Centralia Ct
Suite 102
Leesburg, FL 34788
352-742-1715



Chuong Vu, MD

AdventHealth Medical Group
Family and Internal Medicine at Tavares
1755 David Walker Dr.
Tavares, FL 32778
352-742-8830



William H Weaver, DO

Care First Family Practice
3631 W. Burleigh Blvd
Tavares, FL 32778
352-742-0025



Amy Reyes Arnaldy, MD

AdventHealth Well 65+ Eustis
2906 David Walker Dr.
Eustis, FL 32726
352-363-5921



Paul Tran, DO

AdventHealth Well 65+ Eustis
2906 David Walker Dr.
Eustis, FL 32726
352-363-5921



Hugh Nguyen, MD

AdventHealth Well 65+ Eustis
2906 David Walker Dr.
Eustis, FL 32726
352-363-5921



Natasha K Jairam, MD

AdventHealth Well 65+ Eustis
2906 David Walker Dr.
Eustis, FL 32726
352-363-5921

Family Practice

Family Practitioners serve as primary care physicians, providing comprehensive medical and limited surgical care for all ages.



Francis B. Pellegrino, MD

Aegis Medical Group
8135 Centralia Court
Suite #101
Leesburg, FL 34788
352-394-8060



Paul Boer, MD

Premier Medical Associates
111 Waterman Avenue
Mount Dora, FL 32757
352-259-2159

Kurt B. Wagner, MD

Lake Primary Care Associates
1749 David Walker Dr.
Taveres, FL 32778
352-742-1760



Jean Montes, ARNP

Premier Medical Associates
111 Waterman Avenue
Mount Dora, FL 32757
352-259-2159

Stephen Young, DO

Trinity Family Medical
1707 Mayo Dr.
Taveres, FL 32778
352-253-2511

Internal Medicine

Internal Medicine physicians are specialist who diagnose and treat a wide variety of diseases affecting adults, including diabetes, heart disease and cancer. Internists provide medical rather than surgical treatment.



Ma Thuzar Aung, MD

Lakeview Healthcare System
18550 US Hwy 441
Mount Dora, FL 32757
352-735-3755



Alex Bellido, MD

2051 Prevatt St.
Eustis, FL 32726
352-589-5697



Sujatha Baskar, MD

Lake County Primary Medical Care
1866 Mayo Drive
Taveres, FL 32778
352-508-5171



Hetal Bhatt, APRN

AdventHealth Medical Group
Internal Medicine at Taveres
1879 Nightingale Lane
Suite B1
Taveres, FL 32778
352-343-5722



Birendra Bhattarai, MD

Lakeview Healthcare System
18550 US Hwy 441
Mount Dora, FL 32757
352-735-3755



Ajay Harendra Bisht, MD

Lakeview Healthcare System
18550 US Hwy 441
Mount Dora, FL 32757
352-735-3755

Internal Medicine

Internal Medicine physicians are specialist who diagnose and treat a wide variety of diseases affecting adults, including diabetes, heart disease and cancer. Internists provide medical rather than surgical treatment.



Khai Chang, MD

Lakeview Healthcare System
18550 US Hwy 441
Mount Dora, FL 32757
352-735-3755



Joseph Carrasco, MD

Aegis Medical Group
18540 US Hwy 441
Mount Dora, FL 32757
352-326-5281

Lowell Frederick Clark, MD

107 W Central Ave
Howey-in-the-Hills, FL 34737
352-324-0504

John W Cooke, DO

633 N. Bay St.
Eustis, FL 32726
352-357-3107



Amy Reyes Arnaldy, MD

AdventHealth Well 65+ Eustis
2906 David Walker Dr.
Eustis, FL 32726
352-363-5921

Eleanor Davina, DO

Adult Medicine of Lake County
3619 Lake Center Dr.
Mount Dora, FL 32757
352-383-8222

Ravi P Gupta, MD

Mid-Florida Primary Care
401 W. North Blvd
Leesburg, FL 34748
352-431-3743



Mary Hafele-Kott, APRN

AdventHealth Medical Group
Family and Internal Medicine at Tavares
1755 David Walker Dr.
Tavares, FL 32778
352-742-8830

Norman Novis, MD

801 County Road 466
Suite B101
Lady Lake, FL 32159
352-633-7649



Prasanthi Marella, MD

AdventHealth Medical Group
Family Medicine at Leesburg
32845 Radio Rd
Leesburg, FL 34788
352-504-3453

Shirley A Nagel, MD

Adult Medicine of Lake County
3619 Lake Center Dr.
Mount Dora, FL 32757
352-383-8222

Internal Medicine

Internal Medicine physicians are specialist who diagnose and treat a wide variety of diseases affecting adults, including diabetes, heart disease and cancer. Internists provide medical rather than surgical treatment.



Shahbaz A Cheema, MD

Lakeview Healthcare System
18550 US Hwy 441
Mount Dora, FL 32757
352-735-3755



Carlos Chang, MD

1862 Mayo Dr.
Tavares, FL 32778
352-343-0053



Abu N. Azizullah, MD

Internal Medicine Practices
2736 Dora Ave
Tavares, FL 32778
352-742-1707



Arturo Castro, MD

Internal Medicine Practices
2736 Dora Ave
Tavares, FL 32778
352-742-1707



Hugh Nguyen, MD

AdventHealth Well 65+ Eustis
2906 David Walker Dr.
Eustis, FL 32726
352-363-5921

Celestino Santi, DO

Santi Internal Medicine
1300 E. Burleigh Blvd
Tavares, FL 32778
352-742-1500



Rachel Solomon, MD

AdventHealth Medical Group
Family and Internal Medicine at Tavares
1755 David Walker Dr.
Tavares, FL 32778
352-742-8830



Kevin T Taylor, MD

3801 N Hwy 19A
Suite 402
Mount Dora, FL 32757
352-383-4600



Cesar Unyon, MD

AdventHealth Medical Group
Internal Medicine at Tavares
1879 Nightingale Lane
Suite B1
Tavares, FL 32778
352-343-5722



Chuong Vu, MD

AdventHealth Medical Group
Family and Internal Medicine at Tavares
1755 David Walker Dr.
Tavares, FL 32778
352-742-8830

Gastroenterology

Gastroenterologists specialize in the treatment of diseases pertaining to the stomach, intestines, and related digestive disorders.



Soundarapandian Baskar, MD

Lake Gastroenterology Associates
1858 Mayo Drive
Tavares, FL 32778
352-383-5200



Jeffrey A Goodman, MD

1879 Nightingale Lane
Suite C-2
Tavares, FL 32778
352-742-7776



Bharathi A Ramaiah, MD

Lake Gastroenterology Associates
1858 Mayo Drive
Tavares, FL 32778
352-383-5200

Lalbahadur S Nagabhairu, MD

Gastro-intestinal Consultants
2134 Vindale Rd.
Tavares, FL 32778
352-383-7703

Ronald Roth, MD, PA

1824 Salk Ave
Tavares, FL 32778
352-253-0244

Shams Tabrez, MD

Gastro-intestinal Consultants
2134 Vindale Rd.
Tavares, FL 32778
352-383-7703

Infectious Disease

These physicians diagnose and treat any disease caused by the growth of pathogenic microorganisms in the body.

Shaza Khalid, MD

929 US Hwy 441
Suite 102
Lady Lake, FL 32159
352-350-2474

Sheila Gillikin, MD

910 Old Camp
Suite 114
The Villages, FL 32162
352-259-4322

Elias Maroun, MD

Lakeview Healthcare System
1801 US Hwy 441
Suite 100
Leesburg, FL 34748
352-460-4004

Nephrology

A nephrologist specializes in diagnosing and treating problems of the kidneys, high blood pressure, fluid retention, and electrolyte imbalance

Banji O Awosika, MD

West Orange Nephrology, LLC
587 E. State Road 434
Suite 1011
Longwood, FL 32750
407-297-8408

Bassem Bebawi Ibrahim, MD

Lakeview Healthcare System
18550 US Hwy 441
Mount Dora, FL 32757
352-735-3755

Nephrology

A nephrologist specializes in diagnosing and treating problems of the kidneys, high blood pressure, fluid retention, and electrolyte imbalance

Haroon Rashid, MD

Lakeview Healthcare System
8640 E. County Road 466
The Villages, FL 32162
352-600-5613



Ruth Meneses-Taylor, MD

Nephrology Associates of Lake County
3801 N. Hwy 19A
Suite 400
Mount Dora, FL 32757
352-383-1245



Gerardo J Rodriguez, MD

Nephrology Associates of Lake County
3801 N. Hwy 19A
Suite 400
Mount Dora, FL 32757
352-383-1245

Neurology

Neurologists specialize in the diagnosis and medical treatment of disorders of the brain, spinal cord and nerves.



Ramit Panara, MD

Florida Neurology
2710 Dora Ave
Tavares, FL 32778
352-508-5076



Sampathkumar Shanmugham, MD

Florida Neurology
2710 Dora Ave
Tavares, FL 32778
352-508-5076



Nitesh Shekhandia, MD

Florida Neurology
2710 Dora Ave
Tavares, FL 32778
352-508-5076

Obstetrics / Gynecology

These specialists diagnose and treat disorders of the female reproductive and urinary tracts. They are also concerned with the care of women during pregnancy, childbirth and the recuperative period following delivery.



Katie S Caldwell, DNP, CNM

AdventHealth Medical Group
OB GYN at Waterman
3340 Waterman Way
Tavares, FL 32778
352-589-6005



Marilyn Mayne, DO

AdventHealth Medical Group
OB GYN at Waterman
3340 Waterman Way
Tavares, FL 32778
352-589-6005

Obstetrics / Gynecology

These specialists diagnose and treat disorders of the female reproductive and urinary tracts. They are also concerned with the care of women during pregnancy, childbirth and the recuperative period following delivery.

Nailim Milian, MD

AdventHealth Medical Group
OB GYN at Waterman
3340 Waterman Way
Tavares, FL 32778
352-589-6005



Steven Pillow, MD

Lake Obstetrics and Gynecology
18450 US Hwy 441
Mount Dora, FL 32757
352-383-4966



Carine Richard, CNM

AdventHealth Medical Group
OB GYN at Waterman
3340 Waterman Way
Tavares, FL 32778
352-589-6005



Mamie Rogers, MD

AdventHealth Medical Group
OB GYN at Waterman
3340 Waterman Way
Tavares, FL 32778
352-589-6005



Sarah Simmons, CNM

AdventHealth Medical Group
OB GYN at Waterman
3340 Waterman Way
Tavares, FL 32778
352-589-6005

Oncology / Hematology

Oncology engage in the scientific study of tumors and treat cancer patients utilizing chemotherapy. Hematologist are specialists in the science encompassing the generation, anatomy, physiology, pathology, and therapeutics of blood and treat patients with blood disorders.



Ahmed Al-Hazzouri, MD

Florida Cancer Specialist &
Research Institute
4100 Waterman Way
Tavares, FL 32778
352-343-1117



Roy M Ambinder, MD

Florida Cancer Specialist &
Research Institute
4100 Waterman Way
Tavares, FL 32778
352-343-1117



Jennifer Cultrera, MD

601 E. Dixie Ave
Suite 1001
Leesburg, FL 34748
352-787-9448



Ralph Gousse, MD

Florida Cancer Specialist &
Research Institute
4100 Waterman Way
Tavares, FL 32778
352-343-1117

Oncology / Hematology

Oncology engage in the scientific study of tumors and treat cancer patients utilizing chemotherapy. Hematologist are specialists in the science encompassing the generation, anatomy, physiology, pathology, and therapeutics of blood and treat patients with blood disorders.



Maen A Hussein, MD

Florida Cancer Specialist &
Research Institute
4100 Waterman Way
Tavares, FL 32778
352-343-1117



Mohsin Ilyas Malik, MD

Florida Cancer Specialist &
Research Institute
4100 Waterman Way
Tavares, FL 32778
352-343-1117



Suneeta Pinnamaneni, MD

Pain and Spine Center of Florida
8136 Centralia Court
Suite 103
Leesburg, FL 34788
352-343-7246

Christopher Soprenuk, MD

9846 US Hwy 441
Bldg. 1 Suite 101
Leesburg, FL 34788
352-728-1886



Sandeep Kumar Thaper, MD

Florida Cancer Specialist &
Research Institute
601 E. Dixie Ave
Suite 1001
Leesburg, FL 34748
352-787-9448



Rambabu Tummala, MD

Florida Cancer Specialist &
Research Institute
9832 US Hwy 441
Suite 101
Leesburg, FL 34748
352-787-3341

Ophthalmology

Ophthalmologist specialize in the medical and surgical treatment of eye disorders, including cataracts and glaucoma, implant and transplant surgery. They also evaluate vision and prescribe eyeglasses, contact lenses or other vision aids.



Thomas Barnard, MD

Florida Retina Institute
1025 Primera Blvd.
Lake Mary, FL 32746
407-333-1570



Jeffrey Baumann, MD

Mid-Florida Eye Center
17560 W. Hwy 441
Mount Dora, FL 32757
352-735-2020



Keith C. Charles MD

Mid-Florida Eye Center
17560 W. Hwy 441
Mount Dora, FL 32757
352-735-2020



Matthew A Cunningham, MD

Florida Retina Institute
4880 N. Hwy 19A
Suite 100
Mount Dora, FL 32757
352-357-1203

Ophthalmology

Ophthalmologists specialize in the medical and surgical treatment of eye disorders, including cataracts and glaucoma, implant and transplant surgery. They also evaluate vision and prescribe eyeglasses, contact lenses or other vision aids.



Vinay Gutti, MD

Lake Eye Associates
1852 Mayo Dr.
Tavares, FL 32778
352-343-2020



Scot Holman, MD

Lake Eye Associates
1852 Mayo Dr.
Tavares, FL 32778
352-343-2020



Nisarg Joshi, MD

Florida Retina Institute
4880 N. Hwy 19A
Suite 100
Mount Dora, FL 32757
352-357-1203



Ray Maizel, MD

Mid-Florida Eye Center
17560 W. Hwy 441
Mount Dora, FL 32757
352-735-2020



Elias Mavrofrides, MD

Florida Retina Institute
4880 N. Hwy 19A
Suite 100
Mount Dora, FL 32757
352-357-1203



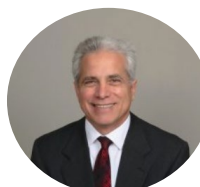
Gregory Panzo, MD

Mid-Florida Eye Center
17560 W. Hwy 441
Mount Dora, FL 32757
352-735-2020



William Plum, MD

Mid-Florida Eye Center
17560 W. Hwy 441
Mount Dora, FL 32757
352-735-2020



Michael Pennachio, MD

Pennachio Eye
1100 S. Grove St.
Eustis, FL 32726
352-227-1999

Ethiraj Ramchander, MD

Ram Eye Care & Retina Center
1131 E. North Blvd
Leesburg, FL 34748
352-365-2333



Scott Wehrly, MD

Lake Eye Associates
1852 Mayo Dr.
Tavares, FL 32778
352-343-2020



Jose Alfredo Vazquez, MD

Lake Eye Associates
1852 Mayo Dr.
Tavares, FL 32778
352-343-2020

Orthopedic Surgery

Orthopedic Surgeons specialize in surgery relating to treatment of disorders of the skeletal systems and associated muscles.



Michael Joseph Barnum, MD

AdventHealth Medical Group
Orthopedics and Sports Medicine
at Waterman Spine Specialty
1000 Waterman Way
Suite 3350
Tavares, FL 32778
352-253-3251



Josie Key, PA-C

AdventHealth Medical Group
Orthopedics and Sports Medicine
at Waterman
1000 Waterman Way
Suite 3150
Tavares, FL 32778
352-253-3251



Kelly Berg, PA-C

AdventHealth Medical Group
Orthopedics and Sports Medicine
at Waterman
1000 Waterman Way
Suite 3350
Tavares, FL 32778
352-253-3251



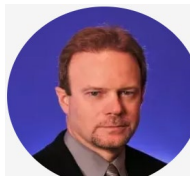
Samir Guru, DO

AdventHealth Medical Group
Orthopedics and Sports Medicine
at Waterman
1000 Waterman Way
Suite 3150
Tavares, FL 32778
352-253-3251



Vrej Manoogian, DO

Manoogian Orthopedic Center
1945 Bay Rd.
Mount Dora, FL 32757
352-483-5633



Jon Radnothy, DO

UF Health Orthopedics - Tavares
2051 Mayo Dr.
Tavares, FL 32778
352-323-4000



Donald Perry, MD

AdventHealth Medical Group
Orthopedics and Sports Medicine
at Waterman
1000 Waterman Way
Suite 3150
Tavares, FL 32778
352-253-3251



Michelle Moraes, MSN, APRN, FNP-C

AdventHealth Medical Group
Orthopedics and Sports Medicine
at Waterman
1000 Waterman Way
Suite 3150
Tavares, FL 32778
352-253-3251

Otolaryngology

Otolaryngologists (ear, nose & throat specialists) provide medical and surgical treatment for disorders of the ear, nose, throat, head, and neck; and perform plastic reconstructive surgery of the face.

Don S Burgos, MD

Ear, Nose & Throat Associates
Of Lake County, PA
2038 Classique Lane
Tavares, FL 32778
352-742-0225



Jeffrey Brink, MD

Lake ENT & Facial Plastic Surgery
1819 Salk Ave
Tavares, FL 32778
352-343-7279



Jennifer Ferguson, PA-C

Lake ENT & Facial Plastic Surgery
1819 Salk Ave
Tavares, FL 32778
352-343-7279



Blake Gelb, APRN

Lake ENT & Facial Plastic Surgery
1819 Salk Ave
Tavares, FL 32778
352-343-7279



Christine Halvorsen, PA-C

Lake ENT & Facial Plastic Surgery
1819 Salk Ave
Tavares, FL 32778
352-343-7279



Dino Madonna, MD

Lake ENT & Facial Plastic Surgery
1819 Salk Ave
Tavares, FL 32778
352-343-7279



Judith Milstead, MD

Lake ENT & Facial Plastic Surgery
1819 Salk Ave
Tavares, FL 32778
352-343-7279



Samuel Moak III, MD

Lake ENT & Facial Plastic Surgery
1819 Salk Ave
Tavares, FL 32778
352-343-7279



Lacey Morgan, APRN

Lake ENT & Facial Plastic Surgery
1819 Salk Ave
Tavares, FL 32778
352-343-7279



Jennifer Pollard, APRN

Lake ENT & Facial Plastic Surgery
1819 Salk Ave
Tavares, FL 32778
352-343-7279



Dwight Vaught, MD

Lake ENT & Facial Plastic Surgery
1819 Salk Ave
Tavares, FL 32778
352-343-7279

Physical Medicine & Rehabilitation

Physical Medicine and Rehabilitation physicians focus on the restorations of a patient's capabilities after an illness or injury. Treatments may include physical and occupational therapy.

Azad Vir Bhatt, MD

Atlantic Rehabilitation Medicine Associates
2501 N Orange Ave
Suite 505S
Orlando, FL 32804
407-898-2924



Mitchell Freed, MD

Atlantic Rehabilitation Medicine Associates
2501 N Orange Ave
Suite 505S
Orlando, FL 32804
407-898-2924

Lewis J Herzbrun, MD

30 Wilt Avenue
Eustis, FL 32726
352-357-7342



Sridhar Pinnamaneni, MD

Pain and Spine Center of Florida
8136 Centralia Court
Suite 103
Leesburg, FL 34788
352-343-7246



Ibiza Nevares, MD, FAAPMR

AdventHealth Inpatient
Rehabilitation in Tavares
1000 Waterman Way
Tavares, FL 32778
407-646-7459

Plastic / Reconstructive Surgery

Plastic surgeons perform reconstructive surgery for congenital problems; following accidents, burns and cancer surgery; and they perform cosmetic surgery to enhance appearance.



Franziska Huettner, MD, PhD, FACS

Advent Health Medical
Group General Surgery
1290 Waterman Way
Tavares, FL 32778
352-742-0054

Podiatry

Podiatrists specialize in the study, care and treatment of disease of the foot.



Joanne N Balkaran, DPM, DABFAS

Ankle & Foot Center of Central Florida
1865 Nightingale Lane
Suite A
Tavares, FL 32778
352-385-7718



Blanca T Diaz, DPM, DABPM

Ankle & Foot Center of Central Florida
1865 Nightingale Lane
Suite A
Tavares, FL 32778
352-385-7718

Podiatry

Podiatrists specialize in the study, care and treatment of disease of the foot.

Ugo Adigweme, DPM

Triple A Foot and Ankle Clinic
1865 Nightingale Lane
Suite A
Tavares, FL 32778
352-385-7718



Matthew Villani, DPM, FACFAS

AdventHealth Medical Group
Orthopedics and Sport Medicine
3120 Waterman Way
Tavares, FL 32778
352-253-3251



Victor M Torres, DPM

Lake Health Care Center
910 Mount Homer Rd
Eustis, FL 32726
352-357-8615



Breanna Ferguson, DPM

Mid Lake Foot and Ankle
870 S Duncan Drive
Tavares, FL 32778
352-432-8434

Anthony Emelianchik, DPM

2051 Prevatt St
Suite B
Eustis, FL 32726
352-589-4601

Psychiatry / Psychology

Psychiatrist and Psychologist specialize in the treatment of emotional problems including mood disorders, anxiety disorders, psychotic disorders personality disorders and interpersonal problems. Psychiatrist are trained in medicine to treat mental health.

Psychologist are trained in counseling to treat mental health.



Dinah Braud, Psy.D.

Psychologist

238 N. Westmonte Dr.
Suite 130
Altamonte Springs, 32714
407-906-0842

Nick M Ungson, MD

Psychiatrist

33057 Professional Drive
Suite 102
Leesburg, FL 34788
352-787-0081

Pulmonology

Pulmonary medicine specialist (pulmonologists) diagnose and treat bronchitis, emphysema, cancer and other lung disorders.



Rosemary Cirelli, MD

AdventHealth Medical Group
Pulmonary & Sleep Medicine at Tavares
1876 Nightingale Lane
Tavares, FL 32778
352-742-4447

Kevin De Boer, DO

Central Florida Pulmonary Group
610 Jasmine Rd
Altamonte Springs, FL 32701
407-841-1100

Pulmonology

Pulmonary medicine specialist (pulmonologists) diagnose and treat bronchitis, emphysema, cancer and other lung disorders.



Jose Diaz, MD

Pulmonary Group of Central Florida
1038 W. North Blvd
Suite 102
Leesburg, Florida 34738
352-315-1627



Ahmad Jalloul, MD

Pulmonary Critical Care and
Sleep Specialist of Lake County
2762 Dora Ave
Tavares, FL 32778
352-404-5968

Erick Lu, DO

Central Florida Pulmonary Group
1115 E. Ridgewood St
Orlando, FL 32803
407-841-1100



Frank J Montoya, MD

AdventHealth Medical Group
Pulmonary & Sleep Medicine at Tavares
1876 Nightingale Lane
Tavares, FL 32778
352-742-4447



Tabarak Qureshi, MD

Central Florida Pulmonary Group
610 Jasmine Rd
Altamonte Springs, FL 32701
407-841-1100



Francisco Remy, MD

Central Florida Pulmonary Group
10916 Dylan Loren Cir
Orlando, FL 32825
407-841-1100



Jonathan Schroeder, DO

AdventHealth Medical Group
Pulmonary & Sleep Medicine at Tavares
1876 Nightingale Lane
Tavares, FL 32778
352-742-4447



Francis Christian, MD, DABSM

AdventHealth Medical Group
Pulmonary & Sleep Medicine at Tavares
1876 Nightingale Lane
Tavares, FL 32778
352-742-4447



Alaa Iskandar, MD

AdventHealth Medical Group
Pulmonary & Sleep Medicine at Tavares
1876 Nightingale Lane
Tavares, FL 32778
352-742-4447

Rheumatology

Rheumatologists practice the branch of medicine concerned with the diagnosis and treatment of rheumatic diseases that affect the joints, bones, tendons, or muscles, e.g. Arthritis.

Hasan Abualula, MD

Lakeview Healthcare System
410 Fern Dr.
Leesburg, FL 34788
352-218-8200

Juan Carlos Bustillo, MD

Lake Arthritis Center PA
33025 Professional Dr.
Leesburg, FL 34788
352-314-2999

Rheumatology

Rheumatologists practice the branch of medicine concerned with the diagnosis and treatment of rheumatic diseases that affect the joints, bones, tendons, or muscles, e.g. Arthritis.



Miguel Angel Gonzalez, MD

Lake Arthritis Center PA
33025 Professional Dr.
Leesburg, FL 34788
352-314-2999



Kenneth E Stark, MD

Florida Rheumatology
1613 Banning Beach Road
Tavares, FL 32778
352-343-7735

Surgery

Surgeons must possess the broadest possible knowledge and skills to diagnose and treat disease through surgical methods.



Rene Hawkins, APRN

AdventHealth Medical Group
General Surgery at Waterman
1290 Waterman Way
Tavares, FL 32778
352-742-0054



Christopher Keeler, DO

AdventHealth Medical Group
General Surgery at Waterman
1290 Waterman Way
Tavares, FL 32778
352-742-0054



Borys A Mascarenhas, MD

1879 Nightingale Lane
Suite B4
Tavares, FL 32778
352-742-2286



Franziska Huettner, MD, PhD, FACS

Advent Health Medical
Group General Surgery
1290 Waterman Way
Tavares, FL 32778
352-742-0054



Jason Smith, DO

AdventHealth Medical Group
General Surgery at Waterman
1290 Waterman Way
Tavares, FL 32778
352-742-0054



Dan Tran, MD

AdventHealth Medical Group
General Surgery at Waterman
1290 Waterman Way
Tavares, FL 32778
352-742-0054

Urology

Urologists specialize in the medical and surgical treatment of disorders of the male reproductive system, as well as the male and female urinary system.



Allison Beth Boemer, MD

AdventHealth Medical Group
Urology at Waterman
1000 Waterman Way
Suite 1210
Tavares, FL 32778
352-343-2364



Jack L. Cassell MD

Urology of Mount Dora
717 N Donnelly Street
Mount Dora, FL 32757
352-383-3773

Urology

Urologists specialize in the medical and surgical treatment of disorders of the male reproductive system, as well as the male and female urinary system.



Regina Leigh Christian, PA-C

AdventHealth Medical Group
Urology at Waterman
1000 Waterman Way
Suite 1210
Tavares, FL 32778
352-343-2364



Michael Fountain, DO

AdventHealth Medical Group
Urology at Waterman
1000 Waterman Way
Suite 1210
Tavares, FL 32778
352-343-2364



Jason Gerboc, DO

AdventHealth Medical Group
Urology at Waterman
1000 Waterman Way
Suite 1210
Tavares, FL 32778
352-343-2364

Venkata Marella, MD

Lake Sumter Urology
808 Hwy 466
Lady Lake, FL 32159
352-775-6899

Vascular Surgery

Vascular Surgery is used to treat conditions that affect your blood vessels.



Sotero Peralta, MD

AdventHealth Medical Group
Vascular Surgery at Waterman
3310 Waterman Way
Tavares, FL 32778
352-385-3022



Mauricio Perez Martinez, MD

AdventHealth Medical Group
Vascular Surgery at Waterman
3310 Waterman Way
Tavares, FL 32778
352-385-3022

Wound Care & Hyperbaric Medicine

A customized wound-healing program is dedicated to rejuvenating and restoring your health by providing the best whole-person care. Our specialists treat a wide range of wound types and wound-related conditions, including: burns, diabetes, embolism, infections, swelling, poor circulation, and restricted blood flow.



Ashley Concepcion, APRN

AdventHealth Wound Care &
Hyperbaric Medicine at Waterman
3290 Waterman Way
Tavares, FL 32778
352-253-3100


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Comcast Channel Lineup

2		Local Village News Network	28		ESPN	56		MSNBC
3		WOTF GRIT	29		ESPN2	57		E!
4		WUCF PBS	30		USA	58		HGTV
5		WACX SuperChannel	31		WRCF	59		Comedy Central
6		WKMG CBS	32		Discovery	60		Syfy
7		WRBW my TV	33		A&E	61		Bravo
8		WKCF CW	34		QVC	63		FOX Sports 1
9		WFTV ABC	35		TBS	67		TV Land
10		WOFL Fox	36		CNBC	70		Animal Planet
11		WESH NBC	37		AMC	72		HSN2
12		WHLV TBN	38		VH1	75		Freeform
13		Lake Sumter TV	39		MTV	78		truTV
14		WRDQ IND	41		Bally Sports Sun	89		Shop
15		WOPX ION	42		Lifetime	98		CSPAN
16		WVEN Univision	43		Nickelodeon	103		Bloomberg TV
17		WTGL GoodLife	44		BET	104		C-SPAN2
18		HSN	46		FOX News Channel	105		C-SPAN3
19		News Nation	47		FX	106		FOX Business
21		Telemundo	48		History	109		National Geographic
22		LakeFront Tv	49		Golf Channel	111		Investigation Discovery
23		TLC	50		Bally Sports Florida	114		BBC America
24		The Weather Channel	51		Food Network	117		WE TV
25		HLN	52		OWN	119		LMN
26		CNN	53		Hallmark Channel	123		Oxygen
27		TNT	54		Travel Channel	128		Universal Kids









Comcast Channel Lineup

136		Disney Channel	227		WOFL Weather FOX	407		TNT HD
147		Great American Family	234		Leased Access	408		NewsNation HD
173		TV One	242		TBN	410		A&E HD
179		GSN	243		EWTN	411		MTV Live HD
184		Cleo	244		INSP	412		MotorTrend HD
186		Shop	247		The Word Network	413		National Geographic HD
188		JTV	256		Hallmark Movies & Mysteries	414		Food Network HD
189		UP	357		EWTN	415		HGTV HD
201		WUCF	358		C-SPAN2	420		USA Network HD
208		WDSC3	381		WEFS	421		TBS HD
209		WFTV Mystery TV	383		CSPAN	422		History HD
210		WRDQ CourtTV	384		HSN HD	423		CNN HD
211		WFTV Laff TV	385		Hallmark HD	424		Discovery HD
212		WUCF Kids PBS	386		UP HD	425		TLC HD
213		WUCF Create PBS	387		ID HD	426		Animal Planet HD
214		WRBW Heroes & Icons	394		The Tennis Channel HD	427		Syfy HD
216		WESH MeTV	397		HLN HD	428		FOX News Channel HD
217		WOFL Buzzr	398		truTV HD	429		AMC HD
218		WRBW Movies!	399		MSNBC HD	430		Bravo HD
219		WKMG Dabl	400		WTMO HD Telemundo	431		WFTV HD ABC
220		WKMG CoziTV	401		Bally Sports Sun HD	432		WESH HD NBC
222		WTMO TeleXitos	402		Bally Sports Florida HD	433		WKMG HD CBS
223		WKCF True Crime Network	403		ESPN HD	434		WOFL HD WOFL
224		WKCF Estrella	404		ESPN2 HD	435		WKCF HD CW
226		WRBW Grio	405		Golf Channel HD	436		WRBW HD My Network

Comcast Channel Lineup

437		WRDQ HD TV 27	475		BET HD			
438		WOPX HD ION	486		SEC Network HD			
439		WTGL HD GoodLife	517		FXX HD			
440		WUCF HD PBS	523		The Weather Channel HD			
441		WDSC HD PBS	624		WKCFD HD			
443		WVEN HD Univision	728		FXX HD			
444		Freeform HD	737		Tennis Channel HD			
445		Disney Channel HD	745		SEC Network HD			
447		Nickelodeon HD	747		ACC Network HD			
450		Fox Sports One HD	998		WVCC			
451		FX HD	1102		The Weather Channel HD			
453		Comedy Central HD	1110		FOX News Channel HD			
455		WE tv HD	1111		CNN HD			
457		E! HD	1112		HLN HD			
458		Travel Channel HD	1113		MSNBC HD			
459		Lifetime HD	1121		CNBC HD			
462		WRCF HD	1122		Bloomberg TV HD			
463		TV One HD	1123		FOX Business HD			
465		LMN HD	1128		CSPAN HD			
468		Hallmark Movies & Mysteries HD	1129		C-SPAN2 HD			
469		FOX Business Network HD						
470		CNBC HD						
471		QVC HD						
473		MTV HD						
474		VH1 HD						

Lakeside Residents

2	 Channel Guide	34	 HLN	66	 HBO 2	98	 CMT
3	 Channel 998	35	 CNBC	67	 HBO COMEDY	99	 GAMESHOW NETWORK
4	 Community Channel 2	36	 MSNBC	68	 HBO FAMILY	100	 EWTN
5	 Community channel 3	37	 C-SPAN	69	 HBO SIGNATURE	101	 Trinity TBN
6	 Playback Now	38	 PARAMOUNT CHANNEL	70	 HBO ZONE	102	 MUSIC CHOICE SOUNDSCAPES
7	 NBC (WESH)	39	 HISTORY	71	 HBO LATINO	103	 MUSIC CHOICE CLASSIC COUNTRY
8	 MeTV	40	 DISCOVERY	72	 THRILLER MAX	104	 MUSIC CHOICE TODAY'S COUNTRY
9	 CBS (WKMG)	41	 INVESTIGATION NETWORK	73	 CINEMAX WEST	105	 MUSIC CHOICE BIG BAND
10	 DABL	42	 NATIONAL GEOGRAPHIC	74	 5STAR MAX	106	 MUSIC CHOICE MALT SHOP FAVORITES
11	 COZI	43	 ANIMAL PLANET	75	 MORE MAX	107	 MUSIC CHOICE CONTEMPERORY INSTRUMENTAL
12	 ABC (WFTV)	44	 TLC	76	 MOVIE MAX	108	 MUSIC CHOICE LIGHT CLASSICAL
13	 MOVIES	45	 A&E	77	 SUNDANCE TV		
14	 HEREOS & ICONS	46	 tru TV	78	 ACTION MAX		
15	 FOX (WOFL)	47	 BBC AMERICA	79	 CINEMAX EAST		
16	 BUZZR	48	 Travel CHANNEL	80	 TNT		
17	 PBS	49	 H&TV	81	 FX		
18	 CREATE	50	 FOOD NETWORK	82	 COMEDY CENTRAL		
19	 DECADES	51	 E!	83	 USA		
20	 27 (WRDQ)	52	 BRAVO	84	 TBS		
21	 COURT TV	53	 OVATION	85	 Big 10 Network		
22	 this	54	 WE TV	86	 ESPN		
23	 WDSC HDTV EDUCATIONAL	55	 OXY GEN	87	 ESPN 2		
24	 FLORIDA LEGISLATURE CHANNEL	56	 LIFETIME	88	 ESPN U		
25	 FOX WEATHER	57	 LMN	89	 FS1		
26	 CW	58	 HALLMARK	90	 BALLY SPORTS SUN		
27	 MYTV	59	 HALLMARK MOVIES	91	 NFL NETWORK		
28	 UNIVISION	60	 INSPIRATIONAL NETWORK	92	 CBS COLLEGE SPORTS		
29	 PBS	61	 FETV	93	 BALLY SPORTS FLORIDA		
30	 GRIT	62	 AMC	94	 GOLF CHANNEL		
31	 WEATHER CHANNEL	63	 TCM	95	 SYFY		
32	 FOX NEWS	64	 TV LAND	96	 NICKELODEAN		
33	 CNN	65	 HBO	97	 DISNEY		



SERVICE REQUEST FORM

RESIDENT INFORMATION

☐ New Resident

☐ Existing Resident

Action Required: ☐ Activate/Add ☐ Disconnect ☐ Change ☐ Move

Resident Name: Effective Date:

Current Apartment # Phone#

Apartment Moving To:

SERVICES – Please indicate all services and features that are being affected by the action requested

Telephone: ☐ Yes ☐ No ☐ Assign New Number ☐ Assign Temporary Number ☐ Port Existing Number*

☐ Voicemail ☐ Call Waiting ☐ Caller ID ☐ International Calling

Directory Listing Name:

Special Instructions or Comments:

Submitted by:

Date:



Sentrics
7372 Liberty One Drive
Liberty Twp., Ohio 45044

FOR LAKESIDE RESIDENT ONLY

Letter of Authorization to Change Service Provider

**Only complete requested information-DO NOT LIST INTERNET or TV REQUESTS ON THIS FORM.
Use the SERVICE REQUEST FORM for Internet and TV.**

Community Name: _____

Current Account Information (as shown on current phone bill)

Subscriber Name: _____
Service Address*: _____ Apt/Room #: _____
City: _____ State: _____ Zip: _____

Current Telephone Service Provider:

Current Telephone Service Provider Account# and Pin#:

Telephone Number to be transferred:

Optional Line Features Provided if desired: ☐ Call Waiting ☐ Call Forwarding ☐ Voice Mail ☐ International Calling

Directory Listing ☐ Yes ☐ No

Listing Appearance:

(if nothing selected, number will not be listed)

i.e. Smith, John

Do you use any of the following peripheral devices?

☐ TTY Device ☐ Heart Monitor ☐ CapTel ☐ Life Alert ☐ Other Specify: _____

DO NOT DISCONNECT CURRENT TELEPHONE SERVICE OR NUMBER CANNOT BE TRANSFERRED!

NOTE:

***Please make sure this is the address you are porting the number from, not your new address.**

***YOU MAY RECEIVE A FINAL BILL FROM PREVIOUS PROVIDER**

Billing Information (If Different from Account Owner)

Name: _____
Address: _____
City: _____
State: _____ Zip: _____
Billing Contact Telephone Number: _____

LETTER OF AGENCY

I HEREBY AUTHORIZE SENTRICS TO BECOME MY LOCAL SERVICE PROVIDER (S) AS INDICATED ABOVE. I REPRESENT THAT I AM THE SUBSCRIBER FOR THE TELEPHONE NUMBER (S) LISTED HEREIN AND/OR HAVE AUTHORITY TO MAKE SUCH A CHANGE.

Authorized Person's Signature: _____ Date: _____

Authorized Person's Print Name: _____



LIVING YOUR BEST LIFE™

Activities at Waterman Village

SPORTS

- Golf Membership
- Lawn Bowling
- Shuffleboard

CARD GAMES

- Social Bridge
- Duplicate Bridge
- Refresher or Beginners Bridge
- Three-Card Rummy & Marbles
- Hand and Foot
- Poker
- Samba

OTHER GAMES

- Scrabble
- Dominoes
- Wii Bowling
- 8 Ball Pool
- Ping Pong
- Rummikub
- Team Trivia
- Bingo
- Mah Jongg
- Pinochle
- Ladies Nickel Bingo
- Book Potpourri
- Book End
- BIG Buck\$ Bingo
- Cowboy & Cowgirl Poker

PARTIES & SOCIAL EVENTS

- Happy Hour
- Holiday Celebrations
- Culinary Events
- Mystery Monday
- Coffee Social with & without guest speakers
- Birthday / Anniversary / Newcomers Party
- Game Shows
- District Luncheons

TRIPS

- Waterman Divas Luncheon
- Lunch Bunch
- Dinner Bunch
- Day Trips
- Monthly Mall & Village Downtown Shopping
- Sunday Church
- Theatre Performances

TRANSPORTATION

- Shuttles - (Publix shopping center and other local errands)
- Medical - By Appointment only; time and distance limits may apply
- Airport - By Appointment only, payment required

DISCUSSION GROUPS, CLASSES AND OTHER ACTIVITIES

- Art Exploration
- Color Your World
- Line Dance Class
- Tap Dance Class
- Social / Partner Dance Class
- Brain Wellness Academy Class
- Alzheimer's Support Group Meeting
- Waterman Village Crafters, Quilters, & Sewers
- Parkinson's Support Group
- Veteran's Group
- VIP (Visually Impaired Persons Support Group)
- Grief Support Group
- Resident Committees
- Virtual Vacations

OTHER ACTIVITIES

- Woodworking Shop
- Music Studio with Keyboard / Guitar / Drums
- Waterman Village Players Theater Group
- Flow-Mobile
- Day and Evening Entertainment
- Men's Group luncheon with guest speaker

EXERCISE

- Strong & Steady Fitness
- Sit and b Fit
- Yoga - Seated and Regular
- Aquatics
- Regular use of the pool
- Outpatient Therapy
- Tai Chi
- Meditation
- Wellness Centers

Any time outside of the class time

ANNUAL MAJOR EVENTS

- Women's Celebrations
- Oktoberfest
- Light Up Waterman Village
- Golf Cart Holiday Parade
- Golf Challenge (bi-annually)
- Resident / Staff BBQ (bi-annually)
- Fashion Show
- New Year's Eve Dance & Live Music Party

AMENITIES

- Massage Therapy
- Hair Salons (Bridgewater & Lakeside)
- Nail Spa (Lakeside)
- Main Dinning Room (Oaks)
- Card Room (Oaks)
- Bistro Restaurant (Oaks)
- Dr. DeVore Hearing Clinic
- TruEar Hearing Clinic
- Connect Hearing Clinic
- 2 Heated Pools with hot tubs (Oaks & Lakeside)
- Savor Restaurant (Lakeside)
- Brew Bar (Lakeside)
- Sports Bar (Lakeside)
- Chapel (Oaks)
- Golf Cart Transportation
- 2 Fitness Centers (Oaks & Lakeside)
- 2 Library Rooms (Oaks & Lakeside)
- Variety Shop (Oaks)



Follow Us On Facebook!

Waterman Village has the following Facebook page to help residents and their family members stay informed about the various activities happening in the community.

If you are on Facebook, join our group called:

Waterman Village Residential Community Activities



There's No Place Like Home

Waterman Village Home Care can help you stay at home – safe, secure and independent. We can provide assistance with those activities that aren't as simple as they used to be. Perhaps you need someone to help with your activities of daily living or preparing meals. Or maybe you want assistance with laundry and housekeeping, or an escort for grocery shopping. Whether you need help a couple of hours a day or around the clock, Waterman Village Home Care can customized a plan of care for your personal needs.

Why Choose Waterman Village

- ✓ Dedicated to providing each individual with quality care to enhance the value of life in each home.
- ✓ Serves and treats patients and colleagues with respect, empathy, courtesy and compassion.
- ✓ Fosters education and development opportunities for the advancement and knowledge of our staff.
- ✓ Believes that each individual has their own needs and wants that we assess and cater to.



Services

If you need the added peace of mind of a Certified Nursing Assistant, companion/sitter or homemaker in order to remain independent, we're here 24 hours a day – whether you need 4 hours of assistance or around-the-clock care.

We are Certified and Accredited

Waterman Village Home Care Services is:

- ✓ **Medicare certified**
- ✓ Accredited by **Community Health Accreditation Program (CHAP)**
- ✓ Licensed and bonded



For More Information

We look forward to assisting you or your loved one. For more information about Private Duty Home Care through Waterman Village Home Care, contact us at:

(352) 385-1138

130 Waterman Ave., Suite A
Mount Dora, FL 32757
License # 299994611

WatermanVillage.com



HOME HEALTH CARE

Private Duty Home Care

For more information about Private Duty Home Care through Waterman Village Home Care, contact us at **(352) 385-1138**.

Nursing Services

General care includes skilled care such as (but not limited to) wound care, blood pressure checks, injections, and diabetic management and teaching.

	WV On-Campus Resident	WV Off- Campus Resident	Couple Rate	
RN Evaluation and Skilled Nursing Assessment	\$80*	\$80	N/A	* Competitors charge \$90-100 per hour!
Initial Medication Box Set-up	\$80	\$80	N/A	
Medication Box Refill (per visit)	\$60	\$60		

CNA/Home Health Aide Services

Assists the resident in achieving activities of daily living such as bathing, oral hygiene and grooming. **Four hour minimum.**

	WV On-Campus Resident	WV Off- Campus Resident	Couple Rate	
CNA/Home Health Aide (per hour)	\$30**	\$34	\$45	** Competitors charge \$34-35 per hour!

Companion/Sitter Services

Companionship enhances quality of life. Provides light housekeeping tasks and accompanies client to appointments. Homemaker services include (but are not limited to) bed making, linen changes, ironing, cupboard/closet cleaning, dusting, pet care and grocery shopping. **Four hour minimum.**

	WV On-Campus Resident	WV Off- Campus Resident	Couple Rate	
Companion/Sitter (per hour)	\$26***	\$30	\$36	*** Competitors charge \$31-32 per hour!

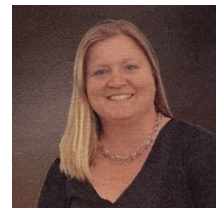
HOME AND COMMUNITY BASED SERVICES – Contact List

Kendra Criss, Executive Director of Home and Community Based Services

**Contact for general questions on services when you don't know who to contact or what services are needed. Concerns or complaints regarding Waterman Villages Home Care or Outpatient Therapy departments.*

kcriss@watermanvillage.com

(352) 383-0051 x301

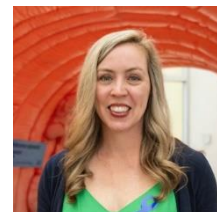


Maggie Walsh, Clinical Liaison

**Contact when have a physical decline, when in hospital, when discharging from hospital or skilled rehab. If have an upcoming procedure.*

mwalsh@watermanvillage.com

Mobile: (407) 782-8092



Rosa Lesperance, Resident Relations

Resident Relation Team – Ubi and James

**Contact for questions or concerns regarding services on campus or assistance on who you should contact for specific questions.*

Looking for suggestions on local doctors, Home health or outpatient.

rlesperance@watermanvillage.com

(352) 383-0051 x 294



Jennifer Gibson, Home Health Administrator

**Contact for concerns or questions related to Home Health or Private duty specific.*

hadministrator@watermanvillage.com (352) 383-0051 x 271

Intake Coordinator, LaGenia (352) 383-0051 x 231

**Contact when have order for Home care or questions on how to get orders from your doctor. As well as nursing or therapy scheduling.*

Private Duty scheduler, Octavia (352) 383-0051 x 381

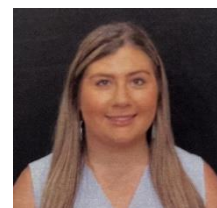
**Contact when looking for private duty services in your home*



Juliana Wright, Outpatient Manager

**Contact for concerns or questions related to Outpatient Therapy specific.*

outpatienttherapy@watermanvillage.com (352) 383-0051 x 303



Michelle Carroll, Wellness Director

**Contact to schedule private session or for a wellness screen. Ask about classes or how to use specific machines in wellness gyms.*

wellness@watermanvillage.com

(352) 383-0051 x 304



What is the difference between Home Health and Outpatient Therapy?

Home Health

vs

Outpatient

Homebound required

Nursing, PT, OT, ST, HHA, SW

24 hour on call line

Part A payor - 100% covered

Currently only accepting Medicare

Limited services/time frame on services

Custom plan of care

Ability to go to clinic

PT, OT, ST

M-F 7am-5pm, S 9am-12pm

Part B payor - 80% Medicare,
20% supplemental

Accepting Medicare and
several other managed
care/commercial payors

Unlimited services if qualify

Custom plan of care

How do I know what services I need?

*We recommend utilizing your full benefit and starting with Home Care. This is where they will work with you in your home and make sure you are safe and able to do all needed things in your home environment. They can make home safety recommendations, practice doing real tasks that are difficulty for you in your home and get you to you highest potential in your home.

*If you are in the hospital for whatever reason, we recommend having home care come out, even if just a short time to prevent re-hospitalization and assist getting you back to your prior level of care. After home health discharges we will seamlessly shift services to outpatient where you can continue to progress.

*If you have a planned surgery or procedure coming up we recommend home care or outpatient therapy to get you ready and stronger. This is make your recovery much easier and shorter if you do “pre-hab therapy”. Ask your doctor for orders for home care if “homebound” and outpatient if not.

*If you are unaware where to start, start with home care it is shorter services, works at home with you and gets you ready for Outpatient. Then move on to Outpatient Services.

*You have patient choice on what doctor you go to, which hospital you choose, Skilled rehab, Home Care, and Outpatient you prefer.

*DISCLAIMER – You cannot be on Home health and Outpatient services at the same time.

Laura's Beauty Salon at the Bridgewater

To schedule an appointment, you can call 352-383-0051
ext. 286 or the front desk at 352-385-1125

Shampoo & Set	\$25
Shampoo Only	\$6
Ladies Haircut	\$25
Color	\$55
Perm	\$75
Frost	\$65
Men's Haircut	\$20
Shampoo & Blow Dry	\$25
Nail Clip	\$15
Manicure	\$20
Toe Nail Clip	\$17
Rinse	\$2



PHYSICAL THERAPY
OCCUPATIONAL THERAPY
SPEECH THERAPY

SERVICE PROVIDED TO
RESIDENTS WHO LIVE ON CAMPUS
AND OFF CAMPUS

ONE ON ONE
SESSIONS
GUARANTEED

SERVICES INCLUDE:

- Neurological therapy
- Lymphedema
- Cardiac Rehabilitation
- Stroke / Neuro Rehabilitation
- Vestibular & Balance Rehabilitation
- Orthopedic conditions
- Sports Medicine/Injuries
- Lee Silverman BIG / LOUD Parkinson's Training - LSVT (OT, PT and ST Certified Therapists)
- Alzheimer's and Dementia Care / Strategies
- Maintenance Therapy
- Pain Management
- Pelvic Rehabilitation/Urinary Incontinence
- Low Vision
- Contracture Management
- Hand Therapy/ Fine Motor
- Cognition (Memory & Problem Solving)
- Swallowing Problems
- Speaking & Voice Improvement
- Fall Prevention / Recovery Program
- Neuropathy

CALL

If you have any of the above concerns
please call today for your FREE screening:

(352) 383-0051 EXT.303

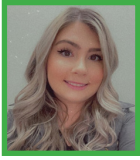
OR

FAX

Have your doctor fax over the order for
Outpatient Services - PT, OT, or ST:

(352) 385-9995

OUR TEAM



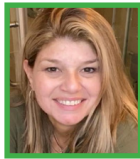
Juliana Wright (1 yr)

Front Office Manager



Catherine Panlilio, PT, DPT, LSVT, AIB-VR (22 yrs)

LSVT Big Certified for Parkinson's Disease | Vestibular Rehabilitation Certified | Manual Therapy and Scar Tissue Release Specialist | Kinesiotaping | ETPS



Ruth Pandolph, PT, DPT (32 yrs)

Manual Therapy Specialist | Myofascial Release Specialist | Microcurrent Point Stimulation/MPS/ETPS Specialist | Scar Tissue Release Specialist | Pain Management Specialist



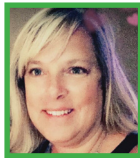
LaTanya Ervin, PTA, LMT, CLT (30 yrs)

Lymphedema Certified | Manual Therapy Certified | Licensed Massage Therapist



Adriana Pinkerton, PTA, LSVT, CLT (11 yrs)

Certified Lymphedema Therapist | Manual Therapy Specialist | Scar Tissue Release & Pain Management | LSVT Big Certified for Parkinson's Disease | Urinary Incontinence | ETPS Certified | Vestibular Specialist



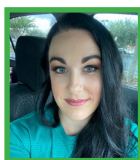
Justine Baez, PTA (13 yrs)

LSVT Big Certified for Parkinson's Disease | Assisted Living Facility | Aquatic Therapy Specialist



Amy Cullifer, PTA/Licensed Massage Therapist (26 yrs)

Specializes in Geriatrics | Pain Management | Balance | Reiki Master | Cranial Sacral Therapy | Deep Tissue Massage | Swedish Relaxation & Therapeutic Massage



Amanda Etienne, PTA (15 yrs)

ESTIM/MPS/ ETPS Specialist | CVA/Stroke Specialist



Kelly Allison Kalus, M.S. CCC- SLP (31 yrs)

Vital Stim Therapy | Certified Myofascial Release and Kinesotape certified for Dysphagia | Cognition and Swallowing Specialist



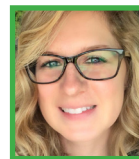
Jacqueline Quante, PTA (11 yrs)

Specializes in Geriatrics | Balance | Postural Alignment | Pain Management



Shanaia Porter, PTA (4 yrs)

Specializes in Post-Surgical PT | Physical Agents Modality Certified | Pain Management Specialist



Lisa McDaniel, OTR/L, MBA, LOF, LSVT, CLT (19 yrs)

LSVT BIG Certified for Parkinsons Disease | Urinary Incontinence Certified | Low Vision Certified | Car-Fit Certified | Sensory Integration Specialist | Shoulder / Hand Specialist | Certified Lymphedema Therapist | Certified Dementia Care Specialist | Orthotic Specialist



Jennifer Simon, OTR/L (COTA 5 yrs, OTR 1yr)

LSVT BIG Certified for Parkinsons Disease | Physical Agent Modalities Certified | Car-fit certified | Pain Management Specialist | Spinal Alignment Specialist | Scoliosis Specialist



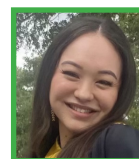
Helen Roman, COTA (6 yrs)

Physical Agents Modality Certified



Thao Thai, COTA (7 yrs)

Physical Agent Modality Certified | Assisted Living Facility | Urinary Incontinence Specialist | LSVT Big Certified for Parkinson's Disease



Kaiya Lane, COTA (1 yr)



Myriam Bellande, M.S. CCC-SLP, LSVT (22 yrs)

LSVT Loud Certified for Parkinson's Disease | VitalStim Therapy Certified | Cognition, Swallowing & Voice Specialist



MEDSPA MOUNT DORA

SALON SERVICES

Hair: Tuesday, Wednesday, & Thursday

Nail: Wednesday & Friday

Massage: Tuesday & Wednesday

Acupuncture: Monday

Shampoo & Styling

Shampoo & Style \$35

Haircuts

Shampoo, Cut & Style \$50

Shampoo & Haircut \$35

Barber Cut \$23

Beard & Moustache Trim \$15

Massage & Acupuncture

1 Hour Massage \$70

Acupuncture (First Visit) \$150

Acupuncture \$85

Color & Perms

Color & Style \$85

Color, Cut & Style \$105

Perm, Cut & Style \$105

Eyebrow Tinting \$15

Manicures & Pedicures

Spa Manicure \$25

Fingernail Clip & File \$17

Pedicure (No Polish) \$35

Spa Pedicure (With Polish) \$45

Toenail Clip & File \$17



LIVING YOUR BEST LIFE™



MEDSPA MOUNT DORA

AESTHETICS & LASER CLINIC

Injectables

Botox	\$12 per unit
Dysport	\$12 per unit
Filler	\$695 per vial

Aesthetic procedures

Dermaplaning	\$50
Chemical Peel	\$400
Microneedling	\$500

Facials

Classic Facial	\$100
Jan Marini Facial	\$150
Hydrafacial	
-Platinum	\$275
-Deluxe	\$225
-Signature	\$149
-Lip & Eye Perk	\$75

Miscellaneous Rate Sheet

The Lodge/Bridgewater Beauty Salon

- | | |
|------------------------------|-------------------------------|
| ○ Shampoo - \$6.00 | ○ Frosting - \$65.00 |
| ○ Shampoo & Set - \$25.00 | ○ Manicure - \$20.00 |
| ○ Additional Rinse - \$2.00 | ○ Perms - \$75.00 |
| ○ Haircut (Ladies) - \$25.00 | ○ Fingernail Clip - \$15.00 |
| ○ Haircut (Men) - \$20.00 | ○ Toe Nail Clipping - \$17.00 |
| ○ Color - \$55.00 | |

Lakeside "Lush-Life" Spa

- | | |
|-----------------------------------|------------------------------------|
| ○ Shampoo & Style - \$35.00 | ○ Color & Style - \$85.00 |
| ○ Shampoo & Clipper Cut – \$35.00 | ○ Perm, Cut & Style - \$105.00 |
| ○ Shampoo, Cut & Style - \$50.00 | ○ Spa Manicure - \$25.00 |
| ○ Barber Cut - \$23.00 | ○ Fingernail Clip & File - \$17.00 |

Med Spa

- | | |
|--------------------------|------------------------------|
| ○ Classic Facials - \$49 | Jan Marini Facial - \$100.00 |
|--------------------------|------------------------------|

Massage & Acupuncture

- | | | |
|-------------------------------|------------------|----------------|
| ○ 60 Minute massage - \$70.00 | ○ 30 minute \$35 | 15 minute \$20 |
|-------------------------------|------------------|----------------|

Outpatient Massage Therapy

30 Minutes - \$45.00 60 Minutes - \$75.00

Housekeeping & Laundry Services

Additional Housekeeping - \$30 per 30 minutes. Ironing \$1.00 an item.

Laundry Service - \$0.75 for the first pound \$1.00/pound

Home Care – On Campus pricing

4 Hours Min. for CNA & Companion/Sitter Services

Companion/Sitter(Single) - \$26/hour	CNA(Single) - \$30/hour
Companion/Sitter(Couple) - \$36/hour	CNA(Couple) - \$45/hour
Medication Box Refill - \$60/each	RN - \$65/visit
Initial Assessment and Eval - \$80	Reminder - \$5/visit

Maintenance

Not normal" Maintenance - \$25.00/hour

Ex: planting flowers, shelf installation, assembling and/or moving furniture

Local Medical Appointments (Mouth Dora, Eustis, Tavares, & Sorrento)



Monday - Thursday before 2:00 pm –

No Charge within a 10 mile radius. \$3 each mile after 10 miles.. Extended wait time is \$25 per half hour.

Medical Appointments outside of the service area

Charge by distance & time required by the driver

Airport Transportation - Sanford or Orlando \$120 one way. 30 minute waiting time. \$25 per half hour for any unscheduled wait time. Family members surcharge is an additional \$60 convenience fee.

Special/Outings and Everts - Coordinated by Activities Departments depending on distance.

Personal Training:

One hour session \$30. 15 sessions \$400. 30 minute session \$15. 15 for \$200.

Group training of 4 \$8 a person. Groups of 6 \$5 a person.

Feeling overwhelmed by
all the unused items in
your cabinets, closets
and storage?

Why not donate them to the
Waterman Village Variety Shop.

It's a great way to part ways with
gently used items like purses, jewelry,
artwork, even small appliances!



We WILL NOT ACCEPT any Used Clothing,
Bedding, Linens, Towels or soft goods
unless they are new.

Please make sure all items are thoroughly
cleaned and in working order.

**Free Yourself from all the clutter!!!
You will feel better!**

Not sure if your item will be appropriate
for the shop? Call or text Managers
Eileen Knecht 954-242-4419 or Sandy Ritchie
at 239-287-4936.

Hours of operation:
Mon- Fri 11:00 AM - 1:00 PM & Thurs 4:30 - 6:00 PM





The Waterman Village Library

The Waterman Village Library is located in the Oaks Lodge and Lakeside lifestyle Center. The library is staffed six days a week by the resident volunteer committee members who process and catalogue all books and furnish help and information to its members on an “as needed” basis.

The library has all categories of books including fiction, mystery, biography, history, nonfiction, etc., in hard and soft cover, as well as a large inventory of LARGE PRINT books. There are also recent copies of popular magazines and the Wall Street Journal that are kept on specialty racks.

The inventory is computerized by author as additions and deletions are made. It is mainly made up of donations by residents and by committee purchases from funds furnished by management for monthly “Best Sellers”.

Plan on enjoying the library facilities and possibly joining in as a Library Volunteer.

Please contact resident chairperson, Deborah Thompson at (352) 720-3375 with any questions.



To our newest Waterman Village Resident,

Welcome to Waterman Village! We are excited you are here and would like to introduce you to our Wellness Program. The objective of our program is to promote health and improve your quality of life. Being active in a wellness program can increase energy, maintain independence and help you feel rejuvenated inside and out. To do this we use several different components of wellness including, Physical, Emotional, Intellectual, Vocational, Social, and Spiritual. Within these components we offer many activities, including fun group exercise classes, motivating incentive programs, and cooking seminars! As a participant, you can look forward to many wonderful programs that will help you continue to “live your best life”

To use the fitness center or participate in group exercise classes, we ask that you fill out proper forms that can be found in the Fitness Center. These forms not only help us create a safe and effective workout for you, but also insure a safe environment for all residents and staff.

When you become a member you can look forward to completing a Senior Fitness Test, which will allow us to assess your current fitness level and personalize a fitness program for you to utilize.

Thank you and we look forward to helping you achieve your wellness goals!

In Good Health,

Michell Carroll
Phone: 383-0051 x304 & 509



The Woodworking/Hobby Shop

The Waterman Village Woodworking Shop is available for more than just woodworking projects. Located next to The Oaks lodge, you can usually find the lights on and an array of activity.

The shop has been used over the years for many varieties of projects; from a harvest moon for the dance, race cars for Boggy Creek (a camp for children with special needs), building a miniature working model railroad depicting the "London Underground," doll houses, framing artwork and family portraits, creating beautiful furniture, perpetual calendars, ceramic painting, and much more! Or any time you find you need more space to complete a project than your abode may offer, check with the guys at the shop, perhaps they can offer the space you need.

There are plenty of well-lit and well-ventilated areas for painting, soldering, and gluing. There is workbench space for all means of minor repair, modifications, or electrical projects.

The gentlemen in the Woodworking Shop also offer minor repairs or assembly of purchased items such as shelving units.

If you are interested in finding out more information about the Woodworking/Hobby Shop, you may stop by the shop whenever you see the *OPEN* sign on the door. Someone is usually there during the morning hours.

To make arrangements to use the woodshop, please contact Mary Ransom, Manager of Facility Services at ext. 269 or Wendy Craven, her Administrative Assistant at ext. 251 for an orientation appointment on the shop equipment and rules and see for yourself what all of the buzz is about.



Technology Support Service

Our Resident Technology Support Department provides expert service for you, our independent living **and** assisted living residents. In addition, it offers proficient in-home solution-based recommendations for solving resident needs with a high-level customer service focus.

Some of the department's responsibilities include:

- Assistance with Comcast, Alexa, computers/tablets (Microsoft/MAC), printer and cable TV set up, etc.)
- Diagnose technology issues through various troubleshooting activities, including telephone and in-home analysis.

The cost to residents for this service is a minimum of \$20.00 for each service call and \$20.00 for each additional 30 minutes of service. At the end of the service call, residents are provided with a copy of a signed detailed receipt, which is then submitted to our Waterman Village Accounting Department. Each resident's monthly statement will reflect the charge(s).

Should you need in-home technology assistance or have any questions or issues, please get in touch with Brady Sturgill **at (352) 385-9799** or **via email** at help@watermanvillage.com so he may schedule a time to visit with you. Please see the welcome tab for a step-by-step on making an appointment with Brady Sturgill.



LIVING YOUR BEST LIFE™

Waterman Village Management

NAME

TITLE

EMAIL

Administration/Accounting

Andrew Dujon

President/CEO

adujon@watermanvillage.com

David Larson

Vice President /CFO

dlarson@watermanvillage.com

Bridgewater & Edgewater

David Nwogu

VP/Chief Operating Office

dnwogu@watermanvillage.com

Ingrid Piedrahita

Bridgewater Administrator

ipiedrahita@watermanvillage.com

Culinary Service

Director

Human Resources

Tito Ardines

Managing Director

tardines@watermanvillage.com

Home Health

David Nwogu

VP/Chief Operating Office

dnwogu@watermanvillage.com

Kendra Criss

Director

ewtherapy@watermanvillage.com

Information Technology

Andrew Dujon

President/CEO

adujon@watermanvillage.com

Marketing

Jeff Bassett

Director

jbassett@watermanvillage.com

Plant Operations - Facility Services

Alvin Smith

Director

asmith@watermanvillage.com

Maintenance, Security/Transportation, & Environmental Services

Mary Ransom

Manager

mramson@watermanvillage.com

Phillip Magnone

Multi-Services Manager

pmagnone@watermanvillage.com

Risk Management

Sandra Van Syckel

Risk Manager

svansyckel@watermanvillage.com

Resident Relations & Life Alert System

Rosa Lesperance

Administrator

rlesperance@watermanvillage.com

Spiritual Wellness

Fred Boone

Chaplain

pastorfred@watermanvillage.com

Therapy (Edgewater & Outpatient)

Kendra Criss

Director

ewtherapy@watermanvillage.com

Wellness Center

Michell Carroll

Director

wellness@watermanvillage.com

RESIDENT COUNCIL MEMBERS

Jim Peltzer, **Chairperson** 209 Woodbury Ave, 352-735-8952
 Alayne Lacy, **Vice Chairperson** 301 Lk Margaret Cir #2203, 217-433-1260
 Ashley Morris, **Recorder** Administrative Assistant, Lodge

Committee	Name	Phone	Address	District
Activities				
Liaison	Betz, Judie	352-720-3344	301 Lk Margaret Cir #4302	12
Chairperson	Anderson, Sherry	352-255-5448	201 Woodbury	1
Dining				
Liaison	Franco, David	808-478-4540	215 Lk Margaret Cir #201	11
Chairperson	Gillespie, Cathy	407-963-7482	2861 Mapleton Ln	5
Home & Grounds				
Liaison	Bierbaum, Gene	352-932-8910	301 Lk Margaret Cir #3105	4
Chairperson	Rand, George	352-630-5605	211 Woodbury Ave	1
Hospitality				
Liaison	Puckett, Jean	386-503-6988	2781 Cambridge Ln	2
Chairperson	Huntsman, Betty Ann	352-720-3394	2831 Elmwood Ln	5
Library				
Liaison	Rand, George	352-630-5605	211 Woodbury Ave	1
Chairperson	Thompson, Debbie	352-720-3375	506 Essex Ave	6
Marketing				
Liaison	Bosnak, Robert	352-598-2856	130 Lk Margaret Cir	12
Chairperson	Betz, Judie	352-720-3344	301 Lk Margaret Cir #4302	12
Spiritual Advisory				
Liaison	Huntsman, Betty Ann	352-720-3394	2831 Elmwood Ln	5
Chairperson	Vahey, Rosemary	352-406-9249	301 Lk Margaret Cir #1406	13
Sunshine				
Liaison	Cogley, Barbara	352-874-1307	530 Waterford Ave	7
Chairperson	Betz, Judie	352-362-8286	301 Lk Margaret Cir #4302	12
Wellness Committee				
Liaison	Nancy Purnell	352-408-2826	504 Essex Ave	6
Chairperson	Zeli-Bove, Ernie	608-827-3833	201 Lk Margaret Cir #1203	13

STANDING COMMITTEES OF THE RESIDENT COUNCIL

I. Activities

This standing committee meets with the Independent Living Activities Management or a representative. Its purpose is to recommend and assist in planning and implementing a well-rounded program for the independent living residents.

II. Dining Services

The Standing Committee meets with Culinary Department management or a representative. Its purpose is to reflect resident's views on the food selection, service and physical condition of the dining facilities.

III. Home and Grounds

This Standing Committee meets with the director of Plant Operations or a representative. Its purpose is to function as a liaison between the residents and Plant Operation to make sure that all maintenance and grounds issues are brought to the attention of management and completed in a timely and satisfactory manner.

IV. Hospitality

This Standing Committee meets with the Director of Marketing or a representative. Its purpose is to visit and welcome new residents, describe the activities available to them, and answer any questions.

V. Library

This Standing Committee meets with the Activities Department or a representative, from which it receives funding. The Library Committee is unlike any other committee in that they have total responsibility for managing the Library. Its goal is to provide an interesting library with a wide selection of appropriate books and magazines. Its duties and responsibilities are described in the Library Procedural Handbook. In order to provide communication between the Resident council and the Library Committee, a representative of the Resident Council will attend all meetings. The Resident Council has given permission to the Library Committee to have no term limits.

VI. Marketing

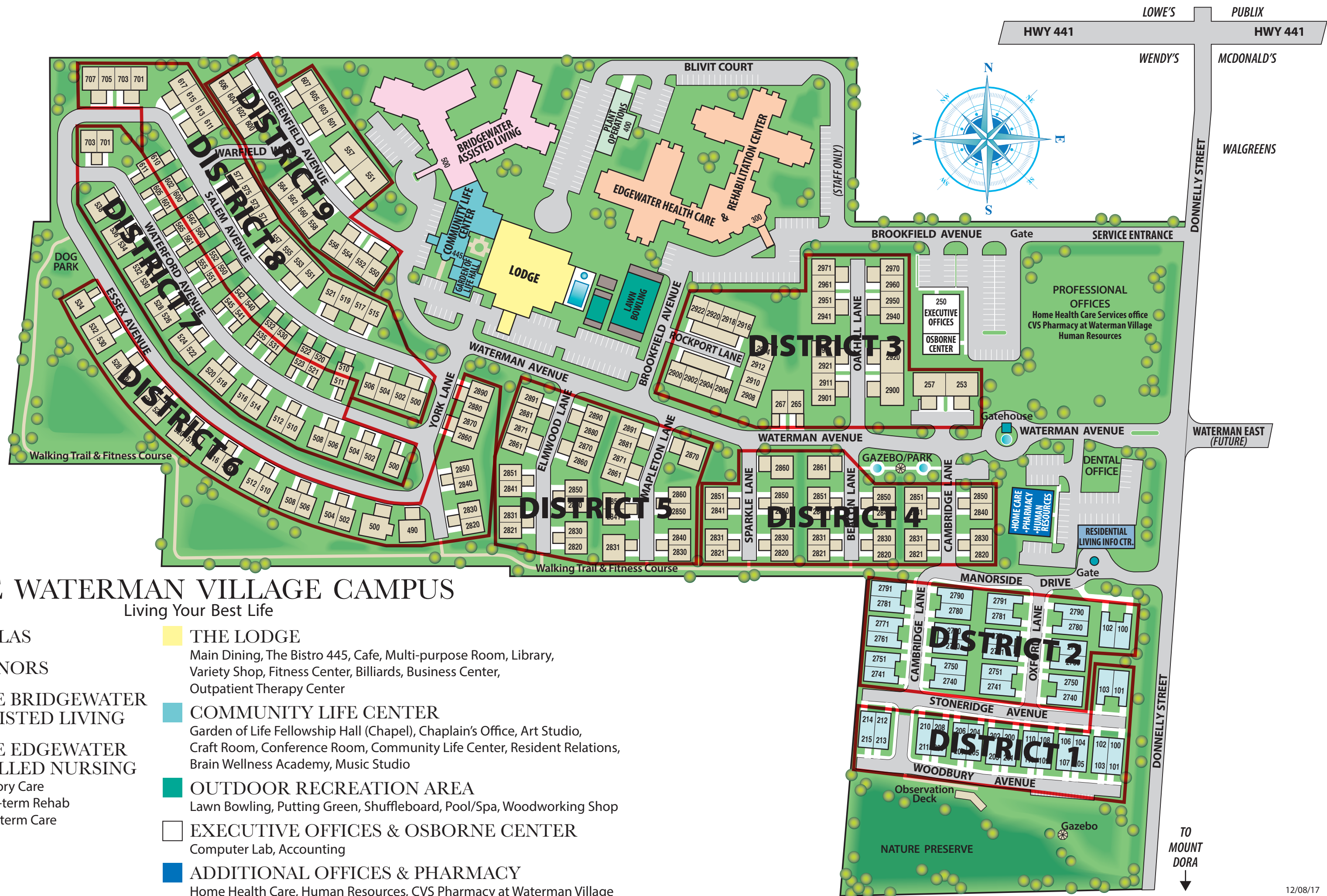
This Standing Committee meets with the Director of Marketing or a representative. Its purpose is to provide input and suggestion regarding advertising and marketing projects. Members may assist the marketing department, as needed, in identifying (a) those items that enhance the marketability of Waterman Village, and (b) those items that may deter or negatively impact marketing.

VII. Spiritual Advisory

This Standing Committee meets with the Chaplain or a representative. Its purpose is to give guidance and council to the Chaplain in developing and enhancing programs supporting the spiritual welfare of the residents. The committee participated in the decision making process for the disbursement of the Love offering funds.

VIII. Sunshine

This Standing Committee works in coordination with the Independent Resident Relations Administrator or representative. Its purpose is to send Get Well and Sympathy Cards to the residents.



THE WATERMAN VILLAGE CAMPUS

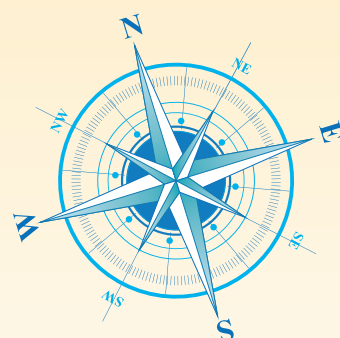
Living Your Best Life

- VILLAS
- MANORS
- THE BRIDGEWATER ASSISTED LIVING
- THE EDGEWATER SKILLED NURSING
 - Memory Care
 - Short-term Rehab
 - Long-term Care
- THE LODGE
 - Main Dining, The Bistro 445, Cafe, Multi-purpose Room, Library, Variety Shop, Fitness Center, Billiards, Business Center, Outpatient Therapy Center
- COMMUNITY LIFE CENTER
 - Garden of Life Fellowship Hall (Chapel), Chaplain's Office, Art Studio, Craft Room, Conference Room, Community Life Center, Resident Relations, Brain Wellness Academy, Music Studio
- OUTDOOR RECREATION AREA
 - Lawn Bowling, Putting Green, Shuffleboard, Pool/Spa, Woodworking Shop
- EXECUTIVE OFFICES & OSBORNE CENTER
 - Computer Lab, Accounting
- ADDITIONAL OFFICES & PHARMACY
 - Home Health Care, Human Resources, CVS Pharmacy at Waterman Village

Site Map



- 1 LAKEHOUSE WEST APARTMENTS**
- 2 LAKESIDE LIFESTYLE CENTER**
Dining Venues, Wellness Center, Social Areas
- 2A-D LAKESIDE GRAND APARTMENTS**
Buildings A, B, C, D
- 3 WATERFRONT POOL & HOT TUB**
- 4 GARDEN HOMES**
- 5 LAKEHOUSE EAST APARTMENTS**
- 6 LAKE MARGARET WALKING TRAIL**
- 7 MAIN ENTRANCE/SECURITY GATE**
- 8 SPRINGWATER MEMORY SUPPORT**
- 9 GOLF CART/PEDESTRIAN BRIDGE**
- 10 COVERED PARKING NORTH**
- 11 COVERED PARKING SOUTH**
- 12 GOLF CART PARKING**
- 13 ELECTRIC VEHICLE CHARGING**



Actual dimensions may vary slightly.

150 Waterman Avenue • Mount Dora, FL 32757 • (352) 385-1120 • WatermanVillage.com

06/01/23



